

No. DA-19/25/2024-DA-DOP
Government of India
Ministry of Communications
Department of Posts
(IR & GB Division)

Dak Bhawan, Sansad Marg
New Delhi-110001
Dated: 16.12.2024

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OFFICE MEMORANDUM

Subject: Suspension of booking of international mails destined to Sudan.

Due to the prevailing geopolitical situation in the Middle East; cancellation of flights, and lack of alternative transmission channels for international mail, it has been decided to temporarily **suspend booking of all categories of international mail to Sudan** with immediate effect until further notice.

2. The articles booked for Sudan and not yet dispatched to destination country including the bags at Offices of Exchange (OE) / TMOs may kept on hold at OEs till further information is received from the transit Designated Operator/airlines regarding resumption of the services.

3. In line with the letter No. DA-26/3/2020-DA dated 26.04.2021 issued by the Directorate, due to the given "force majeure" situation, customers who wish to recall their booked articles for Sudan may do so by giving a written application to the booking post office and may claim refund of postage provided that no other liabilities for such cases will be accepted by the DoP. This will only be applicable for articles which are still lying in India and could not be transmitted abroad. The particular article kept at OEs may be returned to the booking office when request for recall is made by the customers and received through proper channel.



(Himanshu Chaudhary)
Assistant Director General (IM)

To,

1. All Heads of Circles.
2. (CEPT) with the request to upload this OM on India Post website and disable the booking of all category of mails for Sudan in the POS/CSI.
3. All Offices of Exchange.