

NIT No: DA-19/12/2024-DA-DOP

Notice Inviting Tender

For

“Design, Development, Installation and Maintenance of Receptacle/ Article based tracking system”

Date: 25/03/2025

Department of Posts (DoP)

Project Office:

Deputy Director General (IR&GB)

Dak Bhawan, New Delhi

Email Id: adgir@indiapost.gov.in

Website: <https://eprocure.gov.in>

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DISCLAIMER

The information contained in this Notice Inviting Tender hereinafter referred as NIT document or subsequently provided to the bidders, whether verbally or in documentary or any other form by or on behalf of the Department of Posts herein after referred as 'DoP' is provided to bidders on the terms and conditions set out in this NIT document and such other terms and conditions subject to which such information is provided. This NIT document contains 61 (Sixty One) pages and 4 enclosures which shall collectively form the tender document.

This NIT document is not an agreement and is neither an offer by DoP to the prospective bidders or any other person. The purpose of this NIT document is to provide interested parties with information that may be useful to them in the formulation of their bids pursuant to this NIT document.

Information provided in this NIT document to the bidder is on a wide range of matters, some of which depends upon interpretation of law. The information given is not an exhaustive account of statutory requirements and should not be regarded as a complete or authoritative statement of law. The Authority accepts no responsibility for the accuracy or otherwise for any interpretation or opinion on the law expressed herein.

DoP also accepts no liability of any nature whether resulting from negligence or otherwise caused arising from reliance of any bidder upon the statements contained in NIT.

DoP may in its absolute discretion, but without being under any obligation to do so, update, amend or supplement the information, assessment or assumption contained in this NIT document.

The issues of this NIT document do not imply that DoP is bound to select a bidder or to empanel the selected bidder, as the case may be, for the specified purpose of the tenders without assigning any reason whatsoever.

The bidder shall bear all its costs associated with or relating to the preparation and submission of its tender including but not limited to preparation, copying, postage, delivery fees, expenses associated with any demonstrations or presentations which may be required by DoP.



Deputy Director General
(International Relations & Global Business)
Department of Posts
Ministry of Communications
Government of India
Dak Bhawan, New Delhi - 110001

About Department of Posts

For more than 150 years, the Department of Posts (DoP) has been the backbone of the country's communication and has played a crucial role in the country's social economic development. It touches the lives of Indian citizens in many ways: delivering mails, accepting deposits under Small Savings Schemes, providing life insurance cover under Postal Life Insurance (PLI) and Rural Postal Life Insurance (RPLI) and providing retail services like bill collection, sale of forms, etc. With more than 1,64,000 post offices, the DoP has the most widely distributed postal network in the world.

I. Project Background

The Department of Posts has been inducting the latest technology in its operations to make them smooth, secure and fast. A step in this direction is the introduction of RFID based Tracking for Articles/Bags/Receptacles. A system catering to the above facility is already existing in the domestic mail network of India Post, it is envisioned to develop a system which is compliant with international standards and has features of flexibility, reusability and robustness and upgradation of the existing domestic RFID network of India Post to the new system.

II. Scope of Project:

Department of Posts has decided to carry out the process for selection of a company/firm for carrying out the activities of – “Design, Development, Integration, Installation and Maintenance of RFID based tracking system”. The company/firm shall perform the activities in accordance with the Scope of Work, Technical Specifications and Appendices annexures, as laid down in Section-II and III of this NIT.

III. Request for Bids:

Department of Posts (“DoP”) invites bids (the “Bids”) for selection of Company/Firm (the “Company”) for carrying out the – “Design, Development, Integration, Installation and Maintenance of RFID based tracking system” (the “Project” or the “Work”, and in conformity with the Scope of Work, Technical Specifications and Appendices given in this NIT)

DOP intends to select the Company through an open competitive bidding process in accordance with the procedure set out herein. The NIT consists of six sections as follows:

- | | |
|-----------------------------|-----------------------------------|
| (i) Notice Inviting Tender | (ii) General Terms and Conditions |
| (iii) Technical Bid | (iv) Financial Bid |
| (v) Service Level Agreement | (vi) Pre-Contract Integrity Pact |

Section-I
Tender No.
Department of Posts
IR & GB Division, Dak Bhawan, New Delhi-110001

NOTICE INVITING TENDER

Tenders are invited on behalf of the President of India from online bid/tender from registered contractors and/or firms of repute for carrying out the activities of - “**Design, Development, Integration, Installation and Maintenance of RFID based tracking system**” in various offices of Department of Posts specified in Annexure-1, 2 & 3 of this Notice Inviting Tender (NIT).

- The method of submission of tender, amount of Earnest Money Deposit (EMD), amount of Performance Security Deposit and General Terms and Conditions applicable to the contract has been mentioned in Section-II of this NIT.
- The proforma for submission of tender has been given in Section - III (for Technical Bid), Section- IV (for Financial Bid) and Section- VI (Pre-Contract Integrity Pact) of this NIT.
- The proforma for signing the Service Level Agreement has been given in Section -V of this NIT.

2. SCHEDULE OF TENDER:

Tender No.	DA-19/12/2024-DA-DOP dated 25/03/2025
Details of Job/Work	Design, Development, Installation and Maintenance of Receptacle/ Article based tracking system
Cost of Tender	21 Crore 50 Lakhs
Amount of Earnest Money Deposit (EMD) (in Bank Guarantee/Demand Draft/ ACG-67)	Rs. 43 lakhs (Rs. Forty-Three lakhs only)
Date of uploading of Tender	1600 hrs on 25.03.2025 (Tuesday)
Last date and time of submission of e-Tender	1500 Hours on 19.04.2025 (Saturday)
Last Date for submission of queries by bidder	1700 hours on 01.04.2025 (Tuesday) (Addressed to Director (IR), Room No. 333, Dak Bhawan, Sansad Marg, New Delhi-110001) (at adgir@indiapost.gov.in)
Last Date for participation in Pre-bid meeting	02.04.2025 (Wednesday) (To be sent to Director (IR) at adgir@indiapost.gov.in)
Pre-bid meeting for clarification on Tender	1100 Hours on 03.04.2025 (Thursday) at K. R. Murthy Room, 2 nd floor, Dak Bhawan, Sansad Marg, New Delhi-110001
Date and time for opening of e-Tender	1530 Hours on 21.04.2025 (Monday) at K. R. Murthy Room, 2 nd floor, Dak Bhawan, Sansad Marg, New Delhi-110001
Mode of submission of Tender	On-line mode only (https://eprocure.gov.in)
Venue for opening of Tender	K. R. Murthy Room, 2 nd floor, Dak Bhawan, Sansad Marg, New Delhi-110001

Section-II

GENERAL TERMS AND CONDITIONS

1. Parties

The parties to the Contract are the bidder(s) to whom the work will be awarded and the President of India acting through the Deputy Director General (IR & GB), Department of Posts of the Government of India.

2. Addresses

For all purposes of the contract including arbitration thereunder, the address of the bidder mentioned in the tender shall be final unless the bidder notifies a change of address by a separate letter sent by registered post with acknowledgement due to the DoP. The bidder shall be solely responsible for the consequences of any omission or error to notify change of address in the aforesaid manner.

3. Nature and Scope of Work

- a) Installation of RFID Reader and Writer hardware at locations specified.
- b) Development of RFID software for tracking of postal bags/ articles as detailed.
- c) Integration of the RFID software with DoP software.
- d) Migration of existing RFID hardware to the new software.
- e) Maintenance of new (1yr warranty and after the warranty period 2 yrs AMC) and existing RFID Hardware (3yr AMC) for 36 months period from go live at site (T3).

3.1 Background:

- a) Department of Posts has installed RFID Readers and Antennas in different mail hubs of the country. In the first phase around 42 mail hubs were covered by installing RFID Readers and Antenna at the suitable entry/exit gate of these hubs. These RFID hardware's were procured by Postal Circles locally and is presently connected to a temporary central software not integrated with the DoP IPVS/DPMS system.
- b) With a successful pilot, Department of Posts has decided to further cover all mail hubs (Around 565) with RFID Readers and Antenna.
- c) Postal Bags/ articles shall be encoded at approx. 3500 places/offices (Post Offices and Sorting Hubs), with the help of RFID Writer hardware and related software for enabling different offices to encode and tag Postal Bags/ articles with RFID Transponders.
- d) RFID Readers will be installed at Transit Mail Offices and Sorting Hubs etc. These RFID readers coupled with a central software should be able to read, decode and analyze the complete performance journey of these bags/ articles and integrate these datasets in India Post tracking system.
- e) RFID Transponders/ Tags will be attached to the postal bags/articles transmitting from one office to another and these RFID Tagged bags/articles shall be detected by the installed RFID Readers that will capture their entry/exit time from the offices including Transit Mail Offices.

These RFID tags will be reusable and can be re-encoded once a journey is completed and the bag is opened.

- f) MIS report, containing all the required information, should also be generated as and when required by the Department to analyze the performance of different legs and different hubs. An interactive dashboard shall be developed for this.
- g) Hardware already installed across India needs to be migrated to this newly developed central software and further needs to be maintained/covered for its wear and tear along with Comprehensive AMC for 3 Years from date of go live at site (T3).

3.2 Development of RFID software for tracking of postal bags:

- a) It should be a central software which should be compatible with different RFID hardware available in the market including the existing installed equipment in India Post. Bidder can visit the locations and identify the present RFID Hardware installed.
- b) Software provided shall include a dynamic dashboard with details like No of Unique Scans, Time taken for completion of journey and other KPI's as informed from time to time and shall provide MIS in downloadable form for a selected parameter/date range. MIS details requirement will be given by Department at a later date, the MIS details would be based on the existing data captured.
- c) For the domestic operations India Post provided encoding and decoding format is to be followed which will be based on the S9/S10 UPU standards. One front end of the software should also be able to encode and decode tags with UPU S9 -S10 standard in various GS1/ IPC and other UPU formats, as required by Department of Posts for its international operations.
- d) Software should also be able to decode the RFID Tags sent by other countries which is encoded in UPU S9 - S10 standards through GS1/ IPC and other UPU formats.
- e) Database of the software should be compliant with the Government of India guidelines and should be maintained by the bidder for 1 year on its own cost for new as well as migrated sites, till migration of database is requested by Department. Bidder will be required to submit the data along with back up after completion of the said period.
- f) A web/mobile application is also to be developed to enable the Regional Head/ Head of Divisions and any other level to monitor the real time updates.
- g) Since, the CSI Portal is to be migrated under IT 2.0 of Department of Posts which is expected to be done by January, 2026, there will be requirement to develop an additional/ independent application/screen which will enable for writing the RFID Barcode Tag during the closing of bag till the new facility under Project IT 2.0 kicks in.

3.3 Installation of RFID Hardware compatible with the software:

- a) In order to further expand the RFID gates in mail hubs, 565 sites as per **Annexure-1** will have to be covered with the requisite RFID Gate and Antennas, in such a way that entry/ exit should be properly covered. The locations may be changed/ added by the Department at any point of time.
- b) Around 3500 RFID writer should be provided and installed at different locations across the Post Offices/ Mail Hubs as per **Annexure-3** The locations may be changed/ added by the Department at any point of time.
- c) Maintenance along with Warranty of such infrastructure (warranty period – 12 months) and no

site should remain offline for more than 24 Hours without proper justification. SLA (Service Level Agreement) is defined for addressing the exigency i.e. if RFID is down for different time slots and the turnaround time for replacing/ repairing the hardware if it is to be changed or repaired.

- d) All hardware should have open SDK platform to enable department to connect them to any other software in future.
- e) The technical specifications of the hardware are detailed in **Annexure-4**.
- f) Cost of installation along with any ancillary activities including electricity point, wiring, installation etc. to be borne by the bidder.
- g) Internet connectivity will be provided by DoP.
- h) It will be duty of Vendor to impart training to the staff at every site of hardware installation and supply.

3.4 Migration of existing RFID hardware to the new software:

- a) Department of Posts has already got RFID hardware installed at 42 locations, list of which is given in **Annexure-2**
- b) Bidder has to ensure smooth and uninterrupted migration of existing hardware in accordance with the newly developed software.
- c) Bidder can visit the sites to see the make and model of the RFID hardware installed.
- d) Any related SDK of the hardware, if required, will have to be arranged by the bidder himself.
- e) AMC of the hardware for further period may be extended under the change request.

3.5 Maintenance of existing RFID Hardware:

- a) The existing RFID hardware at 42 locations, list attached at annexure-2, should be maintained and managed by the bidder.
- b) The existing RFID hardware was installed on different dates, resulting in varying warranty and AMC expiration timelines. The bidder shall provide comprehensive AMC services for these devices for a period of three years. For hardware currently under warranty or AMC, the AMC period shall commence from the date the respective device's warranty or AMC expires. For hardware that is already out of warranty, the AMC period shall commence from the date of go-live.
- c) Bidder will replace any hardware with new hardware and connect it to the software on its own cost.
- d) AMC of the hardware for further period may be extended under the change request.

3.6 Technical integration items on RFID

- a) Designing, supply, installation and integration of RFID readers and writers considering the technical and operational requirements of the DOP project.
- b) The main scope of the work is to enable tracking of bags. Hence, the vendor should ensure effective integration between the hardware and software.
- c) The application should be user friendly and compatible to the applications being used by DOP.
- d) Presently, the inward and outward entries of the bags are processed manually. The main objective of RFID is to have a code-based mapping of the bag to the RFID tag which will lead to automatic fetching of data reducing the man power consumption as well manual handling.

- e) A code labelling workflow (broadly based on the UPU S9/S10 standards) will be defined for RFID tag and the Bag Label so that once the RFID tag is scanned at the RFID gates respective bag events will be updated in the tracking.
- f) Each mail bag to be equipped with a passive RFID tag, providing unique identification encoded in line with point e) above.
- g) The proposed RFID application should interface with the existing/upcoming mail processing systems such as Bagging & Delivery Management.
- h) APIs needs to be developed to ensure seamless communication between the RFID system and the current/proposed Mail Operations applications in DOP.
- i) Data synchronization needs to be ensured between the RFID system and the DOP database to have a real time update on the consignment status, bag location tracking and for performance analysis.
- j) Validation to be placed in the system to avoid generation of duplicate RFID tags.
- k) Integration of Mail Operations data with RFID tags is very much required for generation of various MIS reports to analyze the various functional parameters such as processing time, volume trends & operational bottlenecks.
- l) An effective RFID middleware to be ensured to manage the data flow between the readers and the existing systems.
- m) Provision of APIs or SDKs for seamless integration with the existing mail processing software.
- n) A centralized database for managing the generation and storage of RFID tags with unique identifiers.
- o) Ensuring automatic generation of unique identifiers to avoid duplication in generation of RFID tags using algorithms such as UUID [Universally Unique Identifier].
- p) System should be capable to generate tags in batches to facilitate high volume mail processing.
- q) System based verification for each tag is correctly encoded and unique as preventive measure for error mechanism.
- r) Establishing a link between RFID tags to mail items in the centralized database including information on Consignment number, weight, Sender & recipient information.

3.7 Testing

The bidder should provide testing strategy which must include traceability matrix, test cases and should conduct testing of various components of the software developed. Bidder must ensure deployment of necessary resources and tools during the testing phases. The bidder is required to perform the testing of the solution based on the approved test plan, document the results and should fix the bugs found during the testing. Before Go-live of the application, following testing should be done:

- a. Unit testing
- b. Functional Testing
- c. Product Integration Testing
- d. Load testing
- e. Performance testing

3.8 Security Audit

Security audit needs to be conducted once before Go-Live of application. The activities as defined by CEPT, DoP should be performed during security audit.

3.9 SSL Certificate

The bidder should carry out SSL certification at its own cost.

- a. Secure connection between client and server through Secure protocol HTTPS
- b. Encryption of Data during transmission from server to browser and vice versa
- c. Encryption key assigned to it by Certification Authority (CA) in form of a Certificate.
- d. SSL Security in the application server

3.10 Training

Bidder has to provide basic training to the staff available on each site of installation of the RFID System. Moreover, User training on functional & operational aspects of the application will also be provided to 40 master trainers identified by the department at a location identified by the Department. The training imparted must ensure that end users are able to perform the various functions through the newly developed modules.

The training will include:

- a. Understanding of application
- b. Module wise detailed understanding
- c. User Role/ Authorization & Security Management of the application

The training infrastructure will be provided by the bidder. Users will be divided into batches for effective training.

3.11 Deployment & Configuration

- a. The selected Bidder should deploy the application over the hardware infrastructure as well as cloud Infrastructure (initially on cloud hired by the bidder as per SDC/cloud governed by the Government of India guidelines in this regard) for a period of 1 year from T2 and later migrate the application on cloud infrastructure provided by DoP. The Bidder needs to perform detailed assessment of envisaged solution requirements and assess the infrastructure requirements including Servers, Storage and Security, etc. for operationalization of the solution.
- b. The bidder should be responsible for end-to-end management of hosting and deployment of the application.
- c. The bidder should be responsible for the configuration, installation and hosting of the application in High Availability mode in SDC/cloud governed by the Government of India guidelines in this regard.
- d. The bidder should ensure the deployment of the application as per the DR policy of SDC/cloud and governed by the Government of India guidelines in this regard.

3.12 UAT & Go-Live

User Acceptance Test (UAT) will be conducted for the identified state level authorities before Go-live of the application. The bidder will ensure that the issues raised by users during the User Acceptance Testing (UAT) phase are addressed, closed and signed-off. UAT Compliance report will be provided by the bidder. After successful completion of UAT, the application will be made go live in phased manner as decided by Department of Posts.

3.13 Resource Deployment

The bidder shall provide sufficient technical resources for technical & functional support led by a project manager to be offered full time to DoP (having minimum experience of 3 years), who has sufficient technical knowledge for making requisite modifications/ troubleshooting (if any). The resource/his team shall visit DOP office as & when required by DoP during the warranty and AMC period.

3.14 Post Implementation Support

The Post implementation support will be provided by the bidder for a period of 12 months from T3 or date of go live. Following activities needs to be provided by the bidder during post Implementation support period.

A. Application Maintenance

- i. Addressing of minor changes related to business process except new table, database, etc.
- ii. Fixing of bugs & error as and when required in the developed application
- iii. Maintaining updated version of source code
- iv. Tuning of the system to improve performance
- v. Quality audit compliance (if applicable)

B. Application Support

- i. Enhancement of MIS report as per the requirement
- ii. Database query report management on emergency
- iii. Optimization of the already developed reports
- iv. Tuning of transactions
- v. User & access management

C. System Support

- i. Provide integration and user support on all supported servers, data storage systems
- ii. Installation and re-installation of the database
- iii. Application load balancing and database clustering
- iv. Network configuration
- v. Perform Database, event & system log analysis
- vi. Database log management
- vii. Database & file back-up
- viii. Patch update

D. Change Request Management

Any requirement beyond the scope of work mentioned in bidding document shall be treated as Change Request. Change request management will be conducted based on feedback received from

the department subject to the approval of department. The activities that will be treated as change request is mentioned below:

- i. Functional changes in the application
- ii. Development of new modules/Form/Report in the developed system
- iii. Changes in the workflow or core application framework
- iv. Integration with any new system
- v. Addition of new modules

The change management procedure should cover below:

- i. **Analysis:** the bidder shall analyze the changes suggested and submit an effort estimation including timeline to DOP.
- ii. **Approval:** DOP shall do the due diligence and provide approval on the effort and timeline suggested.
- iii. **Incorporation:** After receiving the approval, the bidder will incorporate the changes in the application.
- iv. **Payment:** The additional cost of change request will be borne by the department.

E. Exit Management

- i. The bidder shall submit systematic Exit Plan 2 months prior to the end of the contract.
- ii. The exit management plan should be discussed with the department and finalized prior to its execution.
- iii. The bidder will submit the following deliverables as part of the exit management.
 - Exit Management Plan
 - Updated source code & database

4. Qualifying Criteria for Participation in this Tender

(i) Financial Capability:

(a) The bidder must not be insolvent, in receivership, bankrupt or being wound up, not have its affairs administered by a court or a judicial officer, not have its business activities suspended and must not be the subject of legal proceedings for any of aforesaid reasons. A declaration to the effect should be furnished;

(b) A declaration should be furnished by the bidder that the bidder must not be stand declared convicted (within three years preceding the last date of bid submission) or stand declared ineligible/suspended/blacklisted/banned/ debarred by appropriate agencies of Government of India from participation in Tender Processes of all of its entities, for:

(i) offences involving moral turpitude in business dealings under the Prevention of Corruption Act, 1988 or any other law; and/or

(ii) offences under the Indian Penal Code or any other law for causing any loss of life/ limbs/ property or endangering Public Health during the execution of a public procurement contract and/ or

(iii) suspected to be or of doubtful loyalty to the Country or a National Security risk as determined by

appropriate agencies of the Government of India.

(c) Liquid assets and/or credit facilities, net of other contractual commitments and exclusive of any advance payments which may be made under the Contract.

4.1 General Eligibility

Sl#	Basic Requirement	Specific Qualification Criteria
1.	Legal Entity	The Organization must be registered under the Indian Companies Act 1956/2013 or as an LLP/Proprietorship.
		The company/firm/proprietorship should be registered with the GST & Income Tax Authorities.
2.	Turnover of bidder	Average Sales Turnover must be Rs. 6.45 Cr.# in last three financial years ending at 31 st March 2024. #relaxed for MSEs & Startups registered with DPIIT.
3.	Net Worth	The company must be profit making & having positive net worth for 3 years ## during last three financial years ending at 31 st March 2024. ##relaxed for MSEs & Startups registered with DPIIT.
4.	Project Experience	The bidder must have successfully completed at least one similar project for any Government Department/ Government Company / Public Sector Unit (PSU) or Courier Express Parcel (CEP) player in India or globally during last 3 years as on bid submission date.
5.	Technical Capability	Bidder should have implemented RFID based supply chain tracking application along with the hardware installation at any Central Government/ State Government/ Public Sector Unit (PSU)/ Courier Express Parcel (CEP) player or globally.
7.	Consortium	Consortium bidding/sub-contracting is not allowed.
8.	Black Listing	The bidder must not be under a declaration of ineligibility for corrupt and fraudulent practices nor should have been black listed by any State Govt or Central Govt Departments, Ministries.
9.	EMD & Document Fee	The bidder must submit <ul style="list-style-type: none"> EMD of Rs. 43,00,000/-* in form of Bank Guarantee/Demand Draft/ ACG-67. *Relaxed for MSE's and Startups registered with DPIIT.

4.2 Technical Eligibility:

Criteria	Max Points	Remarks
A) Specific experience of the firm relevant to the Assignment: Sub-criteria:	25	NA
(a) Number of similar projects carried out by the Bidder in Postal including CEP Sector domestically and globally (2-3 Projects) #Startups/MSEs (upto 2 -3 Projects)	2 Projects- 5 3 Projects-10 <i>For startup/MSE: upto 2 Projects- 5 3 Projects-10</i>	
(b) Number of similar assignments carried out by the Bidder in Postal including CEP Sector domestically and globally (4-5 Projects) ##Startups/MSEs (4 -5 Projects)	4 Projects- 15 5 Projects-20 <i>For startup/MSE: 4 Projects- 15 5 Projects-20</i>	
(c) Number of similar assignments carried out by the Bidder in Postal including CEP Sector domestically and globally (6 or more Projects) #Startups/MSEs (6 or more Projects)	6 or more projects -25 <i>For startup/MSE: 6 or more projects- 25</i>	
B) Adequacy and quality of the proposed methodology and work plan. Sub-criteria:	50	<i>The Procuring Entity shall assess whether the proposed methodology is a clear response to the TORs, the work plan is realistic and implementable.</i> <i>Bidder shall require to submit an excel file comprising RFID EPC to UPU S9 Standard and Vice-versa convertor (Excel Format) at adgir@indiapost.gov.in before last date of submission of bid and to upload PDF containing the proforma of excel file along with the technical bid documents.</i>
a) technical approach & methodology	20	
b) Work Plan	10	
c) RFID EPC to UPU S9 Standard and Vice-versa convertor (Excel Format)	20	
C) The bidder should be manufacturer of the product ordered or be dealer authorized by the Principal/ OEM	10	1. Certificate of OEM in case of Firm itself OEM. 2. Authorized reseller Certificate from OEM authorizing the firm to sell its products and the original OEM

		<i>certificate.</i>
D) The bidder should have a valid ISO 9001:2015 Certificate.	5	
E) The bidder should have a call center and all India site visit capabilities to attend to any technical difficulties and should have Office of correspondence in India.	10	<i>Self-Certification</i>

- a) All the bidders who secure a Technical Score of equal to or more than 60% will be declared as technically qualified.
- b) The financial bids of only the technically qualified bidders will be opened for further processing and selection of Lowest Priced Bidder (L1) as per the selection criteria i.e., Least Cost Selection method.
- c) The Bidder shall enclose with its Bid, certificate(s) from its Statutory Auditors stating its total revenues during each of the 3 (Three) financial years preceding the PDD and profits of the Bidder. In the event that the Bidder does not have a statutory auditor, it shall provide the requisite certificate(s) from the firm of Chartered Accountants that ordinarily audits the annual accounts of the Bidder. For Startups registered under DPIIT incorporated within the last 2 FY's (firms not having data for last 3 FY due to recent incorporation), audited balance sheets for all years since incorporation shall suffice.
- d) The bidder shall be severally liable, during the Bidding process and for the execution of the Work in accordance with the contract terms, and a statement of this affect shall be included in the authorization
- e) The Bidder should submit a Power of Attorney of authorized representative as per the format at given in this NIT
- f) Any entity which has been barred by the Central Government, any State Government, a statutory authority or a public sector undertaking, as the case may be, from participating in any project, and the bar subsists as on the date of Bid, would not be eligible to submit a Bid either by itself or through its associate.
- g) A Bidder should have, during the current and last three financial years, neither failed to perform on any agreement, as evidenced by imposition of a penalty by an arbitral or judicial authority or a judicial pronouncement or arbitration award against the Bidder, nor been expelled from any project or agreement nor have had any agreement terminated for breach by such Bidder. The Bidder may provide details of all their on-going Projects along with stage of litigation or Arbitration cases, if so, against the DoP/ Governments
- h) While submitting a Bid, the Bidder should attach clearly marked and referenced continuation sheets in the event that the space provided in the specified forms in Bidding Forms section is insufficient. Alternatively, Bidders may format, without changing the content of the forms, making due provision for incorporation of the requested information

- i) The materials, equipment and services to be supplied under this NIT may have their origin in eligible countries, and all expenditures under the Contract will not contravene such restrictions. At DOP's request, Bidders may be required to provide evidence of the origin of materials, equipment and services.
- j) Bidders are requested to check the eligibilities of the countries for Procurement of goods, works and non-consulting services whether declared prohibited/ ineligible for trade and/or procurement by the Government of India (GoI). During the Contract agreement, if at any time GoI declares the prohibition of trade/procurement of goods, works, non-consulting services from country/countries, the same shall be applicable w.e.f. the date of enforcement declared by the Government of India.

4.3 Eligibility of bidders from specified countries

Orders issued by the Government of India restricting procurement from bidders from certain countries that share a land border with India shall apply to this procurement.

1) Any bidder from a country that shares a land border with India, excluding countries as listed on the website of the Ministry of External Affairs, to which the Government of India has extended lines of credit or in which the Government of India is engaged in development projects (hereinafter called 'Restricted Countries') shall be eligible to bid in this tender only if Bidder is registered with the Registration Committee constituted by the Department for Promotion of Industry and Internal Trade (DPIIT). Bidders shall enclose the certificate in this regard in Bid Form.

2) In Bids for Turnkey contracts, including Works contracts, the successful bidder shall not be allowed to sub-contract works to any contractor from such Restricted Countries unless such contractor is similarly registered. In such cases, the bidders shall enclose the certificate in Bid Form.

3) If Bidder has proposed to sub-contract Services or incidental Goods directly/ indirectly from the vendors from such countries, such vendor shall be required to be registered with the Competent Authority. However, if Bidder procures raw material, components, and sub-assemblies from such countries' vendors, such vendors shall not require registration.

4) "Bidder from such Restricted Countries" means: -

- a) An entity incorporated, established, or registered in such a country; or
- b) A subsidiary of an entity incorporated, established, or registered in such a country; or
- c) An entity substantially controlled through entities incorporated, established, or registered in such a country; or
- d) An entity whose beneficial owner is situated in such a country; or
- e) An Indian (or other) agent of such an entity; or
- f) A natural person who is a citizen of such a country; or
- g) A consortium/ joint venture where any member falls under any of the above

5) The beneficial owner shall mean:

(a) In a company or Limited Liability Partnership, the beneficial owner is the natural person(s). Whether acting alone or together or through one or more juridical persons, controlling ownership interest or exercises control through other means.

Explanation-

(i) "Controlling ownership interest" means ownership of or entitlement to more than twenty-five percent of the company's shares or capital, or profits.

(ii) "Control" shall include the right to appoint a majority of the directors or to control the management or policy decisions including by virtue of their shareholding or management rights or shareholder agreements or voting agreements;

(b) In the case of a partnership firm, the beneficial owner is the natural person(s) who, whether acting alone or together or through one or more juridical persons, has ownership or entitlement to more than fifteen percent of capital or profits.

(c) In case of an unincorporated association or body of individuals, the beneficial owner is the natural person(s), who, whether acting alone or together or through one or more juridical person, has ownership or entitlement to more than fifteen percent of the property or capital or profits of such association or body of individuals;

(d) Where no natural person is identified under (1) or (2) or (3) above, the beneficial owner is the relevant natural person who holds the position of senior managing official.

(e) In case of a trust, the identification of beneficial owner(s) shall include identification of the author of the trust, the trustee, the beneficiaries with fifteen percent or more interest in the trust and any other natural person exercising ultimate effective control over the trust through a chain of control or ownership

4.4 Conflict of Interest:

- a) An Applicant shall not have a conflict of interest that may affect the Bidding Process or the work (the "Conflict of Interest"). Any Applicant found to have a Conflict of Interest shall be disqualified. In the event of disqualification, the Authority shall forfeit and appropriate the EMD as mutually agreed genuine pre-estimated compensation and damages payable to the Authority for, inter alia, the time, cost and effort of the Authority including consideration of such Applicant's Bid, without prejudice to any other right or remedy that may be available to the Authority hereunder or otherwise. A Bidder may be considered to have a conflict of interest for the purpose of this Bidding process, if the Bidder:
- i. Directly or indirectly controls, is controlled by or is under common control with another Bidder; or
 - ii. receives or has received any direct or indirect subsidy/ financial stake from another Bidder; or
 - iii. has the same legal representative as another bidder for purposes of this bid. A principal can authorize only one agent, and an agent also should not represent or quote on behalf of more than one Principal. However, this shall not debar more than one authorized distributor from quoting equipment manufactured by an original Equipment Manufacturer (OEM), in procurements under Proprietary under Article Certificate; or
 - iv. has a relationship with another Bidder, directly or through common third parties, that puts it in a position to have access to information about or influence the bid of another bidder, or influence the decisions of the Procuring Entity regarding this tender process; or
 - v. any of its affiliates participated as a consultant in the preparation of the design or technical specifications of the works that are the subject of the Bid; or
 - vi. any of its affiliates has been hired (or is proposed to be hired) by the DoP or Borrower as Project Manager for the Contract implementation; would be providing goods, works, or non-consulting services resulting from or directly related to consulting services for the preparation or implementation of the project specified in the NIT that it provided or were provided by any affiliate that directly or indirectly controls, is controlled by, or is under common control with that firm;

- vii. has a close business or family relationship with a professional staff of the Borrower (or of the project implementing Company or of a recipient of a part of the loan) who: (i) are directly or indirectly involved in the preparation of the bidding document or specifications of the contract, and/or the Bid evaluation process of such contract; or (ii) would be involved in the implementation or supervision of such contract unless the conflict stemming from such relationship has been resolved in a manner acceptable to the Bank throughout the procurement process and execution of the contract
- b) All bidders shall provide a statement that the Bidder is neither associated, nor has been associated, directly or indirectly, with the Consultant; Engineer-in-Charge or any other entity that has prepared the design, specifications, and other documents for the Project or being proposed as Project Manager for the Contract or involved in supervision of the contract. A firm that has been engaged by DOP to provide consulting services for the preparation or supervision of the works, and any of its affiliates shall not be eligible to bid
- c) The DoP requires that the bidders / contractors observe the highest standard of ethics during the procurement and execution of such contracts and at all times hold the Authority's interest paramount, avoid conflicts with other assignments or its own interests, and act without any consideration for future work. The Company shall not accept or engage in any assignment that would be in conflict with its prior or current obligations to other clients, or that may place it in a position of not being able to carry out the assignment in the best interests of the Authority.

4.5 Number of Bids:

Each bidder shall submit only one bid. A bidder who submits or participates in more than one Bid (either individually or as a member of a JV) will cause all the bids with the Bidder's participation to be disqualified.

4.6 Cost of Bid

The Applicants shall be responsible for all of the costs associated with the preparation of their Bids and their participation in the Bidding Process including subsequent negotiation, visits to the Authority, Project site etc. The DoP will not be responsible or in any way liable for such costs, regardless of the conduct or outcome of the Bidding Process.

4.7 Site visit and verification of information

(i) The Bidder at its own responsibility, cost and risk is encouraged to visit and examine the Site of Works and its surroundings and obtain all information that may be necessary for preparing the Bid and entering into a contract for construction of the Works. The cost of visiting the Site shall be at the Bidder's own expense.

(ii) The Bidder and any of its personnel or agents will be granted permission by DOP to enter upon its premises and lands for the purpose of such visit, but only upon the express condition that the Bidder, its personnel, and agents will release and indemnify DOP and its personnel and agents from and against all liability in respect thereof, and will be responsible for death or personal injury, loss of or damage to property, and any other loss, damage, costs, and expenses incurred as a result of the inspection.

4.8 Acknowledgement by Bidder

- (a) It shall be deemed that by submitting the Bid, the Bidder has
 - i. made a complete and careful examination of the NIT;

- ii. received all relevant information requested from DOP;
 - iii. acknowledged and accepted the risk of inadequacy, error or mistake in the information provided in the NIT or furnished by or on behalf of DOP or relating to any of the matters referred to all the above given Clauses;
 - iv. satisfied itself about all matters, things and information, including matters referred to all the above given Clauses herein, necessary and required for submitting an informed Bid and performance of all of its obligations there under;
 - v. acknowledged that it does not have a Conflict of Interest; and
 - vi. agreed to be bound by the undertaking provided by it under and in terms hereof
- (b) DoP shall not be liable for any omission, mistake or error on the part of the Bidder in respect of any of the above or on account of any matter or thing arising out of or concerning or relating to NIT or the Bidding Process, including any error or mistake therein or in any information or data given by DoP

4.9 Right to reject any or all Bids

Notwithstanding anything contained in this NIT, DoP reserves the right to accept or reject any Bid and to annul the Bidding Process and reject all Bids, at any time prior to entering into the Contract Agreement without any liability or any obligation for such acceptance, rejection or annulment, and without assigning any reasons thereof. In case of annulment, all Bids submitted and specifically, Bid Securities, shall be promptly returned to the Bidders. DOP reserves the right to reject any Bid,

- i. At any time, a material misrepresentation is made
- ii. or uncovered, or
- iii. The Bidder does not provide, within the time specified by DoP, the supplemental information sought by DoP for evaluation of the Bid
- iv. If such disqualification/ rejection occurs after the Bids have been opened and the Lowest Priced Bidder (L1) gets disqualified/rejected, then DoP reserves the right to
 - a) Invite the remaining Bidders submit their Bids in accordance with the NIT; or
 - b) Take any such measure as may be deemed fit in the sole discretion of DoP, including annulment of the Bidding Processes
- v. In case it is found during the evaluation or at any time before signing of the Agreement or after its execution and during the period of defects liability, subsistence thereof, that one or more of the Eligibility Conditions have not been met by the Bidder, or the Bidder has made material misrepresentation or has given any materially incorrect or false information, the Bidder shall be disqualified forthwith if not yet appointed as the contractor either by issue of the LOA or entering into of the Agreement, and if the Company has already been issued the LOA or has entered into the Agreement, as the case may be, the same shall, notwithstanding anything to the contrary contained therein or in this NIT, be liable for termination, by a communication in writing by DOP to the Company or the Contractor, as the case may be, without DOP being liable in any manner whatsoever to the Company or the Contractor. In such an event, DOP shall be entitled to

forfeit and appropriate the EMD or Performance Security, as the case may be, as Damages, without prejudice to any other right or remedy that may be available to DOP under the Bidding Documents and/or the Agreement, or otherwise

- vi. DoP reserves the right to verify all statements, information and documents submitted by the Bidder in response to the NIT. Any such verification or lack of such verification by DoP shall not relieve the Bidder of its obligations or liabilities hereunder nor will it affect any rights of DoP thereunder

4.10 Support/ Preferential Treatment to Micro & Small Enterprises (MSEs)

Policies of the Government to support Micro and Small Industries (MSEs, registered as per the following sub-clause) in comparison to non-MS enterprises shall apply to this procurement.

1) Registration of MSEs

i) MSEs interested in availing such benefits must enclose in Technical Bid with their offer the Udhyam Registration Certificate with the Udhyam Registration Numbers proof of their being MSE registered on the Udhyam Registration Portal. The certificate shall be of latest but before the deadline for the bid submission.

ii) MSEs shall be treated as owned by SC/ ST or women entrepreneurs:

(a) The proprietor(s) shall be SC/ ST or women in proprietary MSEs

(b) At least 51% shares shall be held by the SC/ ST or women partners in a partnership MSEs.

(c) At least a 51% share shall be held by SC/ ST or women promoters in Private Limited Companies Mses.

2) Support to MSEs

a) Tender sets be provided free of cost to MSEs.

b) MSEs shall be exempted from payment of Earnest Money (as per clause 13 below they shall be required only to submit Bid Security Declaration)

c) Relaxation in Prior Experience as mentioned in Technical Eligibility.

4.11 Support to Start-up Enterprises

1) Definition of Start-up Enterprises

I) As defined by DPIIT, an entity shall be considered as a 'Start-up':

(a) Upton a period of ten years from the date of incorporation/ registration, if it is incorporated as a private limited company (as defined in the Companies Act, 2013) or registered as a partnership firm (registered under section 59 of the Partnership Act, 1932) or a limited liability partnership (under the Limited Liability Partnership Act, 2008) in India, and

(b) Turnover of the entity for any of the financial years since incorporation/ registration has not exceeded one hundred crore rupees, and

(c) The entity works towards innovation, development or improvement of products or processes or services or a scalable business model with a high potential for employment generation or wealth creation.

ii) Provided that an entity formed by splitting up or reconstructing an existing business shall not be considered a 'Start-up'.

iii) A start-up so identified under the above definition shall be required to obtain and submit along with his bid a certificate of an eligible Start-up from the inter- Ministerial Board of Certification to obtain support.

2) Support to Start-ups

The Government of India has ordered the following support to Start-ups (as defined by the Department of Promotion of Industrial and Internal Trade - DPIIT).

- i) Exemption from submission of Bid Security: Such Start-ups shall be exempted from payment of Earnest Money. (As clause 13 below they shall be required only to submit Bid Security Declaration)
- ii) Relaxation in Prior Experience as mentioned in Technical Eligibility.

5. Priorities of Documents:

The documents forming the Contract are to be taken as mutually explanatory of one another. For the purposes of interpretation, the priority of the documents shall be in accordance with the following sequence;

1. Contract Agreement (including addenda, clarification, when signed by all parties concerned)
2. Letter of Acceptance
3. Part - II Works Requirement / Technical Specification
4. The Bid (accepted Price Proposal)
5. Bidder's Technical Proposal other than Completed Technical Schedules
6. Any other documents issued by DOP before signing the Contract Agreement and forming the part of the Contract

If an ambiguity or discrepancy is found in the documents, DOP shall issue any necessary clarification or instruction

6. Clarifications:

Bidders requiring any clarification on the NIT may notify the DoP in writing or by fax and e-mail in accordance with Schedule of Tender. They should send in their queries before the date specified in the schedule of Bidding Process contained to DDG (IR & GB), Department of Posts, 3rd Floor, Dak Bhawan, New Delhi -110001. DoP shall endeavor to respond to the queries within the period specified therein.

DoP shall endeavor to respond to the questions raised or clarifications sought by the Bidder. However, DoP reserves the right not to respond to any question or provide any clarification, in its sole discretion, and nothing in this Clause shall be taken or read as compelling or requiring DOP to respond to any question or to provide any clarification.

DoP may also on its own motion, if deemed necessary, issue interpretations and clarifications to all Bidders. All clarifications and interpretations issued by DOP shall be deemed to be part of the NIT. Verbal clarifications and information given by DoP or its employees or representatives shall not in any way binding.

7. Amendment of NIT:

At any time prior to the deadline for submission of Bid, DoP may, for any reason, whether at its own initiative or in response to clarifications requested by the Bidder, modify the NIT by the issuance of Addenda

Any Addendum thus issued will be published on the website by **11.04.2025**

In order to afford the Bidders a reasonable time for taking an Addendum into account, or for any other reason, DOP may, in its sole discretion, extend the Proposal Due Date.

8 Preparation and Submission of Bids:

8.1 Authentication of Bids

An authorized representative (or representatives) of the Bidder shall initial all pages of the Technical and Financial Bids.

Bid should be accompanied by an authorization in the name of the signatory (or signatories) of the Bid. The authorization shall be in the form of a written power of attorney accompanying the Bid or in any other form demonstrating that the representative has been duly authorized to sign

8.2 Language

The Bid with all accompanying documents (the “Documents”) and all communications in relation to or concerning the Bidding Process shall be in English language and strictly on the forms provided in this NIT. No supporting document or printed literature shall be submitted with the Bid unless specifically asked for and in case any of these Documents is in another language, it must be accompanied by an accurate translation of the relevant passages in English, in which case, for all purposes of interpretation of the Bid, the translation in English shall prevail.

8.3 Format and signing of Bid

The Bidder shall provide all the information sought under this NIT. DoP would evaluate only those Bids that are received in the specified forms and complete in all respects. The technical Bids shall be submitted online ONLY. The financial Bid will be submitted online ONLY.

The Bid shall be typed and signed by the authorized signatory of the Bidder who shall initial each page. In case of printed and published Documents also each page shall be initialed. All the alterations, omissions, additions, or any other amendments made to the Bid shall be initialed by the person(s) signing the Bid. The Bids must be properly signed by the authorized representative (the “Authorized Representative”) holding the Power of Attorney. A copy of the Power of Attorney certified by a notary public in the form specified under Bidding Form at 25.2.6 shall accompany the Bid.

Bidders should note the PDD, as specified, for submission of Bids. Except as specifically provided in this NIT, no supplementary material will be entertained by DOP, and that evaluation will be carried out only on the basis of Documents submitted online by the closing time of PDD as specified in Schedule of Tender. Applicants will ordinarily not be asked to provide additional material information or documents subsequent to the date of submission, and unsolicited material if submitted will be summarily rejected.

8.4 Validity of the Bid:

The Bid shall be valid for a period of not less than 120 days from the Proposal Due Date (the “PDD”).

9 Technical Bid

Bidders shall submit the digitally signed Technical Bid online at Govt. of India <https://eprocure.gov.in> in the formats at Bidding **Section-III**

While submitting the Technical Bid, the Bidder shall, in particular, ensure that

- 1)** The EMD is submitted as per the provisions laid down in this NIT.

- 2) All forms are submitted in the prescribed formats and signed by the prescribed signatories;
- 3) Power of attorney, if applicable, is executed as per Applicable Laws;
 - a) Failure to comply with the requirements spelt out in this Clause shall make the Bid liable to be rejected
 - b) DOP reserves the right to verify all statements, information and documents, submitted by the Bidder in response to the NIT. Any such verification or the lack of such verification by DOP shall not relieve the Bidder of its obligations or liabilities hereunder nor will it affect any rights of DOP hereunder
 - c) In case it is found during the evaluation or at any time before signing of the Agreement or after its execution and during the period of subsistence thereof, that one or more of the eligibility conditions have not been met by the Bidder or the Bidder has made material misrepresentation or has given any materially incorrect or false information, the Bidder shall be disqualified forthwith if not yet appointed as the Company either by issue of the LOI/LOA or entering into of the Agreement, and if the Lowest Priced Bidder (L1) has already been issued the LOI/LOA or has entered into the Agreement, as the case may be, the same shall, notwithstanding anything to the contrary contained therein or in this NIT, be liable to be terminated, by a communication in writing by DoP without DoP being liable in any manner whatsoever to the Lowest Priced Bidder (L1) or Company, as the case may be
 - d) In such an event, DoP shall forfeit and appropriate the Performance Security, if available, as mutually agreed pre- estimated compensation and damages payable to DoP for, inter alia, time, cost and effort of DoP, without prejudice to any other right or remedy that may be available to DoP.

10 Financial Bid (Online)

- i. The Financial Bid shall be submitted online only and digitally signed in the formats at Section -IV- Financial Bid, clearly indicating the total cost of the Work in both figures and words, in Indian Rupees, and signed by the Bidder's Authorized Representative. In the event of any difference between figures and words, the amount indicated in words shall prevail.
- ii. While submitting the Financial Bid, the Applicant shall ensure the following:
 - a) The prices tendered shall except in so far as it is otherwise, provided under the contract, include cost of conducting all type of investigations, design & engineering, all constructional plant and machineries, Water, electricity, labour, supervision, materials, erection, operation and maintenance, insurance, taxes and duties & other levies together with all general risks, liabilities and obligations set out or implied in the contract
 - b) The total amount indicated in the Financial Bid shall be without any condition attached or subject to any assumption, and shall be final and binding. In case any assumption or condition is indicated in the Financial Bid, it shall be considered non-responsive and liable to be rejected
 - c) The Financial Bid shall take into account all expenses and tax liabilities. For the avoidance of doubt, it is clarified that all taxes shall be deemed to be included in the costs shown under the Financial Bid
 - d) Costs shall be expressed in INR only.

11 Submission of Bid:

- i. The Bidders shall submit the Technical Bid as well as financial bid online on or before PDD. Each page of the submission shall be initialed by the Authorized Representative of the Bidder as per the terms of this NIT. In case original copy of EMD is not submitted on or before the time mentioned then the Bids shall be liable for rejection.
- ii. **Online Submission:** Digitally Signed scanned copy of "Technical Bid" shall be uploaded on e-tender portal <https://eprocure.gov.in> in the prescribed format as stipulated in Bid Forms and supporting documents along with Tender Fees and EMD as mentioned in this NIT
- iii. The Technical Bid shall be typed and signed by the Authorized Representative of the Bidder. All pages of the original Technical Bid must be numbered and initialed by the person or persons or Authorized Signatory signing the Bid
- iv. The completed Bid must be submitted online on or before the specified time on PDD. Bids submitted by fax or e-mail shall not be entertained. Technical Bid shall be submitted online and the scanned copy in PDF shall be uploaded on the <https://eprocure.gov.in> duly digitally signed. The financial Bid shall be submitted online and shall be signed digitally
- v. The Bid shall be made in the Forms specified in this NIT. Any attachment to such Forms must be provided on separate sheets of paper and only information that is directly relevant should be provided. This may include photocopies of the relevant pages of printed documents.
- vi. The bid price quoted shall be firm throughout the period of performance of the assignment up to and including discharge of all obligations of the Company under the Agreement

12 Proposal Due Date:

- i. Bid should be submitted on or before the Proposal Due Date specified in bid schedule at the address provided in Schedule of Tender in Section-I in the manner and form as detailed in this NIT. A receipt thereof should be obtained from the person specified therein
- ii. DOP may, in its sole discretion, extend the PDD by issuing an Addendum

12.1 Late Bids;

Bids received by DOP after the specified time on Proposal Due Date shall not be eligible for consideration and shall be summarily rejected

- 12.2 If a firm quotes NIL charges/ consideration, the bid shall be treated as unresponsive and will not be considered"

13 Earnest Money Deposit (EMD)*:

- i. The Bidder shall furnish as part of its Bid, a bid security of **Rs. 43,00,000/-* (Rupees Forty Three Lacs Only)** (Refundable) payable in the form of Bank Guarantee/Demand Draft/ ACG-67 in the name of "Senior Postmaster Sansad Marg HO" payable at New Delhi that shall remain valid till 45 days beyond the bid validity period.
- ii. *relaxed for MSE's and Startups registered with DPIIT.
- iii. In the event that Lowest Priced Bidder (L1) commences the assignment as required the Authority shall return the EMD of all other Bidders promptly. Lowest Priced Bidder (L1) /Company's EMD shall be returned, upon the Bidder signing the Agreement and submitting

Performance Bank Guarantee.

iv. Any Bid not accompanied by the EMD shall be rejected by DOP as non-responsive except in the case of exemptions mentioned in point (ii) above.

v. DoP shall not be liable to pay any interest on the Bid Security and the same shall be interest free.

vi. The Bidder, by submitting its Bid pursuant to this NIT, shall be deemed to have acknowledged that without prejudice to the DOP's any other right or remedy hereunder or in law or otherwise, the EMD shall be forfeited and appropriated by DOP as the mutually agreed pre-estimated compensation and damage payable to DOP for, inter alia, the time, cost and effort of DOP in regard to the NIT including the consideration and evaluation of the Bid under the following conditions:

- a)** If a Bidder engages in any of the Prohibited Practices;
- b)** If a Bidder withdraws its Bid during the period of its validity as specified in this NIT and as extended by the Bidder from time to time.
- c)** In the case of Lowest Priced Bidder (L1), if the Bidder fails to reconfirm its commitments after its selection.
- d)** In the case of a Lowest Priced Bidder (L1), if the Bidder fails to sign the Agreement or commence the assignment as specified in this NIT; or
- e)** If the Bidder is found to have a Conflict of Interest.

14 Opening of Bids

14.1 Opening of Technical Bids

The bidder is at liberty to be present either himself or authorizes not more than one representative to be present at the time of opening of the technical bids. The representative attending the opening of the tender on behalf of the bidder should bring with him a letter of authority from the bidder and proof of identification.

14.2 Evaluation of Technical Bids

- i.** DOP shall open the Bids on the PDD. **"Technical Bids"** shall be opened first
- ii.** Prior to evaluation of Bids, DoP will determine whether each Bid is responsive to the requirements of the NIT. A Bid shall be considered responsive only if
 - a)** the Technical Bid is received in the form specified
 - b)** it is received by the PDD including any extension thereof
 - c)** it is accompanied by the Power of Attorney
 - d)** it contains all the information (complete in all respects) as requested in the NIT
 - e)** it does not contain any condition or qualification; and
 - f)** it is not non-responsive in terms hereof
- iii.** DoP reserves the right to reject any bid, which is non-responsive, and no request for

alteration, modification, substitution or withdrawal shall be entertained by DOP in respect of such Bids

- iv. DoP shall subsequently examine and evaluate Bids in accordance with the Bidding Process specified in this NIT and the criteria set out for General and Technical Eligibility (Technical Marking System) of the NIT document. No other evaluation criteria or methodologies shall be permitted
- v. The bidders whose technical bids are found responsive will be considered as pre-qualified bidder
- vi. After the technical evaluation, DOP shall prepare a list of technically qualified bidders for opening of their Financial Bids. Only bidders who secure equal to or more than 60% marks in the technical evaluation will only be technically qualified bidders and for further evaluation. The financial evaluation and final ranking of the Bids shall be carried out based on the Least Cost Selection.
- vii. Bidders are advised that Selection shall be entirely at the discretion of DoP. Bidders shall be deemed to have understood and agreed that the DOP shall not be required to provide any explanation or justification in respect of any aspect of the Bidding Process or Selection.
- viii. Any information contained in the Bid shall not in any way be construed as binding on the Authority, its agents, successors or assigns, but shall be binding against the Applicant if the Consultancy is subsequently awarded to it.

14.3 Clarification on Bids;

- i. To facilitate evaluation of Bids, DoP may, at its sole discretion, seek clarifications from any Bidder regarding its Bid given a reasonable time for a response. Such clarification(s) shall be provided within the time specified by DOP for this purpose. Any request for clarification(s) and all clarification(s) in response thereto shall be in writing. Any clarification submitted by a Bidder that is not in response to a request by DOP shall not be considered.
- ii. No change, including any voluntary increase or decrease in the prices or substance of the Bid shall be sought, offered, or permitted, except to confirm the correction of arithmetic errors discovered by DOP in the evaluation of the Bids.
- iii. If a Bidder does not provide clarifications sought above within the specified time, its Bid shall be liable to be rejected. In case the Bid is not rejected, DOP may proceed to evaluate the Bid by construing the particulars requiring clarification to the best of its understanding, and the Bidder shall be barred from subsequently questioning such interpretation of the Authority
- iv. Bids shall be deemed to be under consideration immediately after they are opened and until such time DOP makes official intimation of award/ rejection to the Bidders. While the Bids are under consideration, Bidders and/ or their representatives or other interested parties are advised to refrain, save and except as required under the Bidding Documents, from contacting by any means, DOP and/or its employees/representatives/ consultants on matters related to the Bids under consideration

14.4 Deviations, Reservations, and Omissions;

During the evaluation of Bids, the following definitions apply:

- i. "Deviation" is a departure from the requirements specified in the bidding document;
- ii. "Reservation" is the setting of limiting conditions or withholding from complete acceptance of the requirements specified in the bidding document; and
- iii. "Omission" is the failure to submit part or all of the information or documentation required in the bidding document

14.5 Nonmaterial Nonconformities:

- i. Provided that a Bid is substantially responsive, DOP may waive any nonconformities in the Bid
- ii. Provided that a Bid is substantially responsive, DOP may request that the Bidder submit the necessary information or documentation, within a reasonable period of time, to rectify nonmaterial nonconformities in the Bid related to documentation requirements. Requesting information or documentation on such nonconformities shall not be related to any aspect of the price of the Bid. Failure of the Bidder to comply with the request may result in the rejection of its Bid.

14.6 Qualification of the Bidder:

- i. Bidders are required to secure minimum 60 marks under the criteria of this NIT in order to qualify
- ii. DOP shall determine to its satisfaction whether the eligible Bidders that have submitted substantially responsive Bid - Technical Parts meet the Conditions of Eligibility of this NIT and (i) above
- iii. The determination shall be based upon an examination of the documentary evidence of the Bidder's qualifications submitted by the Bidder. The determination shall not take into consideration the qualifications of other firms such as the Bidder's subsidiaries, parent entities, affiliates, subcontractors, or any other firm different from the Bidder
- iv. If a Bidder does not meet the qualifying criteria specified in (i) above its Bid shall be rejected by DOP and may not subsequently be made responsive by correction of the material deviation, reservation, or omission
- v. Only Bids that are both substantially responsive to the bidding document, and meet all the Conditions of Eligibility and Qualification Criteria shall have their "Financial Part" submitted in e- portal opened
- vi. The bidders are directed to submit valid work orders/Agreement with DoP/s along with proper work completion certificate / certificate for ongoing works against experience credentials

14.7 Subcontractors:

- i. DOP does not intend to execute any specific elements of the Works by subcontractors selected in advance by DOP
- ii. The subcontractor's qualifications shall not be used by the Bidder to qualify for the Works

14.8 Pre-Bid Meeting:

- a) DOP will hold a pre-bid meeting with the prospective bidders on 20/02/2025 at 1100 Hrs. [IST]
- b) The Bidders will have to ensure that their queries for Pre-Bid meeting should reach on or before 18/02/2025 at 1500 HRS [IST]
- c) The queries should necessarily be submitted in the following format.
- d) DOP shall not be responsible for ensuring that the bidders' queries have been received by them. Any requests for clarifications post the indicated date and time may not be entertained by the tendering authority

Name, Designation, Contact Number & Email Address of the Bidder Representative			
Sl. No.	NIT document reference(s) (Section & page number)	Content of NIT requiring clarification (s)	Points of clarification
1.			

14.9 Evaluation of Financial Bids:

- i. All Bidders whose bids qualify the technical stage will be eligible for financial opening stage and will be notified accordingly. The financial Bid will be opened at a notified time and venue in front of representative of bidders who qualify technical round and choose to attend. The DOP will determine whether the Financial Proposals are complete, and unconditional
- ii. To evaluate the Financial Part, DOP shall consider the following;
 - a. the Bid prices
 - b. price adjustment for correction of arithmetic errors
 - c. price adjustment due to discounts offered
 - d. Converting the amount resulting from applying (i) to (ii) above, if relevant, to a single currency, for evaluation and comparison purposes.
 - e. price adjustment due to quantifiable nonmaterial nonconformities
- iii. The estimated effect of the price adjustment applied over the period of execution of the Contract, shall not be taken into account in bid evaluation
- iv. In evaluating the Financial Part of each Bid, the DoP shall correct arithmetical errors on the following basis;
 - a) only for admeasurement contracts, if there is a discrepancy between the unit

price and the total price that is obtained by multiplying the unit price and quantity, the unit price shall prevail and the total price shall be corrected, unless in the opinion of DOP there is an obvious misplacement of the decimal point in the unit price, in which case the total price as quoted shall govern and the unit price shall be corrected

- b)** if there is an error in a total corresponding to the addition or subtraction of subtotals, the subtotals shall prevail and the total shall be corrected; and
- c)** if there is a discrepancy between words and figures, the amount in words shall prevail, unless the amount expressed in words is related to an arithmetic error, in which case the amount in figures shall prevail subject to (a) and (b) above

- v. Bidders shall be requested to accept correction of arithmetical errors. Failure to accept the correction shall result in the rejection of the Bid.
- vi. In the event of identification of a potentially Abnormally Low/High Bid, DOP shall seek written clarifications from the Bidder, including detailed price analyses of its Bid price in correlation to the subject matter of the contract, scope, proposed methodology, schedule, allocation of risks and responsibilities and any other requirements of the bidding document.
- vii. If the Bid for an admeasurement contract, which results in the lowest evaluated cost, in DOP's opinion, seriously unbalanced or front-loaded DOP may require the Bidder to provide written clarifications. Clarifications may include detailed price analyses to demonstrate the consistency of the Bid prices with the scope of works, proposed methodology, schedule and any other requirements of the bidding document.
- viii. Final Evaluation:

Proposals of the post qualified bidder(s) during the process of evaluation of the technical bid will finally be ranked according to Financial Proposal.

The successful bidder shall be the first ranked bidder whose quoted price is the lowest. The second ranked bidder shall be kept in reserve and may be invited for negotiations in case the first ranked bidder withdraws, or fails to comply with the requirements specified hereinabove. The Bidder placed at the First place will be "L1 Bidder". And it shall be Lowest Priced Bidder (L1)
- ix. In the Event of Tie:

In the event that two or more Applicants obtaining exactly the same Financial score, then the Preferred Applicant will be selected in the following manner

 - a)** The Applicant whose Technical Score is highest for the Project among such Applicants having quoted same amount in financial bid will be declared as Preferred Applicant;
 - (b)** If above does not resolve the tie, a simple draw method will be used for tie-breaking. The Preferred Applicant will be selected by draw on date, time and place as communicated to all such Applicants by the DOP in writing in presence of such Applicants who choose to attend.

After the evaluation of the information and detailed price analyses presented by the

Bidder, the DoP may as appropriate

- a) accept the Bid; or
 - b) require that the amount of the performance security be increased at the expense of the Bidder to a level not exceeding 20% of the Bid Price; or
 - c) reject the Bid
- x. After evaluation of the Technical and Financial proposal analyses, in the event that DOP determines that the Bidder has failed to demonstrate its capability to deliver the contract for the offered tender price, DOP shall reject the Bid
- xi. Having compared the evaluated costs of Bids, DOP shall determine the Most Advantageous Bid. The Most Advantageous Bid is the lowest bid quoted amongst the Bidders that meet the Qualification Criteria as per Technical Bid and whose Bid has been determined to be substantially responsive to the bidding document; and
- xii. The bidders should clearly mention the total price as per scope of this NIT and should be in words and figures both **inclusive of all taxes**.

14.10 Fraud and Corruption

The Bidders and their respective officers, employees, agents and advisers shall observe the highest standard of ethics during the Selection Process. Notwithstanding anything to the contrary contained in this NIT, DoP shall reject a Bid without being liable in any manner whatsoever to the Bidder, if it determines that the Bidder has, directly or indirectly or through an agent, engaged in corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice (collectively the "Prohibited Practices") in the Selection Process. In such an event, DoP shall, without prejudice to its any other rights or remedies, forfeit and appropriate the EMD or PBG, as the case may be, as mutually agreed genuine pre- estimated compensation and damages payable to DoP for, inter alia time, cost and effort of Authority, in regard to the NIT, including consideration and evaluation of such Bidder's Bid.

Without prejudice to the rights of DoP under Clause above and the rights and remedies which DoP may have under the LOI or the Agreement, if a Bidder is found by DoP to have directly or indirectly or through an agent, engaged or indulged in any corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice during the Selection Process, or after the issue of the LOI or the execution of the Agreement, such Bidder shall not be eligible to participate in any tender or NIT issued by DoP during a period of 3 years from the date such Bidder is found by Authority to have directly or through an agent, engaged or indulged in any Prohibited Practices

For the purposes of this Section, the following terms shall have the meaning hereinafter respectively assigned to them:

- a) "corrupt practice" means (i) the offering, giving, receiving, or soliciting, directly or indirectly, of anything of value to influence the action of any person connected with the Selection Process (for avoidance of doubt, offering of employment to or employing or engaging in any manner whatsoever, directly or indirectly, any official of DoP who is or has been associated in any manner, directly or indirectly with the Selection Process or the LOI or has dealt with matters concerning the Agreement or arising there from, before or after the execution thereof, at any time prior to the expiry of one year from the date such official resigns or retires from or otherwise ceases to be in the service of Authority, shall be deemed to constitute influencing the actions of a person connected with the Selection Process); or (ii) save as provided herein,

engaging in any manner whatsoever, whether during the Selection Process or after the issue of the LOI/LOA or after the execution of the Agreement, as the case may be, any person in respect of any matter relating to the Project or the Award or the Agreement, who at any time has been or is a legal, financial or technical consultant/adviser of DoP in relation to any matter concerning the Project

- b)** “Fraudulent practice” means a misrepresentation or omission of facts or disclosure of incomplete facts, in order to influence the Selection Process;
- c)** “Coercive practice” means impairing or harming or threatening to impair or harm, directly or indirectly, any persons or property to influence any person’s participation or action in the Selection Process;
- d)** “Undesirable practice” means (i) establishing contact with any person connected with or employed or engaged by DoP with the objective of canvassing, lobbying or in any manner influencing or attempting to influence the Selection Process; or (ii) having a Conflict of Interest; and
- e)** “Restrictive practice” means forming a cartel or arriving at any understanding or arrangement among Bidders with the objective of restricting or manipulating a full and fair competition in the Selection Process.
- f)** DoP requires compliance with GOI’s Sanctions Framework, in further pursuance of which Bidders shall permit and shall cause their agents (where declared or not), subcontractors, sub-consultants, service providers, suppliers, and their personnel, to permit DoP to inspect all accounts, records and other documents relating to any initial Bidding Process, prequalification process, bid submission, Bid submission, and contract performance (in the case of award), and to have them audited by auditors appointed by DOP.

15. Miscellaneous:

The Bidding Process shall be governed by, and construed in accordance with, the laws of India and the Courts in New Delhi in which DOP has its headquarters shall have exclusive jurisdiction over all disputes arising under, pursuant to and/or in connection with the Bidding Process.

- a)** DOP, in its sole discretion and without incurring any obligation or liability, reserves the right, at any time, to
 - i. suspend and/or cancel the Bidding Process and/or amend and/or supplement the Bidding Process or modify the dates or other terms and conditions relating thereto;
 - ii. consult with any Bidder in order to receive clarification or further information;
 - iii. retain any information and/or evidence submitted to DOP by, on behalf of and/or in relation to any Bidder; and/or
 - iv. Independently verify, disqualify, reject and/or accept any and all submissions or other information and/or evidence submitted by or on behalf of any Bidder
- b)** It shall be deemed that by submitting the Bid, the Bidder agrees and indemnifies DOP, its employees, agents and advisers, irrevocably, unconditionally, fully and finally from any and all liability for claims, losses, damages, costs, expenses or liabilities in any way related to or arising from the exercise of any rights and/or performance of any obligations hereunder, pursuant hereto and/or in connection herewith and waives any and all rights and/or claims it may have in this respect, whether actual or contingent, whether present or future

- c) All documents and other information supplied by DOP or submitted by a Bidder shall remain or become, as the case may be, the property of DOP. DOP will not return any submissions made hereunder. Bidders are required to treat all such documents and information as strictly confidential.
- d) DOP reserves the right to make inquiries with any of the clients listed by the Bidder in their previous experience record

15.1 Liquidated Damages

In the event the firm fails to adhere to the project timeline or key deliverables as per the agreed schedule, liquidated damages will be imposed at the rate of 0.5 % of the total contract value per week of delay, subject to a maximum of 10% of the total contract value. The imposition of penalties will be at discretion of DoP and will apply in cases where delays are not attributable to the Department of Posts or Force Majeure events.

15.2 Intellectual Property Rights (IPR)

All intellectual property rights, including but not limited to software, systems, algorithms, hardware designs, source code, and documentation created during the execution of this project, will belong exclusively to the Department of Posts. The selected bidder will have no rights to use or replicate the technology for any other purpose without prior written consent from DoP.

15.3 Confidentiality

The contractor shall keep confidential all proprietary information disclosed by the Department of Posts during the course of this contract. This includes technical data, designs, business operations, and any other information marked as confidential. Any breach of this confidentiality agreement will result in immediate termination of the contract and may attract legal actions.

15.4 Service Level Agreements (SLAs) for maintenance and support

The contractor shall provide maintenance and support for the period mentioned in this document. The following service levels must be adhered to:

- i. Critical issues (e.g., system failures, major outages): Response within 1 hour; resolution within 6 hours. In case of no resolution from the bidder in given timeline, a warning shall be issued to him to provide resolution in another 6 hours. If no resolution is provided in 12 hours, there will be a penalty of Rs. 100 per 24 hours per defaulted site.
- ii. High priority issues (e.g., degraded performance, critical bug fixes): Response within 4 hours; resolution within 24 hours. In case of no resolution from the bidder in given timeline, a warning shall be issued to him to provide resolution in another 24 hours. If no resolution is provided in 48 hours, there will be a penalty of Rs. 100 per 24 hours per defaulted site.
- iii. Routing issues (e.g., minor bugs, enhancements, replacement of Hardware under warranty and AMC): Response within 12 hours; resolution within 72 hours. In case of no resolution from the bidder in given timeline, a warning shall be issued to him to provide resolution in another 48 hours. If no resolution is provided in 120 hours, there will be a penalty of Rs. 100 per 24 hours per defaulted site.

15.5 Exit Management Plan: Training and Knowledge Transfer;

The firm will be responsible for preparing and executing an Exit Management Plan. The selected firm will be responsible for providing comprehensive training and knowledge transfer to ensure effective operations of the RFID- based tracking system by DoP Personnel.

- i. The company shall provide-in-depth training to at least 20 designated DoP staff members at various levels (technical, managerial, and operational).
- ii. Training must cover system operations, RFID hardware handling, troubleshooting, data analytics and reporting functionalities.
- iii. This plan must ensure the smooth transition of the RFID system's operations to the Department of Posts or a new service provider. This includes transfer of all data, systems, and configurations, and providing training to DoP personnel.

15.6 Purchase preference to Make in India Products;

Preference shall be given to Class 1 local supplier as defined in public procurement (preference to Make in India), Order 2017 as amended from time to time and its subsequent orders/ notifications issued by concerned Nodal Ministry for specific goods/ products. The minimum local content to qualify as a Class-1 local supplier is 50%. If the bidder wants to avail the purchase preference, bidder must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid failing which no purchase preference shall be granted. In case of this bid whose value is more than 10 Cr., the declaration relating to percentage of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a Chartered Accountant for OEMs other than companies as per the public procurement (preference to Make-in- India) order 2017 dated 04.06.2020.

15.7 Purchase preference to Micro and Small Enterprises (MSEs):

Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent orders/ Notifications issued by concerned Ministry. If the bidder wants to avail the purchase preference, the bidder must be the manufacturer of the offered product in case of bid for supply of goods. Traders are excluded from the purview of Public Procurement Policy for Micro and Small enterprises.

16. Communication of Acceptance

The successful bidder shall be informed of the acceptance of his tender. Necessary instructions regarding the amount and time provided for furnishing Performance Security and signing of the Agreement shall be communicated.

17. Performance Security:

A. Performance Security for Implementation Period

- i. The Lowest Priced Bidder (L1), upon signing of the Agreement, shall submit a Performance Security in the form of Bank Guarantee (BG)/TDR/FDR of value equal to 3% (Three per cent)

of the contract value, within 30 days of award of contract, which shall be valid beyond 60 days after the completion of defect liability period i.e., one year and AMC period i.e, two years (collectively 36 months). The amount of 3% of the Performance Security shall be released only after elapsed of defect liability period and AMC period.

- ii. The Bidder, by submitting its Bid pursuant to this NIT, shall be deemed to have acknowledged that without prejudice to DOP's any other right or remedy hereunder or in law or otherwise, its Performance Security shall be forfeited and appropriated by DOP as the mutually agreed pre- estimated compensation and damages payable to the DOP for, inter alia, the time, cost and effort of the DOP in regard to the NIT, including the consideration and evaluation of the Bid, under the following conditions
 - A. If the Bidder engages in any of the Prohibited or Corrupt Practices
 - B. if the Bidder is found to have a Conflict of Interest
 - C. If the Lowest Priced Bidder (L1) commits a breach of the Agreement

18 Schedule of deliverable and the payment:

Sl No.	Phase	Deliverables	Timeline	Payment Terms
1.	Contract Signing between DOP & Selected Contractor		T0	
2.	Requirement Analysis & Design	SRS submission	T1= T0+ 14 Days	15% of the CAPEX Amount
3.	Application Development [Web Application]	UAT Compliance Report	T2 = T1+28 Days	25% of the CAPEX Amount
4.	Hardware Installation and Application Deployment and Go-Live:	Go-live Certificate	T3 = T2 + 120 Days	50% of the CAPEX Amount#
5.	Operation & Maintenance	Quarterly progress report	12 Months from the date of Go- Live (T3)	10% of the CAPEX Amount (to be released in quarterly installments)*

Payment in respect of Hardware Installation;

Sl. No.	No. of Sites (Hardware installation and application deployment)	Time	Deliverable	Payment
(i)	100 RFID Reader & 900 RFID Writer	3 Weeks	On site installation report along with Invoice	10% of the CAPEX Amount

(ii)	100 RFID Reader & 900 RFID Writer	3 Weeks	On site installation report along with Invoice	10% of the CAPEX Amount
(iii)	100 RFID Reader & 900 RFID Writer	3 Weeks	On site installation report along with Invoice	10% of the CAPEX Amount
(iv)	100 RFID Reader & 800 RFID Writer	3 Weeks	On site installation report along with Invoice	10% of the CAPEX Amount
(v)	165 RFID Reader	Remaining days (120 days – 12 weeks)	On site installation report along with Invoice	10% of the CAPEX Amount

* Payment shall be made in quarterly installment after 12 months from T3 or date of go live whichever is earlier. The amount shall be paid in 8 (Eight) equal quarterly installments.

Payments will be made by DOP within 07 days of submission of the GST Invoice after applicable deductions, subject to receipt of a certificate on successful completion of activity mentioned above from Project Implementation Team/ Committee.

Note:

- DOP shall pay the Company in the manner and at Rupees only.

19 Force Majeure

If at any time the performance in whole or in part, by either of any obligation under this agreement shall be prevented or delayed by reasons of any war or hostility, acts of the public enemy, civil commotion, sabotage, fire, flood, explosion, epidemic or acts of God (herein referred to as events) provided notice of happening of any such eventuality is given by either party to the other within 21 days from the date of occurrence of the event. Neither party shall by reasons of such event be entitled to terminate the contract nor shall have any claim for damages against the other in respect of such event. Obligations arising out of this contract shall resume after the event or events have come to an end or ceased to exist. The decision of Director General, Posts as to whether such event or events have come to an end or ceased to exist shall be final and conclusive.

20 Insolvency

In the event of the selected bidder being adjudged insolvent or having a receiver appointed for it by a court or any other order under the insolvency act made against them or in the case of a company, the passing of any resolution or making of any order for winding up, whether voluntary or otherwise, or in the event of the selected bidder failing to comply with any of the conditions herein specified, the DoP shall have the right to terminate the contract without prior notice.

21 Breach of Terms and conditions

In case of breach of any of the terms and conditions mentioned herein above, the Director General, Department of Posts shall have the right to cancel the contract without assigning any reason thereof and nothing will be payable by the DoP. The damage(s) and/or loss(es), if any, that may be caused to the DoP as a result of such cancellation of the contract, shall be payable by the selected bidder and the same may at any time thereafter be deducted from any payment that may become due to the selected bidder.

22 Subletting of Work

The selected bidder shall not, save with the previous consent in writing of the Procuring Entity, sublet, transfer, or assign the contract or any part thereof or interest therein or benefit or advantage thereof in any manner whatsoever. If the bidder does so then the liability for payment or any other responsibility lies with the selected bidder. The DoP is in any case shall not be liable to any such third party.

23 Applicable Law

The contract shall be governed by and interpreted in accordance with the laws of the Republic of India and subject to the jurisdiction of the courts in New Delhi only.

All terms and conditions stipulated in the tender document, declarations, clarifications issued by the DoP, agreement and other documents along with its annexure furnished with the tender and related correspondence shall form part of the contract.

Whenever there is duplication of cause either in the terms and conditions or in the agreement, the clause, which is beneficial to the DoP shall be considered applicable at the time of any dispute.

24 Arbitration

If any difference(s) arises concerning this contract, its interpretation, on the payment to be made there under, the same shall be settled by mutual consultations and negotiations. If attempts for conciliation do not yield any results within a period of 30 days, either of the parties may make a request to the other party for submission of the dispute for decision by an arbitral tribunal comprising of a sole arbitrator to be appointed by the Secretary, Department of Posts on the recommendation of the secretary, Department of Legal Affairs, Government of India. The arbitration proceedings shall take place at New Delhi and shall be conducted in English. The provision of Arbitration and Conciliation Act, 1996 as amended from time to time and the rules framed there under and in force shall be applicable to such proceedings.

25 The DoP shall be entitled, and it shall be lawful on his part, (a) to deduct from the performance securities or to forfeit the said security in whole or in part in the event of: i) Any default, failure, or neglect on the part of the selected bidder in the fulfilment or performance in all respect of this contract or any other contract with DoP or any part thereof ii) for any loss or damage recoverable from the selected bidder which DoP may suffer or be put to for reasons of or due to the above defaults/ failures/ neglect.

Section-III
Technical Bid

25. Letter of Technical Bid

Date of this Bid submission: [insert date (as day, month and year) of Bid submission]

Request for Bid No.: [insert

identification] To:

Deputy Director General (IR&GB)

3rd Floor, Dak Bhawan,

New Delhi - 110001

We, the undersigned, hereby submit our Bid, in two parts, namely:

- a) the Technical Part, and
- b) the Financial Part

In submitting our Bid, we make the following declarations

- a) No reservations:** We have carefully examined and understood the terms and conditions of the bidding document and have no reservations to the bidding document, including Addenda issued in accordance with Instructions to Bidders;
- b) Eligibility:** We meet the eligibility requirements and have no conflict of interest
- c) Conformity:** We offer to execute in conformity with the bidding document the following Works: **“Design, Development, Installation and Maintenance of Receptacle/ Article based tracking system”**
- d)** And the Bid submitted is as per the terms and conditions of the NIT without any condition and deviations.
- e) Bid Validity Period:** Our Bid shall be valid for a period of 120 days (or as amended if applicable) from the date fixed for the Bid submission deadline specified in this NIT (or as amended if applicable), and it shall remain binding upon us and may be accepted at any time before the expiration of that period;
- f) Performance Security:** If our Bid is accepted, we commit to obtain a Performance Security in accordance with the bidding document;
- g) One Bid Per Bidder:** We are not submitting any other Bid(s) as an individual Bidder or as a subcontractor;
- h) State-owned enterprise or institution:** [select the appropriate option and delete the other] [We are not a state-owned enterprise or institution] / [We are a state- owned enterprise or institution];
- i) Binding Contract:** We understand that this Bid, together with your written acceptance thereof included in your Letter of Acceptance, shall not constitute a binding contract between us, until a formal contract is prepared and executed

- j) Not Bound to Accept:** We understand that you are not bound to accept the lowest evaluated cost or Highest Combined Total Score Bid, the Most Advantageous Bid or any other Bid that you may receive, without incurring any liability towards the bidder;
- k) Cancellation or Annulment of Bidding Process:** We understand that the DOP may cancel the bidding process or annul it at any time without incurring any liability towards the bidder.
- l) Fraud and Corruption:** We hereby certify that we have taken steps to ensure that no person acting for us or on our behalf engages in any type of Collusion, Fraud and Corruption;
- m) Acceptance of Conditions:** We hereby acknowledge and unconditionally accept that the DOP can at its absolute discretion apply whatever criteria it deems appropriate, not just limiting to those criteria set out in the NIT and related documents, in short listing of Company for providing services.
- n) EMD:** We have submitted EMD of INR 43,00,000/- [Forty-Three lacs Only] in the form as prescribed in the NIT Document.
- o) Declaration:** We hereby declare that all information and details furnished by us in the Bid are true and correct to the best of our knowledge and belief, and all documents accompanying such Bid are true copies of their respective originals. We confirm that the information contained in this response or any part thereof, including its exhibits, and other documents and instruments delivered or to be delivered to DOP is true, accurate, verifiable and complete. This response includes all information necessary to ensure that the statements therein do not in whole or in part mislead DOP in its evaluation process. We fully understand and agree to comply that on verification, if any of the information provided in our bid is found to be misleading the Bidding Process, we are liable to be dismissed from the Bidding Process or termination of the contract during the project, if selected to do so. We also confirm that we shall not attract conflict of interest in principle. We hereby declare that in case the contract is awarded to us, we shall submit the contract Performance bank guarantee in the form prescribed in the Annexure of the NIT.

Name of the Bidder: [insert complete name]

Name of the person duly authorized to sign the Bid on behalf of the Bidder: ** [insert complete name of person duly authorized to sign the Bid]

Title of the person signing the Bid: [insert complete title of the person signing the Bid]

Signature of the person named above: [insert signature of person whose name and capacity are shown above]

Seal

Date signed [insert date of signing] **day of** [insert month], [insert year]

** : Person signing the Bid shall have the power of attorney given by the Bidder to be attached with the Bid

25.1 Bidder Information:

S. NO.	Particulars	Description
1.	Name of Bidder	
2.	Legal status of Bidder (Company, Pvt. Ltd./ Ltd./ State Owned/LLP/Proprietorship)	
3.	Date and Year of Incorporation	
4.	Main business of the Bidder	
5.	Registered office address	
6.	Incorporation date	
7.	Incorporation number	
8.	GST No	
9.	PAN details	
10.	Primary Contact Person (name, designation, address, mobile number, fax, email)	
11.	Secondary Contact Person (name, designation, address, mobile number, fax, email)	
12.	Particulars of the Authorized Signatory of the Bidder (name, designation, address, mobile number, fax, email)	
13.	EMD details	

Attached are copies of original documents of

- Valid Certificate of Incorporation (or equivalent documents of constitution or association)
- In case of state-owned enterprise or institution, valid documents establishing:
 - ✓ Legal and financial autonomy
 - ✓ Operation under commercial law
 - ✓ Establishing that the Bidder is not under the supervision of DOP
- PAN card copy
- GST registration copy

25.2 Financial Capacity of the Bidder

25.2.1 Format for Turnover and Profit (Loss) Certificate

Bidder's Name:

S. No.	Financial Year (FY) / Calendar Year	Annual Turnover (INR Lakhs)
1	FY 2023-24	
2	FY 2022-23	
3	FY 2021-22	

In case final Balance Sheet is not available, Provisional Financial Statement certified by the CA shall be submitted along the bid.

Based on its books of accounts and other published information authenticated by it, this is to certify that... (Name of the Bidder)

- I. Has Average Annual Turnover of Rs..... Crore. (Rs Only)] within last 3 (Three) financial years immediately preceding the Proposal Due Date
- II. is financially sound and has not applied for Corporate Debt Restructuring (CDR) during last 3 (three) years

Signature of the authorized signatory for the Auditor's Firm

Name of the Authorized signatory for the Auditor's Firm

Designation of the Authorized signatory for the Auditor's Firm

Name of the auditor's Firm:

Seal of the auditor's Firm:

Date:

Note:

- a. Audited Financials of the last 3 (Three) Financial Years duly certified by the Statutory Auditor is to be submitted. This condition is relaxed in the case of MSEs and Startups registered with DPIIT.
- b. In case the Bidder does not have a statutory auditor, it may provide the certificate from its Chartered Accountant.

25.2.2 Format for Bid Capacity of the Bidder

Bidder's Name: _____

Value of IT / ITES related Works in respect to Projects undertaken by the Bidder during the last 3 years

Sl. No.	Financial Year (FY) / Calendar Year	Value of IT/ITES Works Executed (INR Crores)
1	FY 2023-24	
2	FY 2022-23	
3	FY 2021-22	

Signature of the authorised signatory Name of the authorised signatory Designation of the authorised signatory Name of the Bidder: Seal of the Bidder Firm: Date:	Signature of the authorised signatory for the Auditor's Firm Name of the authorised signatory for the Auditor's Firm Designation of the authorised signatory for the Auditor's Firm Name of the auditor's Firm: Seal of the auditor's Firm: Date:
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25.2.3 Technical Proposal

Bidders are required to furnish the following as a part of their technical proposal:

- 1. Conceptual Design / Prototype Design:** The details included in the scope of work of this NIT are only tentative and Indicative of the requirement of DOP. The bidders are required to submit their conceptual and prototype details for the project.
- 2. Approach, Methodology and Work plan:** The bidders are required to explain their understanding of the project, how they plan to approach the design, development and; methodology proposed to be followed by them and a detailed work Plan.

In addition to the above, the bidders to include in their Technical Proposal:

- 1. Method Statement:** Bidders are required to provide a detailed approach & methodology to execute the entire project.
2. Site Organization
3. Mobilization Schedules, separately for mobilization of manpower and equipment
4. Development schedule

5. **Consolidated Project Plan:** A Detailed Project Plan covering break-up of each phase into the key activities, along with the start and end dates must be provided as per format given below:

Activity-wise Timelines											
Sl. No.	Item of Activity	Month wise Program									
		1	2	3	4	5	6	7	8	...	24
1	Project Plan										
1.1	Activity 1										
1.2	Activity 2										

25.2.4 Key Personnel Schedule

Bidders should provide the names and details of the suitably qualified Key Personnel to perform the Contract. The data on their experience should be supplied using the format provided below for each candidate

1	Title of position:	
.	Name of candidate:	
	Duration of appointment:	[insert the whole period (start and end dates) for which this position will be engaged]
	Time commitment: for this position:	[insert the number of days/week/months/ that has been scheduled for this position]
	Expected time schedule for this position:	[insert the expected time schedule for this position (e.g., attach high level Gantt chart)]

25.2.5 Technical Capacity of the Bidder Format for Experience in Similar Works

Assignment Name:	Approx. value of the contract:
Country: Location within Country:	Duration of assignment (months):
Name of Client:	Address of Client:
Telephone number:	E-mail address:
Start Date (Month/Year):	Completion Date (Month/Year):
Name of Associated Consultants, If Any:	No. of professional staff-months provided by associated Consultants:
Narrative description of Project:	
Description of Actual Services Provided by Our Staff:	

Signature of Authorized Signatory of the Bidder: Name & Designation of Authorized Signatory Seal of the Bidder and Date

25.2.6 Format for Power of Attorney (POA) for Signing of Bid

(Printed on the INR 100/- stamp paper)

Know all men by these presents, we [name of the Firm and address of the registered office] do hereby irrevocably constitute, nominate, appoint and authorise Mr./Ms [name], son/daughter/wife of and presently residing at who is presently employed with us and holding the position of , as our true and lawful attorney (hereinafter referred to as the "Attorney") to do in our name and on our behalf, all such acts, deeds and things as are necessary or required in connection with or incidental to submission of our application for submission of our Bid for undertaking the Work of **Design, Development, Installation and Maintenance of Receptacle/ Article based tracking system for Department of Posts** including but not limited to signing and submission of Bid and other documents and writings, participate in Pre-bid and other conferences and providing information/ responses to the DoP, representing us in all matters before the DoP, signing and execution of all contracts including the Contract Agreement and undertakings consequent to acceptance of our Bid, and generally dealing with the DoP in all matters in connection with or relating to or arising out of our Bid for the said Work and/ or upon award thereof to us and/or till the entering into of the Contract Agreement with the DoP.

AND we hereby agree to ratify and confirm and do hereby ratify and confirm all acts, deeds and things done or caused to be done by our said Attorney pursuant to and in exercise of the powers conferred by this Power of Attorney and that all acts, deeds and things done by our said Attorney in exercise of the powers hereby conferred shall and shall always be deemed to have been done by us.

IN WITNESS WHEREOF WE, THE ABOVE-NAMED PRINCIPAL HAVE EXECUTED THIS POWER OF ATTORNEY ON THIS DAY OF 2025

(Signature, name in block letters, designation and address of the signatory delegating the POA) Seal of firm Company

Witnesses:

Witness 1:

Witness 2:

Name:

Name:

Address:

Address:

Occupation:

Occupation:

Accepted

To be Submitted Original

..... (Signature)

(Name in block letters, Title and Address of the Attorney)

Note:

- 1. The mode of execution of the Power of Attorney should be in accordance with the procedure, if any, laid down by the applicable law and the charter documents of the executant(s) and when it is so required, the same should be under common seal affixed in accordance with the required

procedure.

2. Wherever required, the Bidder should submit for verification the extract of the charter documents and documents such as a board or shareholders' resolution/ power of attorney in favour of the person executing this Power of Attorney for the delegation of power hereunder on behalf of the Bidder.
3. For a Power of Attorney executed and issued overseas, the document will also have to be legalised by the Indian Embassy and notarised in the jurisdiction where the Power of Attorney is being issued. However, the Power of Attorney provided by Bidders from countries that have signed the Hague Legislation Convention 1961 are not required to be legalised by the Indian Embassy if it carries a conforming Apostille certificate

25.2.7 Format for Declaration of Non-Blacklisting (To be provided on the Company letter head)

To:

**Deputy Director General (IR&GB)
3rd Floor, Dak Bhawan,
New Delhi - 110001**

Subject: Self Declaration of not been blacklisted in response to the Notice Inviting Tender for selection of Company for “**Design, Development, Installation and Maintenance of Receptacle/ Article based tracking system for Department of Posts**”

Ref: NIT No. <<.....>> dated <<>>

Dear Sir,

We confirm that our company or firm, is currently not blacklisted in any manner whatsoever by any of the State or UT and or Central Government in India on any ground including but not limited to indulgence in corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice.

Signature of the Authorized Signatory of the
Bidder Name of the Authorized Signatory of the
Bidder Designation of the Authorized Signatory
of the Bidder

Seal

Date:

Place:

Note:

Certificate to be submitted by each member in case of a JV

25.2.8 Bank Guarantee for Earnest Money Deposit

B.G. No.

Dated:

1. Deputy Director General (IR&GB), 3rd Floor, Dak Bhawan, New Delhi - 110001 (hereinafter referred to as the "DoP", which expression shall unless it be repugnant to the subject or context thereof include its, successors and assigns) having agreed to receive the Bid of and having its registered office at (and acting on behalf of its JV) (hereinafter referred to as the "Bidder" which expression shall unless it be repugnant to the subject or context thereof include its/their executors, administrators, successors and assigns), for undertaking **Design, Development, Installation and Maintenance of Receptacle/ Article based tracking system for Department of Posts**. (hereinafter referred to as "the Project") pursuant to the NIT Document datedissued in respect of the Project and other related documents including without limitation the draft contract Agreement (hereinafter collectively referred to as "Bidding Documents"), we (Name of the Bank) having our registered office at and one of its branches at (Hereinafter referred to as the "Bank"), at the request of the Bidder, do hereby in terms of the NIT Document, irrevocably, unconditionally and without reservation guarantee the due and faithful fulfilment and compliance of the terms and conditions of the Bidding Documents (including the NIT Document) by the said Bidder and unconditionally and irrevocably undertake to pay forthwith to the DoP an amount of Rs. *** ** (Rupees *** ** only) (hereinafter referred to as the "Guarantee") as our primary obligation without any demur, reservation, recourse, contest or protest and without reference to the Bidder if the Bidder shall fail to fulfil or comply with all or any of the terms and conditions contained in the said Bidding Documents
2. Any such written demand made by the DoP stating that the Bidder is in default of the due and faithful fulfilment and compliance with the terms and conditions contained in the Bidding Documents shall be final, conclusive and binding on the Bank
3. We, the Bank, do hereby unconditionally undertake to pay the amounts due and payable under this Guarantee without any demur, reservation, recourse, contest or protest and without any reference to the Bidder or any other person and irrespective of whether the claim of the DoP is disputed by the Bidder or not, merely on the first demand from the DoP stating that the amount claimed is due to the DoP by reason of failure of the Bidder to fulfil and comply with the terms and conditions contained in the Bidding Documents including failure of the said Bidder to keep its BID open during the BID validity period as set forth in the said Bidding Documents for any reason whatsoever. Any such demand made on the Bank shall be conclusive as regards amount due and payable by the Bank under this Guarantee. However, our liability under this Guarantee shall be restricted to an amount not exceeding Rs. ***** (Rupees *** ** only)
4. This Guarantee shall be irrevocable and remain in full force for a period of 90 (Ninety) days from the Proposal Due Date inclusive of a claim period of 60 (sixty) days or for such extended period as may be mutually agreed between the DoP and the Bidder, and agreed to by the Bank, and shall continue to be enforceable till all amounts under this Guarantee have been paid
5. We, the Bank, further agree that the DoP shall be the sole judge to decide as to whether the

Bidder is in default of due and faithful fulfilment and compliance with the terms and conditions contained in the Bidding Documents including, inter alia, the failure of the Bidder to keep its Bid open during the Bid validity period set forth in the said Bidding Documents, and the decision of the DoP that the Bidder is in default as aforesaid shall be final and binding on us, notwithstanding any differences between the DoP and the Bidder or any dispute pending before any Court, Tribunal, Arbitrator or any other Authority

6. The Guarantee shall not be affected by any change in the constitution or winding up of the Bidder or the Bank or any absorption, merger or amalgamation of the Bidder or the Bank with any other person
7. In order to give full effect to this Guarantee, the DoP shall be entitled to treat the Bank as the principal debtor. The DoP shall have the fullest liberty without affecting in any way the liability of the Bank under this Guarantee from time to time to vary any of the terms and conditions contained in the said Bidding Documents or to extend time for submission of the Bids or the Bid validity period or the period for conveying acceptance of Letter of Award by the Bidder or the period for fulfilment and compliance with all or any of the terms and conditions contained in the said Bidding Documents by the said Bidder or to postpone for any time and from time to time any of the powers exercisable by it against the said Bidder and either to enforce or forbear from enforcing any of the terms and conditions contained in the said Bidding Documents or the securities available to the DoP, and the Bank shall not be released from its liability under these presents by any exercise by the DoP of the liberty with reference to the matters aforesaid or by reason of time being given to the said Bidder or any other forbearance, act or omission on the part of the DoP or any indulgence by the DoP to the said Bidder or by any change in the constitution of the DoP or its absorption, merger or amalgamation with any other person or any other matter or thing whatsoever which under the law relating to sureties would but for this provision have the effect of releasing the Bank from its such liability
8. Any notice by way of request, demand or otherwise hereunder shall be sufficiently addressed to [name of Bank along with branch address] and delivered at our above branch which shall be deemed to have been duly authorized to receive the said notice of claim
9. We undertake to make the payment on receipt of your notice of claim on us addressed to [name of Bank along with branch address] and delivered at our above branch which shall be deemed to have been duly authorized to receive the said notice of claim
10. It shall not be necessary for the DoP to proceed against the said Bidder before proceeding against the Bank and the guarantee herein contained shall be enforceable against the Bank, notwithstanding any other security which the DoP may have obtained from the said Bidder or any other person and which shall, at the time when proceedings are taken against the Bank hereunder, be outstanding or unrealized
11. We, the Bank, further undertake not to revoke this Guarantee during its currency except with the previous express consent of the DoP in writing
12. The Bank declares that it has power to issue this Guarantee and discharge the obligations contemplated herein, the undersigned is duly authorized and has full power to execute this Guarantee for and on behalf of the Bank
13. For the avoidance of doubt, the Bank's liability under this Guarantee shall be restricted to Rs. *** crore (Rupees *** ** crore only). The Bank shall be liable to pay the said amount or any part thereof only if the DoP serves a written claim on the Bank in accordance with paragraph 9

hereof, on or before [*** (indicate date falling 120 days after the Proposal Due Date)]

Signed and Delivered by Bank By the hand of Mr. /MS, its And authorized official

(Signature of the Authorised Signatory)

(Official-Seal)

Section-IV Financial Bid

**Financial Bid Format
(To be submitted online)**

Sl. No.	Item	Description	Total amount Excluding taxes
1	RFID	Items defined in Para-3: Scope of Work, of Section -II of the NIT	
Total Amount including Taxes			

Total quoted Price:

Name of the Bidder: *[insert complete name of person signing the Bid]*

Name of the person duly authorized to sign the Bid on behalf of the Bidder:

[insert complete name of person duly authorized to sign the Bid]

Title of the person signing the Bid: *[insert complete title of the person signing the Bid]*

Signature of the person named above: *[insert signature of person whose name and capacity are shown above]*

Date signed *[insert date of signing]* **day of** *[insert month]*, *[insert year]*

Section-V

Tender No.

**Design, Development, Installation and Maintenance of Receptacle/ Article based tracking system for Department of Posts
Service Level Agreement**

THIS AGREEMENT made on this _____ day of _____ between the President of India acting through Shri _____, DDG, IR & GB Division, Ministry of Communications, Department of Posts (DoP), Government of India, New Delhi hereinafter called the "DoP" (which expression shall unless excluded by or repugnant to the context be deemed to include its successors in office, representatives and assignees) on the ONE PART and _____ -

_____ (Set out and interpret the duties on the other part) having its registered office at _____, hereinafter called the "Selected Bidder" (which expression shall unless excluded be repugnant to the context be deemed to include its successors in business and permitted assignees) on the OTHER PART. (Collectively hereafter referred to as "the Parties")

WHEREAS the selected bidder has agreed with the DoP to undertake the activities mentioned in Scope of Work and providing of equipment and support etc. upon the terms and conditions contained in para 15.4 of this bidding document.

NOW THESE PRESENT witnesses that the parties have mutually agreed as under.

Section VI

Code of Integrity Public Procurement; Misdemeanors and Penalties

1. Code of Integrity

Procuring authorities as well as Consultants, suppliers, contractors, and consultants - should observe the highest standard of ethics and should not indulge in following prohibited practices, either directly or indirectly, at any stage during the Procurement Process or during the execution of resultant contracts:

- I. **“Corrupt practice”** - making an offer, solicitation or acceptance of a bribe, reward or gift or any material benefit in exchange for an unfair advantage in the Procurement Process or to otherwise influence the Procurement Process;
- II. **“Fraudulent practice”** - any omission or misrepresentation that may mislead or attempt to mislead so that financial or other benefits may be obtained or an obligation avoided. Such practices include a false declaration or false information for participation in a Procurement Process or to secure a Contract, or in the execution of the contract;
- III. **“Anti-competitive practice”** - any collusion, Proposal-rigging or anti-competitive arrangement, or any other practice coming under the purview of the Competition Act, 2002, between two or more Consultants, with or without the knowledge of the Procuring Entity, that may impair the transparency, fairness, and the progress of the Procurement Process or to establish Proposal prices at artificial, non-competitive levels;
- IV. **“Coercive practice”** - harming or threatening to harm persons or their property to influence their participation in the Procurement Process or affect the execution of a contract;
- V. **“Conflict of interest”** - participation by a bidding firm or any of its affiliates who are either involved in the Contract to which this procurement is linked; if they are part of more than one Proposal in the procurement; or if their personnel have a relationship or financial or business transactions with any official of procuring entity who are directly or indirectly related to tender or execution process of contract; or improper use of information obtained by the (prospective) bidder/Consultant from the Procuring Entity with an intent to gain unfair advantage in the Procurement Process or for personal gain;
- VI. **“Obstructive practice”** - materially impede procuring entity’s investigation into allegations of one or more of the above-mentioned prohibited practices either by deliberately destroying, falsifying, altering; or concealing evidence material to the investigation; or by making false statements to investigators and/ or by coercive practices mentioned above, to prevent it from disclosing its knowledge of matters relevant to the investigation or from pursuing the investigation, or by impeding the Procuring Entity’s rights of an audit or access to information;

2. Obligations for Proactive Disclosures:

- I. Procuring authorities, Consultants, suppliers, contractors, and consultants are obliged under this Code of Integrity to *suo-moto* proactively declare any violation of the Code of Integrity (pre-existing or as and as soon as these arise at any stage) in any Procurement Process or execution of the contract. Failure to do so shall amount to a violation of this code of integrity.
- II. Any bidder must declare, whether asked or not in a Proposal-document, any previous transgressions of such code of integrity during the last three years or of being under any category of debarment by the Central Government or the Ministry/ Department of the Procuring Organisation from participation in Procurement Processes. Failure to do so shall amount to a violation of this code of integrity.

3. Misdemeanours

The following shall be considered misdemeanours - if a Consultant, either directly or indirectly, at any stage during the Procurement Process or during the execution of resultant contracts:

- I. Commits any of the following misdemeanours:
 - (a) Violates the code of Integrity mentioned in GCC-clause 8.1 or the Integrity Pact if included in the Tender/ Contract;
 - (b) Any other misdemeanour, e.g., supply of sub-standard quality of material/ services/ work, non-performance or abandonment of contract, or violations of Bid/ performance Security conditions.
- II. Commits any of the following misdemeanours:
 - (a) Has been convicted of an offence:
 - i) Under the Prevention of Corruption Act, 1988; or
 - ii) The Indian Penal Code or any other law is in force for causing any loss of life or property or causing a threat to public health as part of the execution of a public procurement contract.
 - (b) It is determined by the Government of India to have doubtful loyalty to the country or national security considerations.
 - (c) Employs a government servant who has been dismissed or removed on account of corruption or employs a non-official convicted for an offence involving corruption or abetment of such an offence in a position where he could corrupt government servants or employs a government officer within one year (or any other period prescribed by the relevant authority) of his retirement, who has had business dealings with him in an official capacity before retirement.

4. Penalties for Misdemeanours

Without prejudice to and in addition to the rights of the Procuring Entity to other remedies

as per the Tender-documents or the contract, If the Procuring Entity concludes that a (prospective) bidder directly or through an agent has committed a misdemeanour in competing for the tender or in executing a contract, the Procuring Entity shall be entitled, and it shall be lawful on his part to take appropriate measures, including the following:

I. if his Proposals are under consideration in any procurement

- 1) Encashment of Bid Security.
- 2) calling off any pre-contract negotiations and;
- 3) rejection and exclusion of Consultants from the Procurement Process

II. if a contract has already been awarded

- 1) Termination of Contract for Default and availing all remedies prescribed thereunder;
- 2) Encashment and/ or Forfeiture of any contractual security or bond relating to the procurement;
- 3) Recovery of payments, if any, made by the Procuring Entity along with interest thereon at the prevailing rate (MIBID - Mumbai Interbank Proposal Rate);

III. Remedies in addition to the above:

In addition to the above penalties, the Procuring Entity shall be entitled, and it shall be lawful on his part, to:

- 1) File information against Bidder/Consultant or any of its successors with the Competition Commission of India for further processing in case of anti-competitive practices;
- 2) Initiate proceedings in a court of law against Bidder/Consultant or any of its successors under the Prevention of Corruption Act, 1988 or the Indian Penal Code or any other law for transgression not addressable by other remedies listed in this sub-clause.
- 3) Remove the Bidder/ Consultant or any of its successors from the list of registered suppliers for a period not exceeding two years. Suppliers removed from the list of registered vendors or their related entities may be allowed to apply afresh for registration after the expiry of the removal period.
- 4) Initiate suitable disciplinary or criminal proceedings against any individual or staff found responsible.
- 5) Debar, a bidder/ Consultant, from participation in future procurements without prejudice to Procuring Entity's legal rights and remedies. Debarment shall automatically extend to all the allied firms of the debarred firm. In the case of a Joint Venture/ consortium, all its members shall also stand similarly debarred:
 - a) A Ministry/ Department (or any of its CPSUs, attached offices, autonomous bodies) may debar a Bidder/ Consultant or any of its successors from

participating in any Procurement Process undertaken by all its procuring entities for a period not exceeding two years commencing from the date of debarment for misdemeanours listed above. The Ministry/Department shall maintain such a list which shall also be displayed on their website.

- b)* Central Government (Department of Expenditure (DoE), Ministry of Finance) may debar a Bidder/ Consultant or any of its successors from participating in any Procurement Process undertaken by all its procuring entities for a period not exceeding three years commencing from the date of debarment for misdemeanours listed above. DoE shall maintain such a list which shall be displayed on Central Public Procurement Portal (CPPP).

Form: Integrity Pact

(To be signed on Plain Paper)

(To be submitted as part of Technical Proposal)

Ref: NIT Document No.

Tender Title: NIT for Design, Development, Installation and Maintenance of Receptacle/ Article based tracking system for Department of Posts

This Agreement (hereinafter called the Integrity Pact) is made on __day of the month of __202__ at ____, India.

BETWEEN

Procuring Organisation, ----- through Head of the Procuring Organisation, for and on behalf of President of India (hereinafter called the "The Principal", which expression shall mean and include unless the context otherwise requires, his successors in office and assigns) of the First Part

AND

M/ s. _____ (hereinafter called the "Contractor", which expression shall mean and include unless the context otherwise requires, his successors and permitted assigns) of the Second Part.

PREAMBLE

'The Principal' intends to award, under laid down organizational procedures, contract/ s for _____, 'The Principal' values full compliance with all relevant laws of the land, rules, regulations, economical use of resources and fairness/ transparency in its relations with its Contractor/ bidder(s) and/ or Contractor/ bidder(s).

In order to achieve these goals, the Principal shall appoint Independent External Monitors (IEMs) who shall monitor the Procurement Process and the execution of the contract for compliance with the abovementioned principles.

Section 1 - Commitments of the 'The Principal'

(1) 'The Principal' commits itself to take all measures necessary to prevent corruption and to observe the following principles: -

a. No employee of the Principal, personally or through family members, shall, in connection with the tender for, or the execution of a contract, demand, take a promise for or accept, for self or third person, any material or immaterial benefit which the person is not legally entitled to.

b. The Principal shall, during the Procurement Process, treat all Contractor/ bidder(s) with equity and reason. The Principal shall, in particular, before and during the Procurement Process, provide to all Contractor/ bidder(s) the same information and shall not provide to any Contractor/ bidder(s) confidential/ additional information through which the Contractor/ bidder(s) could obtain an advantage in relation to the Procurement Process or the contract execution.

c. The Principal shall exclude from the process all known prejudiced persons.

(2) If the Principal obtains information on the conduct of any of its employees, which is a criminal offence under the IPC/ PC Act, or if there be a substantive suspicion in this

regard, the Principal shall inform the Chief Vigilance Officer and in addition, can initiate disciplinary actions.

Section 2 - Commitments of the 'Contractor/ bidder'

(1) The 'Contractor/ bidder' commit themselves to take all measures necessary to prevent corruption. The 'Contractor/ bidder' commit themselves to observe the following principles during participation in the Procurement Process and during the contract execution.

a. The 'Contractor/ bidder' shall not, directly or through any other person or firm, offer, promise, or give to any of the Principal's employees involved in the Procurement Process or the execution of the contract or to any third person any material or other benefit which he is not legally entitled to, in order to obtain in exchange any advantage of any kind whatsoever during the Procurement Process or during the execution of the contract.

b. The 'Contractor/ bidder' shall not enter any undisclosed agreement or understanding with other Contractor/ bidders, whether formal or informal. This applies in particular to prices, specifications, certifications, subsidiary contracts, submission or non-submission of Proposals or any other actions to restrict competitiveness or to introduce cartelisation in the Procurement Process.

c. The 'Contractor/ bidder' shall not commit any offence under the relevant IPC/ PC Act; further, the 'Contractor/ bidder' shall not use improperly, for purposes of competition or personal gain, or pass on to others, any information or document provided by the Principal as part of the business relationship, regarding plans, technical proposals, and business details, including information contained or transmitted electronically.

d. The 'Contractor/ bidder' of foreign origin shall disclose the name and address of the Agents/ representatives in India, if any. Similarly, the Contractor/ bidder/ Contractors of Indian Nationality shall furnish the name and address of the foreign principals, if any. Further details, as mentioned in the "Guidelines on Indian Agents of Foreign Suppliers", shall be disclosed by the Contractor/ bidder. Further, as mentioned in the Guidelines, all the payments made to the Indian agent/ representative must be in Indian Rupees only. A copy of the "Guidelines on Indian Agents of Foreign Suppliers" is placed in the **Appendix** to this agreement.

e. The 'Contractor/ bidder' shall, when presenting their Proposal, disclose any and all payments made, are committed to, or intends to make to agents, brokers, or any other intermediaries in connection with the contract award.

f. Contractor/ bidder who has signed the Integrity Pact shall not approach the Courts while representing the matter to IEMs and shall wait for their decision in the matter.

(2) The 'Contractor/ bidder' shall not instigate third persons to commit offences outlined above or be an accessory to such offences.

Section 3 - Disqualification from Procurement Process and exclusion from future contracts

If the 'Contractor/ bidder', before award or during execution, has committed a transgression through a violation of Section 2, above or in any other form such as to put their reliability or credibility in question, the Principal is entitled to disqualify the 'Contractor/ bidder' from the

Procurement Process or take action as per the procedure mentioned in the “Guidelines on Banning of business dealings”.

Section 4 - Compensation for Damages

(1) If the Principal has disqualified the ‘Contractor/ bidder’ from the Procurement Process prior to the award according to Section 3, the Principal is entitled to demand and recover from the ‘Contractor/ bidder’ the damages equivalent to Earnest Money Deposit/ Bid Security.

(2) If the Principal has terminated the contract according to Section 3, or if the Principal is entitled to terminate the contract according to Section 3, the Principal shall be entitled to demand and recover from the Contractor/ bidder liquidated damages of the contract value or the amount equivalent to Performance Bank Guarantee.

Section 5 - Previous transgression

(1) Bidders to disclose any transgression with any other public/ government organization that may impinge on the anti-corruption principle. The date of such transgression, for the purpose of disclosure by the bidders in this regard, would be the date on which cognizance of the said transgression was taken by the competent authority. The period for which such transgression (s) is/ are to be reported by the bidders shall be last three years to be reckoned from date of bid submission. The transgression(s), for which cognizance was taken even before the said period of three years, but are pending conclusion, shall also be reported by the bidders.

(2) Contractor/ bidder declares that no previous transgressions occurred in the last three years with any other Company in any country conforming to the anti-corruption approach or with any Public Sector Enterprise in India that could justify his exclusion from the Procurement Process.

(3) If the Contractor/ bidder makes an incorrect statement on this subject, he can be disqualified from the Procurement Process, or action can be taken as per the procedure mentioned in “Guidelines on Banning of business dealings”.

Section 6 - Equal treatment of all Contractor/ bidders/ Contractors/ Subcontractors

(1) In the case of Sub-contracting, the Principal Contractor/ bidder shall take responsibility for the adoption of the Integrity Pact by the Sub-contractor.

(2) The Principal shall enter into agreements with identical conditions as this one with all Contractor/ bidders and Contractors.

(3) The Principal shall disqualify from the Procurement Process all Contractor/ bidders who do not sign this Pact or violate its provisions.

Section 7 - Criminal charges against violating Contractor/ bidder(s)/ Contractor/ bidder(s) / Subcontractor(s)

If the Principal obtains knowledge of the conduct of a Contractor/ bidder, Contractor/ bidder or Subcontractor, or of an employee or a representative or an associate of a Contractor/ bidder, Contractor/ bidder or Subcontractor, which constitutes corruption, or if the Principal has substantive suspicion in this regard, the Principal shall inform the same to the Chief Vigilance Officer.

Section 8 - Independent External Monitor

- (1) The Principal appoints a competent and credible Independent External Monitor for this Pact after approval by Central Vigilance Commission. The task of the Monitor is to review independently and objectively whether and to what extent the parties comply with the obligations under this agreement.
- (2) The Monitor is not subject to instructions by the representatives of the parties and performs his functions neutrally and independently. The Monitor would have access to all Contract documents whenever required. It shall be obligatory for him/her to treat the information and documents of the Contractor/ bidders/ Contractors as confidential. He/she reports to the Head of the Procuring Organisation.
- (3) The Contractor/ bidder(s)/ Contractor/ bidder(s) accepts that the Monitor has the right to access, without restriction, all Project documentation of the Principal, including that provided by the Contractor/ bidder. The Contractor/ bidder shall also grant the Monitor, upon his request and demonstration of a valid interest, unrestricted and unconditional access to their project documentation. The same is applicable to Sub-contractors.
- (4) The Monitor is under contractual obligation to treat the information and documents of the Contractor/ bidder(s)/ Sub-contractor(s) with confidentiality. The Monitor has also signed declarations on 'Non-Disclosure of Confidential Information' and of Absence of Conflict of Interest. In case of any conflict of interest arising at a later date, the IEM shall inform the Head of the Procuring Organisation and recuse himself/ herself from that case.
- (5) The Principal shall provide to the Monitor sufficient information about all meetings among the parties related to the Project, provided such meetings could have an impact on the contractual relations between the Principal and the Contractor/ bidder. The parties offer the Monitor the option to participate in such meetings.
- (6) As soon as the Monitor notices, or believes to have noticed, a violation of this agreement, he shall so inform the Management of the Principal and request the Management to discontinue or take corrective action, or to take other relevant action. The monitor can, in this regard, submit non-binding recommendations. Beyond this, the Monitor has no right to demand from the parties that they act in a specific manner, refrain from action, or tolerate action.
- (7) The Monitor shall submit a written report to the Head of the Procuring Organisation within 8 to 10 weeks from the date of reference or intimation to him by the Principal and, should the occasion arise, submit proposals for correcting problematic situations.
- (8) If the Monitor has reported to the Head of the Procuring Organisation a substantiated suspicion of an offence under the relevant IPC/ PC Act, and the Head of the Procuring Organisation has not, within the reasonable time, taken visible action to proceed against such offence or reported it to the Chief Vigilance Officer, the Monitor may also transmit this information directly to the Central Vigilance Commissioner.
- (9) The word 'Monitor' would include both singular and plural.

Section 9 - Pact Duration

This Pact begins when both parties have legally signed it. It expires for the Contractor/ bidder 12 months after the last payment under the contract and for all other Contractor/ bidders 6

months after the contract has been awarded. Any violation of the same would entail disqualification of the Contractor/ bidders and exclusion from future business dealings.

If any claim is made/ lodged during this time, the same shall be binding and continue to be valid despite the lapse of this pact as specified above unless it is discharged/ determined by the Head of the Procuring Organisation.

Section 10 - Other provisions

- (1) This agreement is subject to Indian Law. The place of performance and jurisdiction is the Registered Office of the Principal, i.e., New Delhi.
- (2) Changes and supplements, as well as termination notices, need to be made in writing. Side agreements have not been made.
- (3) If the Contractor/ bidder is a partnership or a consortium, this agreement must be signed by all partners or consortium members.
- (4) Should one or several provisions of this agreement turn out to be invalid, the remainder of this agreement remains valid. In this case, the parties shall strive to come to an agreement with their original intentions.
- (5) Issues like Warranty/ Guarantee etc., shall be outside the purview of IEMs.
- (6) In the event of any contradiction between the Integrity Pact and its Appendix, the Clause in the Integrity Pact shall prevail.

For and on behalf of the Principal

(Name of the Officer and Designation) (Office Seal)

For and on behalf of 'Contractor/ bidder.'

Annexure-A (Instructions to Bidders)

Part A – General Terms and Conditions

Objectives and Scope of the Agreement

This Agreement describes the conditions pursuant to which the Selected Bidder shall provide the equipment to the DoP at various level offices as mentioned in the annexures and services mentioned in Scope of work elucidated at para 3 of Section- II of this NIT.

Responsibilities of the Selected Bidder

The Selected Bidder shall provide the Services for the DoP in accordance with this Agreement.

Termination of the Agreement

- In the event of any breach by the Selected Bidder of the terms and conditions of this Agreement read with Clause 25 of the NIT, the DoP may terminate the agreement but without prejudicing its rights of recovery of damage or loss.
- Termination for Convenience
 - The DoP may at any time terminate this Agreement due to convenience by providing a 30 (thirty) days written notice to the Selected Bidder.
 - In case of termination of this Agreement by DoP due to convenience as per this clause, the payments to the selected bidder shall be limited to the services rendered up to the point of termination.

- Termination for change of control

I. The Selected Bidder shall seek prior written approval of the DoP for any Change of Control of the Selected Bidder taking place.

II. The DoP may terminate this Agreement by written notice, if there is a Change of Control to which DoP objects.

III. or which in sole discretion of the DoP adversely affects the technical capability of the service provider to perform its obligations under this Agreement except where the DoP has given its prior written consent to the particular Change of Control which subsequently takes place as proposed.

Severability

- Should any provision of this Agreement be held invalid, or prohibited, such provision shall be ineffective only to the extent of such invalidity or prohibition and shall not invalidate the remainder of such provision or the remaining provisions of this Agreement.

Performance Security, Liquidated Damages, Force Majeure, Insolvency, Applicable Law, Arbitration

- The provisions for Performance Security, Liquidated Damages, Force Majeure, Insolvency, Breach of Terms and conditions, Subletting of work, Applicable Law and Arbitration as specified in Clause 17, Clause 15.1, Clause 19, Clause 20, Clause 21, Clause 22, Clause 23 and Clause 24 respectively in Section-II of the NIT shall be applicable for all purposes of this Agreement.

2. The parties hereby sign this Agreement aton

For DoP
BUYER

For Selected Bidder
BIDDER

(_____)
Deputy Director General
Bidder) (IR & GB Division)
Department of
Posts, Ministry of
Communications
Government of
India

(Authorized signatory of

Witness

Witness

1. _____

1. _____

2. _____

2. _____

Instructions for Online Bid Submission

1. The Bidders shall submit the bids online through the Public Procurement Portal for e Procurement at: <https://eprocure.gov.in>.
2. Possession of valid Digital Signature Certificate (DSC) and enrollment / registration of the contractors / bidders on the e-Procurement / e-tender portal are prerequisite for e- tendering.
3. Bidder should register for the enrollment in the e-Procurement site using the “Online Bidder Enrollment” option available on the home page. Portal enrollment is generally free of charge. During enrollment/registration, the bidders should provide only valid and true information including valid email id. All the correspondence shall be made directly with the contractors/bidders through email id as registered.
4. Bidder need to login to the site through their user ID/ password chosen during enrollment/registration.
5. Then the Digital Signature Certificate (Class II or Class III Certificates with signing key usage) issued by SIFY/TCS/nCode/e-Mudra or any other Certifying Authority recognized by Controller of Certifying Authorities (CCA) India on e- Token/Smart Card, should be registered.
6. The registered DSC only should be used by the bidder in the transactions and should ensure safety of the same.
7. Bidder may go through the tenders published on the site (<https://eprocure.gov.in>. and <https://gem.gov.in>) and download the tender documents/schedules for the tenders.
8. After downloading / getting the tender document/schedules, the Bidder should go through them carefully and then submit the documents as required, otherwise bid will be rejected.
9. Any clarifications may be sought online through the tender site, through the contact details or during pre-bid meeting if any. Bidder should take into account the corrigendum if any published before submitting the bids online.
10. Bidder may log in to the site through the secured login by the user id/ password chosen during enrolment/registration and then by submitting the password of the e- Token/Smartcard to access DSC.
11. Bidder may select the tender in which he/she is interested in by using the search option and then move it to the ‘my tenders’ folder.
12. From my tender folder, he may select the tender to view all the details uploaded there.
13. It shall be deemed that the bidder has read and understood all the terms and conditions before submitting the offer. Bidder should go through the tender schedules carefully and upload the documents as asked; otherwise, the incomplete bid shall stand rejected.
14. Bidder, in advance, should get ready the bid documents to be submitted as indicated in the tender document/schedule and ordinarily it shall be in PDF/xls/rar/jpg/dwf formats. If there is more than one document, all may be clubbed together and provided in the requested format. Bidders Bid documents may be scanned with 100 dpi with black and white option. It is advisable that each document to be uploaded through online for the tenders should be less than 2 MB. If any document is more than 2MB, it can be reduced through zip/rar and the same if permitted may be uploaded. The file size being less than 1 MB the transaction uploading time will be very fast.

15. The Bidders can update well in advance, the documents such as certificates, annual report details etc., under “My Space option” and these can be selected as per tender requirements and then send along with bid documents during bid submission. This will facilitate the bid submission process faster by reducing upload time of bids.
16. Bidder should submit the Tender Fee/ EMD as specified in the tender. The hardcopy should be submitted in sealed envelope strictly in person/RPAD/Postal Speed Post addressing to the Tender Inviting Authority, within bid submission due date and time as indicated in the tender. Scanned copy of the instrument should be uploaded as part of technical bid for online submission.
17. While submitting the bids online, the bidder shall read the terms and conditions and may accept the same to proceed further to submit the bid packets.
18. The bidder has to select the payment option as offline to pay the Tender FEE/ EMD as applicable and enter details of the instruments.
19. The details of the DD/any other accepted instrument, physically delivered, should tally with the details available in the scanned copy and the data entered during bid submission time, otherwise submitted bid shall not be acceptable or liable for rejection.
20. The bidder has to digitally sign and upload the required bid documents one by one as indicated. Very act of using DSC for downloading the bids and uploading their offers shall be deemed to be a confirmation that they have read, understood and agreed with all clauses of the bid document including General conditions of contract without any exception
21. The bidder has to upload the relevant files required as indicated in the cover content. In case of any irrelevant files, the bid may be rejected.
22. the price bid format is provided in a spreadsheet file BoQ_RFID.xls (Bidder has to enter the amount excluding and including GST in the applicable field for the activities mentioned in Para 3 (Scope of Work) of Section-II in the relevant field in Figures to be entered by the Bidder in Rs.”. the rates offered should be entered in the allotted space only and uploaded after filling the relevant columns. The amount of AMC is to be entered collectively in respect of devices installed (New / Existing). The Priced- bid/BOQ template shall not be modified / replaced by the bidder; else the bid submitted is liable to be rejected for the tender.
23. The bidders are advised to submit the bids through online e-tendering system to the Tender Inviting Authority (TIA) well before the bid submission due date and time (as per Server System Clock). The TIA shall not be held responsible for any delay or the difficulties faced during the submission of bids online by the bidders.
24. After the bid submission (i.e., after Clicking “Freeze Bid Submission” in the portal), the acknowledgement number indicated by the system should be printed by the bidder and kept as a record of evidence for online submission of bid for the particular tender and also be used as entry pass to participate in the bid opening.
25. The time settings fixed in the server side and displayed at the top of the tender site, shall remain valid for all actions of requesting, bid submission, bid opening etc., in the e-Tender system. The bidders should follow such time during bid submission.
26. All the data being entered by the bidders would be encrypted using Public Key Infrastructure (PKI) encryption techniques to ensure the secrecy of the data. The data entered is not retrievable by unauthorized persons during the bid submission and until the time of bid opening by any person

- 27.** Any bid document that is uploaded to the server is subjected to symmetric encryption using a system generated symmetric key. Further this key is subjected to asymmetric encryption using buyers/bid openers' public keys. Overall, the uploaded tender documents become readable only after the tender opening by the authorized bid openers.
- 28.** The confidentiality of the bids is maintained with the use of Secured Socket Layer (SSL) 128-bit encryption technology. Data storage encryption of sensitive fields is done.
- 29.** The bidder should logout of the tendering system using the normal logout option available at the top right-hand corner and not by selecting the (X) exit option in the browser.
- 30.** For any queries regarding e-Tendering process, the bidders may contact at support@nic.in. Further bidder may also contact at 011-23044813 or E-mail at: adgir@indiapost.gov.in

Annexure-1

Name of TMO

Sl. No.	Name of Office	Category
1	Delhi AP TMO	TMO
2	New Delhi RS TMO	TMO
3	Delhi Rs TMO	TMO
4	KOL AP TMO	TMO
5	Bengaluru City TMO	TMO
6	Kolkata RMS Mails TMO	TMO
7	Chennai AP TMO	TMO
8	Hyderabad TMO	TMO
9	MA Lucknow RMS	TMO
10	KOLKATA TRANSHIPMENT CENTRE	TMO
11	CHENNAI CENTRAL RS TMO 1	TMO
12	MA AMBALA RMS SET 1	TMO
13	Patna RMS TMO	TMO
14	Pune TSO TMO	TMO
15	Mail Agency Prayagraj RMS	TMO
16	N T C BUTIBORI (NAGPUR)	TMO
17	Bengaluru Transshipment Centre	TMO
18	EGMORE RS TMO 2	TMO
19	Madurai Rs TMO	TMO
20	Tiruchirapalli Rs TMO	TMO
21	MA RANCHI RMS TMO	TMO
22	Trivandrum Central Rs TMO	TMO
23	Jaipur Ma RMS TMO	TMO
24	Mumbai Ap Inland TMO	TMO
25	How Ma RMS TMO	TMO
26	Jammu Tawi RMS TMO	TMO
27	Bareilly Ma RMS TMO	TMO
28	Chennai Transshipment Centre	TMO
29	Bhopal RS TMO	TMO
30	Vijayawada RS TMO	TMO
31	Ludhiana TMO	TMO
32	MA GORAKHPUR RMS	TMO
33	Mumbai A Zone	TMO
34	Shamshabad Air Port TMO	TMO
35	Mumbai Cst Rs TMO	TMO
36	MA Kanpur RMS	TMO
37	NSH Agra TMO	TMO
38	Surat RMS TMO	TMO
39	Ghaziabad Ma RMS TMO	TMO
40	Chandigarh TMO	TMO
41	Mail Agency Pathankot RMS	TMO
42	visakhapatnam TMO	TMO
43	Muzaffarpur RMS TMO	TMO
44	RAJKOT RMS	TMO
45	Pune RS TMO	TMO

46	Kozhikode RS TMO	TMO
47	Siguri Ma TMO	TMO
48	GWALIOR RS TMO	TMO
49	MA RSTMO VARANASI RMS	TMO
50	Howrah Ground Mail Agent	TMO
51	Gurgaon Sorting TMO	TMO
52	MA DHANBAD RMS TMO	TMO
53	MA Kharagpur RMS TMO	TMO
54	AHMEDABAD RMS TMO	TMO
55	Tirunelveli Rs TMO	TMO
56	BILASPUR RS TMO	TMO
57	Vadodara RMS TMO	TMO
58	TMO Jalandhar	TMO
59	Palakkad TMO	TMO
60	Srinagar Stg TMO	TMO
61	Gaya RMS TMO	TMO
62	Villupuram Rs TMO	TMO
63	Sealdah RMS TMO	TMO
64	Moradabad Ma RMS TMO	TMO
65	Hazrat Nizamudin TMO	TMO
66	Patna RMS Airport TMO	TMO
67	Transshipment Centre Mirza	TMO
68	INDORE TMO	TMO
69	SMO SEALDAH RMS TMO	TMO
70	Sagar RTN	TMO
71	Jabalpur R.S TMO	TMO
72	Ma Kanpur GPO STG	TMO
73	Saharanpur Ma RMS TMO	TMO
74	Jodhpur Ma TMO	TMO
75	Ernakulam RMS TMO	TMO
76	Guwahati TMO	TMO
77	Burdwan Ma RMS2 TMO	TMO
78	Air LGBI AP TMO	TMO
79	Barauni RMS TMO	TMO
80	MA AIRPORT Lucknow	TMO
81	Rohtak Sorting TMO	TMO
82	Ajmer RMS Ma TMO	TMO
83	Nagpur Rs TMO	TMO
84	Bhubaneswar Air Port TMO	TMO
85	MA TATANAGAR RMS TMO	TMO
86	Silchar TMO	TMO
87	Karnal Sorting TMO	TMO
88	Meerut MG Cantt RMS TMO	TMO
89	RAIPUR RS TMO	TMO
90	Tirupati TMO	TMO
91	Anand RMS TMO	TMO
92	Zonal Mail Agency AMPC	TMO

93	MAHESANA RMS TMO	TMO
94	Secunderabad TMO	TMO
95	Mail Agency Mandi Sorting	TMO
96	MA MAU RMS	TMO
97	TMO Amritsar	TMO
98	Mail Agency Shimla RMS	TMO
99	ONGOLE MAIL AGENCY	TMO
100	Satna R.S TMO	TMO
101	Rajahmundry TMO	TMO
102	Guntur RS TMO	TMO
103	MA Varanasi Cantt RMS	TMO
104	TMO BERHAMPUR RMS	TMO
105	Coimbatore Rs TMO	TMO
106	Kannur TMO	TMO
107	Valsad RMS TMO	TMO
108	Kazipet TMO	TMO
109	MA Aligarh RMS	TMO
110	MA Dehradun	TMO

Sl. No.	Name of Office	Category
1	KURNOOL	NSH
2	TIRUPATHI	NSH
3	VIJAYAWADA	NSH
4	VISAKHAPATNAM	NSH
5	DIBRUGARH	NSH
6	GUWAHATI	NSH
7	BARAUNI	NSH
8	GAYA	NSH
9	MUZAFFARPUR	NSH
10	PATNA	NSH
11	RAIPUR	NSH
12	AHMEDABAD	NSH
13	RAJKOT	NSH
14	SURAT	NSH
15	VADODARA	NSH
16	AMBALA	NSH
17	GURGAON	NSH
18	KARNAL	NSH
19	ROHTAK	NSH
20	PATHANKOT	NSH
21	SHIMLA	NSH
22	JAMMU	NSH
23	Leh	NSH
24	SRINAGAR (JK)	NSH
25	DHANBAD	NSH
26	JAMSHEDPUR	NSH
27	RANCHI	NSH
28	ARSIKERE	NSH
29	BELAGAVI	NSH
30	BENGALURU	NSH
31	HUBBALLI-DHARWAD	NSH
32	KALABURAGI	NSH
33	MANGALURU	NSH
34	MYSURU	NSH
35	KANNUR	NSH
36	KOCHI	NSH
37	KOZHIKKODE	NSH
38	THRISSUR	NSH
39	TRIVANDRUM	NSH
40	BHOPAL	NSH
41	GWALIOR	NSH
42	INDORE	NSH
43	JABALPUR	NSH
44	Chhatrapati Sambhajinagar NSH	NSH
45	MUMBAI	NSH
46	NAGPUR	NSH

47	PANAJI	NSH
48	PUNE	NSH
49	THANE	NSH
50	New Delhi NSH	NSH
51	AGARTALA	NSH
52	AIZWAL	NSH
53	DIMAPUR	NSH
54	IMPHAL	NSH
55	ITANAGAR	NSH
56	SHILLONG	NSH
57	BERHAMPUR	NSH
58	BHUBANESWAR	NSH
59	ROURKELA	NSH
60	SAMBALPUR	NSH
61	AMRITSAR	NSH
62	CHANDIGARH	NSH
63	JALANDHAR	NSH
64	LUDHIANA	NSH
65	AJMER	NSH
66	JAIPUR	NSH
67	JODHPUR	NSH
68	NSH CHENNAI	NSH
69	NSH COIMBATORE	NSH
70	NSH MADURAI	NSH
71	NSH SALEM	NSH
72	NSH TIRUCHIRAPALLI	NSH
73	NSH TIRUNELVELI	NSH
74	NSH VELLORE	NSH
75	NSH HYDERABAD	NSH
76	NSH WARANBGAL	NSH
77	AGRA	NSH
78	BAREILLY	NSH
79	GHAZIABAD	NSH
80	GHORAKHPUR	NSH
81	KANPUR	NSH
82	LUCKNOW	NSH
83	MORADABAD	NSH
84	PRAYAGRAJ	NSH
85	VARANASI	NSH
86	DEHRADUN	NSH
87	Rudrapur	NSH
88	BURDWAN NSH	NSH
89	KHARAGPUR NSH	NSH
90	KOLKATA NSH	NSH
91	SILIGURI NSH	NSH
92	PORT BLAIR NSH	NSH
93	Rajahmundry	ICH

94	Anantapur	ICH
95	Guntur	ICH
96	Eluru	ICH
97	Nellore	ICH
98	Cuddapah	ICH
99	Ongole	ICH
100	Srikakulam	ICH
101	Viziangram	ICH
102	Jorhat	ICH
103	Silchar	ICH
104	Tezpur	ICH
105	Nagaon	ICH
106	Kiul	ICH
107	Chhapra	ICH
108	Bhagalpur	ICH
109	Motihari	ICH
110	Katihar	ICH
111	Bilaspur	ICH
112	Jagdalpur	ICH
113	Durg	ICH
114	Raigarh	ICH
115	Bharuch	ICH
116	Bhavnagar	ICH
117	Godhara	ICH
118	Himatnagar	ICH
119	Jamnagar	ICH
120	Junagadh	ICH
121	Mehsana	ICH
122	Anand	ICH
123	Bhuj	ICH
124	Valsad	ICH
125	Surender Nagar	ICH
126	Palanpur	ICH
127	Amreli	ICH
128	Hisar	ICH
129	Mandi	ICH
130	Solan	ICH
131	Hamirpur	ICH
132	DALTONGANJ ICH	ICH
133	B.Deoghar ICH	ICH
134	Hazaribagh Road ICH	ICH
135	Raichur	ICH
136	Bagalkot	ICH
137	Kumta	ICH
138	VIJAYAPURA	ICH
139	Tumkur	ICH
140	ICH Hosapete	ICH

141	Palakkad	ICH
142	Kottayam	ICH
143	Tiruvalla	ICH
144	Kollam	ICH
145	Nashik Road	ICH
146	Bhusawal	ICH
147	Dhule	ICH
148	Ratnagiri	ICH
149	Kolhapur	ICH
150	Satara	ICH
151	Ahmednagar	ICH
152	Solapur	ICH
153	Amravati	ICH
154	Akola	ICH
155	Chandrapur	ICH
156	Parbhani	ICH
157	Miraj	ICH
158	Gondia	ICH
159	Malkapur	ICH
160	Yeotmal	ICH
161	Latur	ICH
162	Chhindwara	ICH
163	Sagar	ICH
164	Guna	ICH
165	Khandwa	ICH
166	Ujjain	ICH
167	Itarsi	ICH
168	Balaghat	ICH
169	Satna	ICH
170	Ratlam	ICH
171	Cuttack	ICH
172	Balasore	ICH
173	Jeypore(K)	ICH
174	Balangir	ICH
175	Dhenkanal	ICH
176	Jajpur Road	ICH
177	Jharsuguda	ICH
178	Baripada	ICH
179	Ferozepur	ICH
180	Bhatinda	ICH
181	Patiala	ICH
182	Udaipur	ICH
183	Bikaner	ICH
184	Kota	ICH
185	Sikar	ICH
186	Alwar	ICH
187	Falna	ICH

188	Bhilwara	ICH
189	Sriganganagar	ICH
190	Bharatpur	ICH
191	Swai Madhopur	ICH
192	ICH Erode	ICH
193	ICH Karaikudi	ICH
194	ICH Thanjavur	ICH
195	ICH Tirupur	ICH
196	ICH Virudhunagar	ICH
197	ICH Vridhachalam	ICH
198	ICH Mayiladuthurai	ICH
199	ICH Tuticorin	ICH
200	ICHJolarpettai	ICH
201	ICH Nagercoil	ICH
202	ICH Chengalpattu	ICH
203	ICH Villupuram	ICH
204	ICH Dindigul	ICH
205	kHMMAM ICH	ICH
206	KARIM NAGAR ICH	ICH
207	NALGONDA ICH	ICH
208	Nizamabad ICH	ICH
209	Aligarh	ICH
210	Mau	ICH
211	Kasganj RMS	ICH
212	Etawah	ICH
213	Jhansi	ICH
214	Gonda	ICH
215	Meerut	ICH
216	Muzaffarnagar	ICH
217	Saharanpur	ICH
218	Shahjahanpur	ICH
219	Ayodhya	ICH
220	Raebareli	ICH
221	Kheri	ICH
222	Banda	ICH
223	Basti	ICH
224	Mirzapur	ICH
225	Farrukhabad	ICH
226	Jaunpur	ICH
227	Najibabad	ICH
228	Haridwar	ICH
229	Rudraprayag	ICH
230	Almora	ICH
231	Pithoragarh	ICH
232	Pauri	ICH
233	Bankura	ICH
234	Berhampore	ICH

235	Purulia	ICH
236	Ranaghat	ICH
237	Sainthia	ICH
238	Sealdah	ICH
239	Malda	ICH
240	Asansol	ICH
241	Howrah	ICH

Name of Parcel Hub

Sl. No.	Name of Office	Category
1	TIRUPATI	Level - 1
2	VISAKHAPATNAM	Level - 1
3	VIJAYAWADA	Level - 1
4	SILCHAR	Level - 1
5	DIBRUGARH	Level - 1
6	GUWAHATI	Level - 1
7	MUZAFFARPUR	Level - 1
8	PATNA	Level - 1
9	RAIPUR	Level - 1
10	IPH DELHI	Level - 1
11	RAJKOT	Level - 1
12	VADODARA	Level - 1
13	SURAT	Level - 1
14	AHMEDABAD	Level - 1
15	ROHTAK	Level - 1
16	AMBALA	Level - 1
17	GURGAON	Level - 1
18	PATHANKOT	Level - 1
19	SHIMLA (PARWANOO)	Level - 1
20	LEH	Level - 1
21	SRINAGAR	Level - 1
22	JAMMU	Level - 1
23	JAMSHEDPUR	Level - 1
24	RANCHI	Level - 1
25	B.DEOGHAR	Level - 1
26	BELAGAVI	Level - 1
27	BANGALORE	Level - 1
28	HUBLI	Level - 1
29	MANGALORE	Level - 1
30	MYSORE	Level - 1
31	KOZHICODE	Level - 1
32	THRISSUR	Level - 1
33	KOCHI	Level - 1
34	THIRUVANANTHAPURAM	Level - 1
35	JABALPUR	Level - 1
36	GWALIOR	Level - 1
37	BHOPAL	Level - 1
38	INDORE	Level - 1
39	AURANGABAD	Level - 1
40	NAGPUR	Level - 1
41	PUNE	Level - 1
42	MUMBAI	Level - 1
43	MARGAON	Level - 1
44	ITANAGAR	Level - 1
45	DIMAPUR	Level - 1

46	SHILLONG	Level - 1
47	IMPHAL	Level - 1
48	AGARTALA	Level - 1
49	AIZWAL	Level - 1
50	SAMBALPUR	Level - 1
51	BERHAMPUR	Level - 1
52	BHUBANESWAR	Level - 1
53	JALANDHAR	Level - 1
54	CHANDIGARH	Level - 1
55	LUDHIANA	Level - 1
56	JODHPUR	Level - 1
57	AJMER	Level - 1
58	JAIPUR	Level - 1
59	SALEM	Level - 1
60	TRICHY	Level - 1
61	COIMBATORE	Level - 1
62	MADURAI	Level - 1
63	CHENNAI	Level - 1
64	HYDERABAD	Level - 1
65	BAREILLY	Level - 1
66	PRAYAGRAJ	Level - 1
67	AGRA	Level - 1
68	GORAKHPUR	Level - 1
69	KANPUR	Level - 1
70	LUCKNOW	Level - 1
71	GHAZIABAD	Level - 1
72	RUDRAPUR	Level - 1
73	DEHRADUN	Level - 1
74	PORT BLAIR	Level - 1
75	SILIGURI	Level - 1
76	KOLKATA	Level - 1
77	ANANTHAPUR	Level - 2
78	SRIKAKULAM	Level - 2
79	NELLORE	Level - 2
80	CUDDAPAH	Level - 2
81	ONGOLE	Level - 2
82	ELURU	Level - 2
83	KURNOOL	Level - 2
84	GUNTUR	Level - 2
85	RAJAMUNDRY	Level - 2
86	JORHAT	Level - 2
87	TEZPUR	Level - 2
88	BHAGALPUR	Level - 2
89	KIUL	Level - 2
90	GAYA	Level - 2
91	BARAUNI	Level - 2
92	CHAPRA	Level - 2

93	BILASPUR	Level - 2
94	DURG	Level - 2
95	BHARUCH	Level - 2
96	JAMNAGAR	Level - 2
97	ANAND	Level - 2
98	BHUJ	Level - 2
99	JUNAGADH	Level - 2
100	BHAVNAGAR	Level - 2
101	VALSAD	Level - 2
102	MEHSANA	Level - 2
103	HISAR	Level - 2
104	KARNAL	Level - 2
105	SONEPAT	Level - 2
106	HAMIRPUR	Level - 2
107	MANDI	Level - 2
108	DHANBAD	Level - 2
109	RAICHUR	Level - 2
110	BAGALKOT	Level - 2
111	HOSAPETE	Level - 2
112	ARSIKERE	Level - 2
113	DEVANGERE	Level - 2
114	GULBARGA	Level - 2
115	HASSAN	Level - 2
116	TUMKUR	Level - 2
117	TIRUVALLA	Level - 2
118	KOTTAYAM	Level - 2
119	PALAKKAD	Level - 2
120	KANNUR	Level - 2
121	KOLLAM	Level - 2
122	ITARSI	Level - 2
123	RATLAM	Level - 2
124	SATNA	Level - 2
125	KATNI	Level - 2
126	RATNAGIRI	Level - 2
127	CHANDRAPUR	Level - 2
128	AKOLA	Level - 2
129	AMRAVATI	Level - 2
130	MIRAJ	Level - 2
131	SATARA	Level - 2
132	AHMEDNAGAR	Level - 2
133	SOLAPUR	Level - 2
134	NASHIK	Level - 2
135	JALGAON	Level - 2
136	NANDED	Level - 2
137	BALANGIR	Level - 2
138	CUTTACK	Level - 2
139	BALASORE	Level - 2

140	JAJPUR	Level - 2
141	JEYPORE	Level - 2
142	PATIALA	Level - 2
143	BATHINDA	Level - 2
144	AMRITSAR	Level - 2
145	BHARATPUR	Level - 2
146	UDAIPUR	Level - 2
147	SRI GANGANAGAR	Level - 2
148	FALNA	Level - 2
149	ALWAR	Level - 2
150	KOTA	Level - 2
151	BIKANER	Level - 2
152	SIKAR	Level - 2
153	KARAIKUDI	Level - 2
154	DINDIGUL	Level - 2
155	MAYILADUTURAI	Level - 2
156	TUTICORIN	Level - 2
157	NAGARCOIL	Level - 2
158	TIRUPUR	Level - 2
159	VRIDDHACHALAM	Level - 2
160	THANJAVUR	Level - 2
161	VILLUPURAM	Level - 2
162	JOLARPETTAI	Level - 2
163	ERODE	Level - 2
164	VELLORE	Level - 2
165	TIRUNELVELI	Level - 2
166	DHARMAPURI	Level - 2
167	NIZAMABAD	Level - 2
168	NALGONDA	Level - 2
169	KARIMNAGAR	Level - 2
170	WARANGAL	Level - 2
171	SAHARANPUR	Level - 2
172	KHERI	Level - 2
173	JHANSI	Level - 2
174	ALIGARH	Level - 2
175	GONDA	Level - 2
176	MAU	Level - 2
177	MEERUT	Level - 2
178	MORADABAD	Level - 2
179	VARANASI	Level - 2
180	FAIZABAD	Level - 2
181	HARIDWAR	Level - 2
182	BANKURA	Level - 2
183	BERHAMPORE	Level - 2
184	MALDA	Level - 2
185	BURDWAN	Level - 2
186	KHARAGPUR	Level - 2

187	HOWRAH	Level - 2
188	SEALDAH	Level - 2

Name of Foreign Post Offices

Sl. No.	Name of Office	Category
1	Delhi	Office of Exchange
2	Mumbai	Office of Exchange
3	Kolkata	Office of Exchange
4	Chennai	Office of Exchange
5	Ahmedabad	Office of Exchange
6	Bangalore	Office of Exchange
7	Hyderabad	Office of Exchange
8	Kochi	Office of Exchange

Details of locations where RFID devices are already installed

Sl. No.	Name of Office	Location
1	Vijayawada RS TMO	Vijayawada, Andhra Pradesh
2	LGBI Airport TMO Guwahati-1	Guwahati, Assam
3	TC MIRZA Guwahati	Guwahati, TCMirza
4	Guwahati TMO RMS GH Division	Guwahati Railway Station
5	Patna RMS	Patna
6	Raipur NSH	Raipur NSH
7	Bilaspur RMS	Bilaspur
8	RMS Bhawan - Kashmiri Gate	Kashimiri Gate, Delhi RMS
9	NSH DELHI	AMPC Delhi
10	NEW DELHI APTMO	new delhi aptno
11	New Delhi NDLS RMS	New Delhi Railway Station
12	Delhi RMS Haryana Sorting kashmiri gate2	RMS bhawan Kashmiri gate Delhi
13	Ahmedabad	Ahmedabad
14	Vadodara	Vadodara
15	Ambala - RMS	Ambala
16	Pathankot RMS	Pathankot, Himachal Circle
17	Jammu RMS TMO	Jammu RMS
18	Ranchi RMS TMO	Ranchi
19	Dhanbad RMS TMO	Dhanbad
20	Hubballi - RMS	Hubballi
21	Bangalore RMS	Bangalore
22	Bangalore GPO	Bangalore
23	Trivandrum Central RS TMO	Trivandrum
24	Bhopal	Bhopal
25	Mumbai CSMT RS TMO	Mumbai
26	Mumbai APTMO	Mumbai Airport
27	Mumbai VileParle	Mumbai VileParle
28	Itanagar CRC	Itanagar
29	Shillong	Shillong GPO
30	Agartala	Agartala NSH
31	Bhubaneshwar NSH	Bhubaneshwar
32	Jaipur RMS	Jaipur
33	Chennai NSH	Chennai
34	Madurai RS TMO	Madurai
35	Chennai Airport TMO	Chennai
36	NSH/PH/CRC Tiruchirapalli	TIRUCHIRAPPALLI
37	Hyderabad Nampally TMO	Hyderabad
38	Ghaziabad City TMO	Ghaziabad
39	Lucknow RMS	Lucknow
40	Dehradun - RMS	Dehradun
41	Kolkata RMS Mails TMO	Kolkata GPO
42	Kolkata RMS RTN	Kolkata GPO

Details of proposed locations for installation of Writers

Sl. No.	Name of Office	Category	No. of Writers to be provided
1	KURNOOL	NSH	5
2	TIRUPATHI	NSH	5
3	VIJAYAWADA	NSH	5
4	VISAKHAPATNAM	NSH	5
5	DIBRUGARH	NSH	5
6	GUWAHATI	NSH	5
7	BARAUNI	NSH	5
8	GAYA	NSH	5
9	MUZAFFARPUR	NSH	5
10	PATNA	NSH	5
11	RAIPUR	NSH	5
12	AHMEDABAD	NSH	5
13	RAJKOT	NSH	5
14	SURAT	NSH	5
15	VADODARA	NSH	5
16	AMBALA	NSH	5
17	GURGAON	NSH	5
18	KARNAL	NSH	5
19	ROHTAK	NSH	5
20	PATHANKOT	NSH	5
21	SHIMLA	NSH	5
22	JAMMU	NSH	5
23	Leh	NSH	5
24	SRINAGAR (JK)	NSH	5
25	DHANBAD	NSH	5
26	JAMSHEDPUR	NSH	5
27	RANCHI	NSH	5
28	ARSIKERE	NSH	5
29	BELAGAVI	NSH	5
30	BENGALURU	NSH	5
31	HUBBALLI-DHARWAD	NSH	5
32	KALABURAGI	NSH	5
33	MANGALURU	NSH	5
34	MYSURU	NSH	5
35	KANNUR	NSH	5
36	KOCHI	NSH	5
37	KOZHIKKODE	NSH	5
38	THRISSUR	NSH	5
39	TRIVANDRUM	NSH	5
40	BHOPAL	NSH	5
41	GWALIOR	NSH	5
42	INDORE	NSH	5
43	JABALPUR	NSH	5

44	Chhatrapati Sambhajanagar NSH	NSH	5
45	MUMBAI	NSH	5
46	NAGPUR	NSH	5
47	PANAJI	NSH	5
48	PUNE	NSH	5
49	THANE	NSH	5
50	New Delhi NSH	NSH	5
51	AGARTALA	NSH	5
52	AIZWAL	NSH	5
53	DIMAPUR	NSH	5
54	IMPHAL	NSH	5
55	ITANAGAR	NSH	5
56	SHILLONG	NSH	5
57	BERHAMPUR	NSH	5
58	BHUBANESWAR	NSH	5
59	ROURKELA	NSH	5
60	SAMBALPUR	NSH	5
61	AMRITSAR	NSH	5
62	CHANDIGARH	NSH	5
63	JALANDHAR	NSH	5
64	LUDHIANA	NSH	5
65	AJMER	NSH	5
66	JAIPUR	NSH	5
67	JODHPUR	NSH	5
68	NSH CHENNAI	NSH	5
69	NSH COIMBATORE	NSH	5
70	NSH MADURAI	NSH	5
71	NSH SALEM	NSH	5
72	NSH TIRUCHIRAPALLI	NSH	5
73	NSH TIRUNELVELI	NSH	5
74	NSH VELLORE	NSH	5
75	NSH HYDERABAD	NSH	5
76	NSH WARANBGAL	NSH	5
77	AGRA	NSH	5
78	BAREILLY	NSH	5
79	GHAZIABAD	NSH	5
80	GHORAKHPUR	NSH	5
81	KANPUR	NSH	5
82	LUCKNOW	NSH	5
83	MORADABAD	NSH	5
84	PRAYAGRAJ	NSH	5
85	VARANASI	NSH	5
86	DEHRADUN	NSH	5
87	Rudrapur	NSH	5
88	BURDWAN NSH	NSH	5
89	KHARAGPUR NSH	NSH	5
90	KOLKATA NSH	NSH	5

91	SILIGURI NSH	NSH	5
92	PORT BLAIR NSH	NSH	5
93	Rajahmundry	ICH	2
94	Anantapur	ICH	2
95	Guntur	ICH	2
96	Eluru	ICH	2
97	Nellore	ICH	2
98	Cuddapah	ICH	2
99	Ongole	ICH	2
100	Srikakulam	ICH	2
101	Viziangram	ICH	2
102	Jorhat	ICH	2
103	Silchar	ICH	2
104	Tezpur	ICH	2
105	Nagaon	ICH	2
106	Kiul	ICH	2
107	Chhapra	ICH	2
108	Bhagalpur	ICH	2
109	Motihari	ICH	2
110	Katihar	ICH	2
111	Bilaspur	ICH	2
112	Jagdalpur	ICH	2
113	Durg	ICH	2
114	Raigarh	ICH	2
115	Bharuch	ICH	2
116	Bhavnagar	ICH	2
117	Godhara	ICH	2
118	Himatnagar	ICH	2
119	Jamnagar	ICH	2
120	Junagadh	ICH	2
121	Mehsana	ICH	2
122	Anand	ICH	2
123	Bhuj	ICH	2
124	Valsad	ICH	2
125	Surender Nagar	ICH	2
126	Palanpur	ICH	2
127	Amreli	ICH	2
128	Hisar	ICH	2
129	Mandi	ICH	2
130	Solan	ICH	2
131	Hamirpur	ICH	2
132	DALTONGANJ ICH	ICH	2
133	B.Deoghar ICH	ICH	2
134	Hazaribagh Road ICH	ICH	2
135	Raichur	ICH	2
136	Bagalkot	ICH	2
137	Kumta	ICH	2

138	VIJAYAPURA	ICH	2
139	Tumkur	ICH	2
140	ICH Hosapete	ICH	2
141	Palakkad	ICH	2
142	Kottayam	ICH	2
143	Tiruvalla	ICH	2
144	Kollam	ICH	2
145	Nashik Road	ICH	2
146	Bhusawal	ICH	2
147	Dhule	ICH	2
148	Ratnagiri	ICH	2
149	Kolhapur	ICH	2
150	Satara	ICH	2
151	Ahmednagar	ICH	2
152	Solapur	ICH	2
153	Amravati	ICH	2
154	Akola	ICH	2
155	Chandrapur	ICH	2
156	Parbhani	ICH	2
157	Miraj	ICH	2
158	Gondia	ICH	2
159	Malkapur	ICH	2
160	Yeotmal	ICH	2
161	Latur	ICH	2
162	Chhindwara	ICH	2
163	Sagar	ICH	2
164	Guna	ICH	2
165	Khandwa	ICH	2
166	Ujjain	ICH	2
167	Itarasi	ICH	2
168	Balaghat	ICH	2
169	Satna	ICH	2
170	Ratlam	ICH	2
171	Cuttack	ICH	2
172	Balasore	ICH	2
173	Jeypore(K)	ICH	2
174	Balangir	ICH	2
175	Dhenkanal	ICH	2
176	Jajpur Road	ICH	2
177	Jharsuguda	ICH	2
178	Baripada	ICH	2
179	Ferozepur	ICH	2
180	Bhatinda	ICH	2
181	Patiala	ICH	2
182	Udaipur	ICH	2
183	Bikaner	ICH	2
184	Kota	ICH	2

185	Sikar	ICH	2
186	Alwar	ICH	2
187	Falna	ICH	2
188	Bhilwara	ICH	2
189	Sriganganagar	ICH	2
190	Bharatpur	ICH	2
191	Swai Madhopur	ICH	2
192	ICH Erode	ICH	2
193	ICH Karaikudi	ICH	2
194	ICH Thanjavur	ICH	2
195	ICH Tirupur	ICH	2
196	ICH Virudhunagar	ICH	2
197	ICH Vridhachalam	ICH	2
198	ICH Mayiladuthurai	ICH	2
199	ICH Tuticorin	ICH	2
200	ICHJolarpettai	ICH	2
201	ICH Nagercoil	ICH	2
202	ICH Chengalpattu	ICH	2
203	ICH Villupuram	ICH	2
204	ICH Dindigul	ICH	2
205	kHMMAM ICH	ICH	2
206	KARIM NAGAR ICH	ICH	2
207	NALGONDA ICH	ICH	2
208	Nizamabad ICH	ICH	2
209	Aligarh	ICH	2
210	Mau	ICH	2
211	Kasganj RMS	ICH	2
212	Etawah	ICH	2
213	Jhansi	ICH	2
214	Gonda	ICH	2
215	Meerut	ICH	2
216	Muzaffarnagar	ICH	2
217	Saharanpur	ICH	2
218	Shahjahanpur	ICH	2
219	Ayodhya	ICH	2
220	Raebareli	ICH	2
221	Kheri	ICH	2
222	Banda	ICH	2
223	Basti	ICH	2
224	Mirzapur	ICH	2
225	Farrukhabad	ICH	2
226	Jaunpur	ICH	2
227	Najibabad	ICH	2
228	Haridwar	ICH	2
229	Rudraprayag	ICH	2
230	Almora	ICH	2
231	Pithoragarh	ICH	2

232	Pauri	ICH	2
233	Bankura	ICH	2
234	Berhampore	ICH	2
235	Purulia	ICH	2
236	Ranaghat	ICH	2
237	Sainthia	ICH	2
238	Sealdah	ICH	2
239	Malda	ICH	2
240	Asansol	ICH	2
241	Howrah	ICH	2
242	TIRUPATI	Level - 1(PH)	5
243	VISAKHAPATNAM	Level - 1(PH)	5
244	VIJAYAWADA	Level - 1(PH)	5
245	SILCHAR	Level - 1(PH)	5
246	DIBRUGARH	Level - 1(PH)	5
247	GUWAHATI	Level - 1(PH)	5
248	MUZAFFARPUR	Level - 1(PH)	5
249	PATNA	Level - 1(PH)	5
250	RAIPUR	Level - 1(PH)	5
251	IPH DELHI	Level - 1(PH)	5
252	RAJKOT	Level - 1(PH)	5
253	VADODARA	Level - 1(PH)	5
254	SURAT	Level - 1(PH)	5
255	AHMEDABAD	Level - 1(PH)	5
256	ROHTAK	Level - 1(PH)	5
257	AMBALA	Level - 1(PH)	5
258	GURGAON	Level - 1(PH)	5
259	PATHANKOT	Level - 1(PH)	5
260	SHIMLA (PARWANOO)	Level - 1(PH)	5
261	LEH	Level - 1(PH)	5
262	SRINAGAR	Level - 1(PH)	5
263	JAMMU	Level - 1(PH)	5
264	JAMSHEDPUR	Level - 1(PH)	5
265	RANCHI	Level - 1(PH)	5
266	B.DEOGHAR	Level - 1(PH)	5
267	BELAGAVI	Level - 1(PH)	5
268	BANGALORE	Level - 1(PH)	5
269	HUBLI	Level - 1(PH)	5
270	MANGALORE	Level - 1(PH)	5
271	MYSORE	Level - 1(PH)	5
272	KOZHIKODE	Level - 1(PH)	5
273	THRISSUR	Level - 1(PH)	5
274	KOCHI	Level - 1(PH)	5
275	THIRUVANANTHAPURAM	Level - 1(PH)	5
276	JABALPUR	Level - 1(PH)	5
277	GWALIOR	Level - 1(PH)	5
278	BHOPAL	Level - 1(PH)	5

279	INDORE	Level - 1(PH)	5
280	AURANGABAD	Level - 1(PH)	5
281	NAGPUR	Level - 1(PH)	5
282	PUNE	Level - 1(PH)	5
283	MUMBAI	Level - 1(PH)	5
284	MARGAON	Level - 1(PH)	5
285	ITANAGAR	Level - 1(PH)	5
286	DIMAPUR	Level - 1(PH)	5
287	SHILLONG	Level - 1(PH)	5
288	IMPHAL	Level - 1(PH)	5
289	AGARTALA	Level - 1(PH)	5
290	AIZWAL	Level - 1(PH)	5
291	SAMBALPUR	Level - 1(PH)	5
292	BERHAMPUR	Level - 1(PH)	5
293	BHUBANESWAR	Level - 1(PH)	5
294	JALANDHAR	Level - 1(PH)	5
295	CHANDIGARH	Level - 1(PH)	5
296	LUDHIANA	Level - 1(PH)	5
297	JODHPUR	Level - 1(PH)	5
298	AJMER	Level - 1(PH)	5
299	JAIPUR	Level - 1(PH)	5
300	SALEM	Level - 1(PH)	5
301	TRICHY	Level - 1(PH)	5
302	COIMBATORE	Level - 1(PH)	5
303	MADURAI	Level - 1(PH)	5
304	CHENNAI	Level - 1(PH)	5
305	HYDERABAD	Level - 1(PH)	5
306	BAREILLY	Level - 1(PH)	5
307	PRAYAGRAJ	Level - 1(PH)	5
308	AGRA	Level - 1(PH)	5
309	GORAKHPUR	Level - 1(PH)	5
310	KANPUR	Level - 1(PH)	5
311	LUCKNOW	Level - 1(PH)	5
312	GHAZIABAD	Level - 1(PH)	5
313	RUDRAPUR	Level - 1(PH)	5
314	DEHRADUN	Level - 1(PH)	5
315	PORT BLAIR	Level - 1(PH)	5
316	SILIGURI	Level - 1(PH)	5
317	KOLKATA	Level - 1(PH)	5
318	ANANTHAPUR	Level - 2(PH)	2
319	SRIKAKULAM	Level - 2(PH)	2
320	NELLORE	Level - 2(PH)	2
321	CUDDAPAH	Level - 2(PH)	2
322	ONGOLE	Level - 2(PH)	2
323	ELURU	Level - 2(PH)	2
324	KURNOOL	Level - 2(PH)	2
325	GUNTUR	Level - 2(PH)	2

326	RAJAMUNDRY	Level - 2(PH)	2
327	JORHAT	Level - 2(PH)	2
328	TEZPUR	Level - 2(PH)	2
329	BHAGALPUR	Level - 2(PH)	2
330	KIUL	Level - 2(PH)	2
331	GAYA	Level - 2(PH)	2
332	BARAUNI	Level - 2(PH)	2
333	CHAPRA	Level - 2(PH)	2
334	BILASPUR	Level - 2(PH)	2
335	DURG	Level - 2(PH)	2
336	BHARUCH	Level - 2(PH)	2
337	JAMNAGAR	Level - 2(PH)	2
338	ANAND	Level - 2(PH)	2
339	BHUJ	Level - 2(PH)	2
340	JUNAGADH	Level - 2(PH)	2
341	BHAVNAGAR	Level - 2(PH)	2
342	VALSAD	Level - 2(PH)	2
343	MEHSANA	Level - 2(PH)	2
344	HISAR	Level - 2(PH)	2
345	KARNAL	Level - 2(PH)	2
346	SONEPAT	Level - 2(PH)	2
347	HAMIRPUR	Level - 2(PH)	2
348	MANDI	Level - 2(PH)	2
349	DHANBAD	Level - 2(PH)	2
350	RAICHUR	Level - 2(PH)	2
351	BAGALKOT	Level - 2(PH)	2
352	HOSAPETE	Level - 2(PH)	2
353	ARSIKERE	Level - 2(PH)	2
354	DEVANGERE	Level - 2(PH)	2
355	GULBARGA	Level - 2(PH)	2
356	HASSAN	Level - 2(PH)	2
357	TUMKUR	Level - 2(PH)	2
358	TIRUVALLA	Level - 2(PH)	2
359	KOTTAYAM	Level - 2(PH)	2
360	PALAKKAD	Level - 2(PH)	2
361	KANNUR	Level - 2(PH)	2
362	KOLLAM	Level - 2(PH)	2
363	ITARSI	Level - 2(PH)	2
364	RATLAM	Level - 2(PH)	2
365	SATNA	Level - 2(PH)	2
366	KATNI	Level - 2(PH)	2
367	RATNAGIRI	Level - 2(PH)	2
368	CHANDRAPUR	Level - 2(PH)	2
369	AKOLA	Level - 2(PH)	2
370	AMRAVATI	Level - 2(PH)	2
371	MIRAJ	Level - 2(PH)	2
372	SATARA	Level - 2(PH)	2

373	AHMEDNAGAR	Level - 2(PH)	2
374	SOLAPUR	Level - 2(PH)	2
375	NASHIK	Level - 2(PH)	2
376	JALGAON	Level - 2(PH)	2
377	NANDED	Level - 2(PH)	2
378	BALANGIR	Level - 2(PH)	2
379	CUTTACK	Level - 2(PH)	2
380	BALASORE	Level - 2(PH)	2
381	JAJPUR	Level - 2(PH)	2
382	JEYPORE	Level - 2(PH)	2
383	PATIALA	Level - 2(PH)	2
384	BATHINDA	Level - 2(PH)	2
385	AMRITSAR	Level - 2(PH)	2
386	BHARATPUR	Level - 2(PH)	2
387	UDAIPUR	Level - 2(PH)	2
388	SRI GANGANAGAR	Level - 2(PH)	2
389	FALNA	Level - 2(PH)	2
390	ALWAR	Level - 2(PH)	2
391	KOTA	Level - 2(PH)	2
392	BIKANER	Level - 2(PH)	2
393	SIKAR	Level - 2(PH)	2
394	KARAIKUDI	Level - 2(PH)	2
395	DINDIGUL	Level - 2(PH)	2
396	MAYILADUTURAI	Level - 2(PH)	2
397	TUTICORIN	Level - 2(PH)	2
398	NAGARCOIL	Level - 2(PH)	2
399	TIRUPUR	Level - 2(PH)	2
400	VRIDDHACHALAM	Level - 2(PH)	2
401	THANJAVUR	Level - 2(PH)	2
402	VILLUPURAM	Level - 2(PH)	2
403	JOLARPETTAI	Level - 2(PH)	2
404	ERODE	Level - 2(PH)	2
405	VELLORE	Level - 2(PH)	2
406	TIRUNELVELI	Level - 2(PH)	2
407	DHARMAPURI	Level - 2(PH)	2
408	NIZAMABAD	Level - 2(PH)	2
409	NALGONDA	Level - 2(PH)	2
410	KARIMNAGAR	Level - 2(PH)	2
411	WARANGAL	Level - 2(PH)	2
412	SAHARANPUR	Level - 2(PH)	2
413	KHERI	Level - 2(PH)	2
414	JHANSI	Level - 2(PH)	2
415	ALIGARH	Level - 2(PH)	2
416	GONDA	Level - 2(PH)	2
417	MAU	Level - 2(PH)	2
418	MEERUT	Level - 2(PH)	2
419	MORADABAD	Level - 2(PH)	2

420	VARANASI	Level - 2(PH)	2
421	FAIZABAD	Level - 2(PH)	2
422	HARIDWAR	Level - 2(PH)	2
423	BANKURA	Level - 2(PH)	2
424	BERHAMPORE	Level - 2(PH)	2
425	MALDA	Level - 2(PH)	2
426	BURDWAN	Level - 2(PH)	2
427	KHARAGPUR	Level - 2(PH)	2
428	HOWRAH	Level - 2(PH)	2
429	SEALDAH	Level - 2(PH)	2
430	Delhi	Office of Exchange	4
431	Mumbai	Office of Exchange	4
432	Kolkata	Office of Exchange	4
433	Chennai	Office of Exchange	4
434	Ahmedabad	Office of Exchange	4
435	Bangalore	Office of Exchange	4
436	Hyderabad	Office of Exchange	4
437	Kochi	Office of Exchange	4
438	Anantapur H.O	Head Post Office	2
439	Guntakal H.O	Head Post Office	2
440	Chittoor H.O	Head Post Office	2
441	Madanapalle H.O	Head Post Office	2
442	Cuddapah H.O	Head Post Office	2
443	Rajampet H.O	Head Post Office	2
444	Dharmavaram H.O	Head Post Office	2
445	Hindupur H.O	Head Post Office	2
446	Adoni H.O	Head Post Office	2
447	Kurnool H.O	Head Post Office	2
448	Markapur H.O	Head Post Office	2
449	Nandyal H.O	Head Post Office	2
450	Proddatur H.O	Head Post Office	2
451	Pulivendla H.O	Head Post Office	2
452	Chandragiri H.O	Head Post Office	2
453	Srikalahasti H.O	Head Post Office	2
454	Tirupati H.O	Head Post Office	2
455	Bhimavaram H.O	Head Post Office	2
456	Palakol H.O	Head Post Office	2
457	Tanuku H.O	Head Post Office	2
458	Eluru H.O	Head Post Office	2
459	Jangareddygudem H.O	Head Post Office	2
460	Gudivada H.O	Head Post Office	2
461	Gudur H.O	Head Post Office	2
462	Guntur H.O	Head Post Office	2
463	Mangalagiri H.O	Head Post Office	2
464	Avanigadda H.O	Head Post Office	2
465	Machilipatnam H.O	Head Post Office	2
466	Narasaraopet H.O	Head Post Office	2

467	Sattenapalle H.O	Head Post Office	2
468	Kavali H.O	Head Post Office	2
469	Nellore H.O	Head Post Office	2
470	Chirala H.O	Head Post Office	2
471	Kandukur H.O	Head Post Office	2
472	Ongole H.O	Head Post Office	2
473	Podili H.O	Head Post Office	2
474	Tadepalligudem H.O	Head Post Office	2
475	Bapatla H.O	Head Post Office	2
476	Tenali H.O	Head Post Office	2
477	Buckinghampet H.O	Head Post Office	2
478	Vijayawada H.O	Head Post Office	2
479	Amalapuram H.O	Head Post Office	2
480	Razole H.O	Head Post Office	2
481	Anakapalle H.O	Head Post Office	2
482	Narsipatnam H.O	Head Post Office	2
483	Kakinada H.O	Head Post Office	2
484	Samalkot H.O	Head Post Office	2
485	Bobbili H.O	Head Post Office	2
486	Parvatipuram H.O	Head Post Office	2
487	Rajahmundry H.O	Head Post Office	2
488	Ramachandrapuram H.O	Head Post Office	2
489	Amadalavalasa H.O	Head Post Office	2
490	Srikakulam H.O	Head Post Office	2
491	Tekkali H.O	Head Post Office	2
492	Visakhapatnam H.O	Head Post Office	2
493	Waltair R S H.O	Head Post Office	2
494	Vizianagaram H.O	Head Post Office	2
495	Dibrugarh H.O	Head Post Office	2
496	North Lakhimpur H.O	Head Post Office	2
497	Diphu H.O	Head Post Office	2
498	Nagaon H.O	Head Post Office	2
499	Golaghat H.O	Head Post Office	2
500	Jorhat H.O	Head Post Office	2
501	Sivasagar H.O	Head Post Office	2
502	Tinsukia H.O	Head Post Office	2
503	Dhubri H.O	Head Post Office	2
504	Kokrajhar H.O	Head Post Office	2
505	Goalpara Head Post Office	Head Post Office	2
506	Guwahati G.P.O.	Head Post Office	2
507	Guwahati University H.O	Head Post Office	2
508	Barpeta H.O	Head Post Office	2
509	Nalbari H.O	Head Post Office	2
510	Hailakandi H.O	Head Post Office	2
511	Karimganj H.O	Head Post Office	2
512	Silchar H.O	Head Post Office	2
513	Mangaldoi H.O	Head Post Office	2

514	Tezpur H.O	Head Post Office	2
515	LOHIA NAGAR H.O	Head Post Office	2
516	Begusarai HO	Head Post Office	2
517	Darbhanga HO	Head Post Office	2
518	Laheriasarai HO	Head Post Office	2
519	Motihari HO	Head Post Office	2
520	Madhubani HO	Head Post Office	2
521	Muzaffarpur HO	Head Post Office	2
522	Katihar HO	Head Post Office	2
523	Purnea HO	Head Post Office	2
524	Saharsa HO	Head Post Office	2
525	Supaul HO	Head Post Office	2
526	Samastipur HO	Head Post Office	2
527	Chapra HO	Head Post Office	2
528	Marhowrah HO	Head Post Office	2
529	Sitamarhi HO	Head Post Office	2
530	Gopalganj HO	Head Post Office	2
531	Siwan HO	Head Post Office	2
532	Bettiah HO	Head Post Office	2
533	Aurangabad BH HO	Head Post Office	2
534	Banka HO	Head Post Office	2
535	Bhagalpur HO	Head Post Office	2
536	Arrah HO	Head Post Office	2
537	Buxar HO	Head Post Office	2
538	Gaya HO	Head Post Office	2
539	Jehanabad HO	Head Post Office	2
540	Jamui HO	Head Post Office	2
541	Munger HO	Head Post Office	2
542	Biharsharif HO	Head Post Office	2
543	Nawadha HO	Head Post Office	2
544	Bankipore HO	Head Post Office	2
545	Patna GPO	Head Post Office	2
546	Sasaram HO	Head Post Office	2
547	Hajipur HO	Head Post Office	2
548	Jagdapur H.O	Head Post Office	2
549	Kanker H.O	Head Post Office	2
550	Bilaspur BilaspurCGH HO	Head Post Office	2
551	Korba HO	Head Post Office	2
552	Janjgir HO	Head Post Office	2
553	Durg HO	Head Post Office	2
554	Rajnandgaon HO	Head Post Office	2
555	Ambikapur HO	Head Post Office	2
556	Raigarh HO	Head Post Office	2
557	Raipur HO	Head Post Office	2
558	Jhilmil HO	Head Post Office	2
559	Krishna Nagar HO	Head Post Office	2
560	Delhi GPO	Head Post Office	2

561	Ashok Vihar HO	Head Post Office	2
562	Indraprastha HO	Head Post Office	2
563	Sansad Marg HO	Head Post Office	2
564	New Delhi GPO	Head Post Office	2
565	Kalkaji HO	Head Post Office	2
566	Lodi Road HO	Head Post Office	2
567	Sarojini Nagar HO	Head Post Office	2
568	Naraina Industrial Estate H.O	Head Post Office	2
569	Ramesh Nagar H.O	Head Post Office	2
570	Navrangpura HO	Head Post Office	2
571	Revdibazar HO	Head Post Office	2
572	Ahmedabad GPO	Head Post Office	2
573	Palanpur HO	Head Post Office	2
574	Gandhinagar Gujarat HO	Head Post Office	2
575	Kalol HO	Head Post Office	2
576	Mahesana HO	Head Post Office	2
577	Patan HO	Head Post Office	2
578	Himatnagar HO	Head Post Office	2
579	Amreli HO	Head Post Office	2
580	Bhavnagar HO	Head Post Office	2
581	Gondal HO	Head Post Office	2
582	Jamnagar HO	Head Post Office	2
583	Junagadh HO	Head Post Office	2
584	Bhuj HO	Head Post Office	2
585	Porbandar HO	Head Post Office	2
586	Rajkot HO	Head Post Office	2
587	Surendranagar HO	Head Post Office	2
588	Anand HO	Head Post Office	2
589	Bardoli HO	Head Post Office	2
590	Bharuch HO	Head Post Office	2
591	Kheda HO	Head Post Office	2
592	Nadiad HO	Head Post Office	2
593	Navsari HO	Head Post Office	2
594	Dahod HO	Head Post Office	2
595	Godhra HO	Head Post Office	2
596	Nanpura HO	Head Post Office	2
597	Surat HO	Head Post Office	2
598	Dabhoi HO	Head Post Office	2
599	Vadodara HO	Head Post Office	2
600	Fateganj HO	Head Post Office	2
601	Valsad HO	Head Post Office	2
602	Ambala City H.O	Head Post Office	2
603	Ambala G.P.O.	Head Post Office	2
604	Yamunanagar H.O	Head Post Office	2
605	Bhiwani HO	Head Post Office	2
606	Faridabad NIT HO	Head Post Office	2
607	Gurgaon HO	Head Post Office	2

608	Narnaul HO	Head Post Office	2
609	Hisar HO	Head Post Office	2
610	Sirsa HO	Head Post Office	2
611	Jind H.O	Head Post Office	2
612	Karnal H.O	Head Post Office	2
613	Panipat H.O	Head Post Office	2
614	Kurukshetra H.O	Head Post Office	2
615	Bahadurgarh HO	Head Post Office	2
616	Rohtak HO	Head Post Office	2
617	Sonapat HO	Head Post Office	2
618	Chamba HO	Head Post Office	2
619	Dehra HO	Head Post Office	2
620	Kangra HO	Head Post Office	2
621	Dharamsala HO	Head Post Office	2
622	Palampur HO	Head Post Office	2
623	Barsar HO	Head Post Office	2
624	Bilaspur Bilaspur HP HO	Head Post Office	2
625	Hamirpur HO HP Circle	Head Post Office	2
626	Keylong HO	Head Post Office	2
627	Kullu HO	Head Post Office	2
628	Mandi HO	Head Post Office	2
629	Sunder Nagar Township HO	Head Post Office	2
630	Rampur Bushahr HO	Head Post Office	2
631	Reckong Peo HO	Head Post Office	2
632	Shimla GPO	Head Post Office	2
633	Nahan HO	Head Post Office	2
634	Solan HO	Head Post Office	2
635	Una HO	Head Post Office	2
636	Baramulla H.O	Head Post Office	2
637	Gandhinagar HO	Head Post Office	2
638	Jammu HO	Head Post Office	2
639	Kathua HO	Head Post Office	2
640	Leh H.O	Head Post Office	2
641	Rajouri HO	Head Post Office	2
642	Anantnag HO	Head Post Office	2
643	Srinagar GPO	Head Post Office	2
644	Udhampur HO	Head Post Office	2
645	Bokaro Steel City HO	Head Post Office	2
646	Dhanbad HO	Head Post Office	2
647	Giridih HO	Head Post Office	2
648	Hazaribagh HO	Head Post Office	2
649	Ramgarh Cantt HO	Head Post Office	2
650	Daltonganj HO	Head Post Office	2
651	Doranda HO	Head Post Office	2
652	Gumla HO	Head Post Office	2
653	Ranchi GPO	Head Post Office	2
654	BDeoghar HO	Head Post Office	2

655	Dumka HO	Head Post Office	2
656	Chaibasa HO	Head Post Office	2
657	Jamshedpur HO	Head Post Office	2
658	H A L II Stage H.O	Head Post Office	2
659	R T Nagar H.O	Head Post Office	2
660	Bengaluru G.P.O.	Head Post Office	2
661	Basavanagudi H.O	Head Post Office	2
662	Jayanagar H.O	Head Post Office	2
663	Jalahalli H.O	Head Post Office	2
664	Rajajinagar H.O	Head Post Office	2
665	Channapatna H.O	Head Post Office	2
666	Bagalkot H.O	Head Post Office	2
667	Jamkhandi H.O	Head Post Office	2
668	Bailhongal H.O	Head Post Office	2
669	Belagavi H.O	Head Post Office	2
670	Ramdurg H.O	Head Post Office	2
671	Ballari H.O	Head Post Office	2
672	Hosapete H.O	Head Post Office	2
673	Bidar H.O	Head Post Office	2
674	Vijayapura H.O	Head Post Office	2
675	Athani H.O	Head Post Office	2
676	Chikodi H.O	Head Post Office	2
677	Dharwad H.O	Head Post Office	2
678	Hubballi H.O	Head Post Office	2
679	Gadag H.O	Head Post Office	2
680	Koppal H.O	Head Post Office	2
681	Gokak H.O	Head Post Office	2
682	Kalaburagi H.O	Head Post Office	2
683	Yadgiri H.O	Head Post Office	2
684	Haveri H.O	Head Post Office	2
685	Karwar H.O	Head Post Office	2
686	Kumta H.O	Head Post Office	2
687	Raichur H.O	Head Post Office	2
688	Sirsi H.O	Head Post Office	2
689	Chikkamagaluru H.O	Head Post Office	2
690	Koppa H.O	Head Post Office	2
691	Chitradurga H.O	Head Post Office	2
692	Davangere H.O	Head Post Office	2
693	Arsikere H.O	Head Post Office	2
694	Hassan H.O	Head Post Office	2
695	Madikeri H.O	Head Post Office	2
696	Chickballapur H.O	Head Post Office	2
697	Kolar H.O	Head Post Office	2
698	Mandya H.O	Head Post Office	2
699	Srirangapatna H.O	Head Post Office	2
700	Kulshekar H.O	Head Post Office	2
701	Mangaluru H.O	Head Post Office	2

702	Mysuru H.O	Head Post Office	2
703	Saraswathipuram H.O	Head Post Office	2
704	Kollegal H.O	Head Post Office	2
705	Nanjangud H.O	Head Post Office	2
706	Karkala H.O	Head Post Office	2
707	Puttur(D.K.) H.O	Head Post Office	2
708	Bhadravati H.O	Head Post Office	2
709	Sagar H.O	Head Post Office	2
710	Shivamogga H.O	Head Post Office	2
711	Tiptur H.O	Head Post Office	2
712	Tumakuru H.O	Head Post Office	2
713	Kundapura HO	Head Post Office	2
714	Manipal HO	Head Post Office	2
715	Udupi HO	Head Post Office	2
716	Alappuzha HO	Head Post Office	2
717	Cherthala HO	Head Post Office	2
718	Aluva HO	Head Post Office	2
719	Muvattupuzha HO	Head Post Office	2
720	Perumbavoor HO	Head Post Office	2
721	Changanacherry HO	Head Post Office	2
722	Kanjirapally HO	Head Post Office	2
723	Ernakulam HO	Head Post Office	2
724	Kochi HO	Head Post Office	2
725	Kattappana HO	Head Post Office	2
726	Thodupuzha HO	Head Post Office	2
727	Chalakkudi HO	Head Post Office	2
728	Irinjalakuda HO	Head Post Office	2
729	Kottayam HO	Head Post Office	2
730	Pala HO	Head Post Office	2
731	Vaikom HO	Head Post Office	2
732	Kavaratti H.O	Head Post Office	2
733	Kayangulam HO	Head Post Office	2
734	Mavelikara HO	Head Post Office	2
735	Kunnamkulam HO	Head Post Office	2
736	Thrissur HO	Head Post Office	2
737	WadakancheryTC HO	Head Post Office	2
738	Adur Kla HO	Head Post Office	2
739	Pathanamthitta HO	Head Post Office	2
740	Punalur HO	Head Post Office	2
741	Karunagappally HO	Head Post Office	2
742	Kollam HO	Head Post Office	2
743	Kottarakara HO	Head Post Office	2
744	Chengannur HO	Head Post Office	2
745	Tiruvalla HO	Head Post Office	2
746	Attingal HO	Head Post Office	2
747	Thiruvananthapuram GPO	Head Post Office	2
748	Neyyattinkara HO	Head Post Office	2

749	Poojapura HO	Head Post Office	2
750	Calicut Civil Station HO	Head Post Office	2
751	Calicut HO	Head Post Office	2
752	Kalpetta HO	Head Post Office	2
753	Kannur HO	Head Post Office	2
754	Taliparamba HO	Head Post Office	2
755	Kanhangad HO	Head Post Office	2
756	Kasaragod HO	Head Post Office	2
757	Malappuram HO	Head Post Office	2
758	Manjerikla HO	Head Post Office	2
759	Ottapalam HO	Head Post Office	2
760	Alathur Mbr HO	Head Post Office	2
761	Olavakkot HO	Head Post Office	2
762	Palakkad HO	Head Post Office	2
763	Thalassery HO	Head Post Office	2
764	Ponani HO	Head Post Office	2
765	TirurKerala HO	Head Post Office	2
766	Koyilandi HO	Head Post Office	2
767	Vadakara HO	Head Post Office	2
768	Balaghat H.O	Head Post Office	2
769	Mandla H.O	Head Post Office	2
770	Seoni H.O	Head Post Office	2
771	Bhel H.O	Head Post Office	2
772	Bhopal G.P.O.	Head Post Office	2
773	C.T.T.Nagar H.O	Head Post Office	2
774	Chhatarpur H.O	Head Post Office	2
775	Tikamgarh H.O	Head Post Office	2
776	Betul H.O	Head Post Office	2
777	Chhindwara H.O	Head Post Office	2
778	Hoshangabad H.O	Head Post Office	2
779	Narsinghpur H.O	Head Post Office	2
780	Rewa H.O	Head Post Office	2
781	Satna H.O	Head Post Office	2
782	Damoh H.O	Head Post Office	2
783	Sagar Cantt H.O	Head Post Office	2
784	Shahdol H.O	Head Post Office	2
785	Sidhi H.O	Head Post Office	2
786	Raisen H.O	Head Post Office	2
787	Vidisha H.O	Head Post Office	2
788	Indore G.P.O.	Head Post Office	2
789	Indore Nagar H.O	Head Post Office	2
790	Dewas H.O	Head Post Office	2
791	Dhar H.O	Head Post Office	2
792	Jabalpur H.O	Head Post Office	2
793	Katni H.O	Head Post Office	2
794	Khandwa H.O	Head Post Office	2
795	Khargone H.O	Head Post Office	2

796	Mandsaur H.O	Head Post Office	2
797	Neemuch H.O	Head Post Office	2
798	Jhabua H.O	Head Post Office	2
799	Ratlam H.O	Head Post Office	2
800	Rajgarh(Bia) H.O	Head Post Office	2
801	Sehore H.O	Head Post Office	2
802	Shajapur H.O	Head Post Office	2
803	Ujjain H.O	Head Post Office	2
804	Ashoknagar H.O	Head Post Office	2
805	Guna H.O	Head Post Office	2
806	Shivpuri H.O	Head Post Office	2
807	Lashkar H.O	Head Post Office	2
808	Morar H.O	Head Post Office	2
809	Bhind H.O	Head Post Office	2
810	Morena H.O	Head Post Office	2
811	Margao H.O	Head Post Office	2
812	Panaji H.O	Head Post Office	2
813	Ichalkaranji H.O	Head Post Office	2
814	Kolhapur City H.O	Head Post Office	2
815	Kolhapur H.O	Head Post Office	2
816	Chiplun H.O	Head Post Office	2
817	Ratnagiri H.O	Head Post Office	2
818	Miraj H.O	Head Post Office	2
819	Sangli H.O	Head Post Office	2
820	Malvan H.O	Head Post Office	2
821	Sawantwadi H.O	Head Post Office	2
822	Dadar H.O	Head Post Office	2
823	Andheri H.O	Head Post Office	2
824	Chembur HO	Head Post Office	2
825	Borivali HO	Head Post Office	2
826	Kalbadevi H.O	Head Post Office	2
827	Mahim H.O	Head Post Office	2
828	Mumbai Central H.O	Head Post Office	2
829	Mumbai GPO	Head Post Office	2
830	Panvel H.O	Head Post Office	2
831	Alibag HO	Head Post Office	2
832	Kalyan City H.O	Head Post Office	2
833	Thane H.O	Head Post Office	2
834	Palghar H.O	Head Post Office	2
835	Akola H.O	Head Post Office	2
836	Amravati H.O	Head Post Office	2
837	Paratwada H.O	Head Post Office	2
838	Buldana H.O	Head Post Office	2
839	Khamgaon H.O	Head Post Office	2
840	Chandrapur H.O	Head Post Office	2
841	Nagpur City H.O	Head Post Office	2
842	Nagpur GPO	Head Post Office	2

843	Bhandara H.O	Head Post Office	2
844	Gondia H.O	Head Post Office	2
845	Kamthi H.O	Head Post Office	2
846	Wardha H.O	Head Post Office	2
847	Yavatmal H.O	Head Post Office	2
848	Ahmednagar H.O	Head Post Office	2
849	Pandharpur H.O	Head Post Office	2
850	Pune H.O	Head Post Office	2
851	Pune City H.O	Head Post Office	2
852	Shivajinagar H.O	Head Post Office	2
853	Baramati H.O	Head Post Office	2
854	Karad H.O	Head Post Office	2
855	Satara H.O	Head Post Office	2
856	Shrirampur H.O	Head Post Office	2
857	Solapur H.O	Head Post Office	2
858	Aurangabad (MH) H.O	Head Post Office	2
859	Jalna H.O	Head Post Office	2
860	Beed H.O	Head Post Office	2
861	Bhusawal H.O	Head Post Office	2
862	Dhule H.O	Head Post Office	2
863	Chalisgaon H.O	Head Post Office	2
864	Jalgaon H.O	Head Post Office	2
865	Malegaon H.O	Head Post Office	2
866	Nanded H.O	Head Post Office	2
867	Nashik H.O	Head Post Office	2
868	Nashik Road H.O	Head Post Office	2
869	Latur H.O	Head Post Office	2
870	Osmanabad HO	Head Post Office	2
871	Parbhani H.O	Head Post Office	2
872	Imphal H.O	Head Post Office	2
873	Aizawl H.O	Head Post Office	2
874	Kohima H.O	Head Post Office	2
875	Agartala H.O	Head Post Office	2
876	Radhakishorepur H.O	Head Post Office	2
877	Itanagar H.O	Head Post Office	2
878	Dharmanagar H.O	Head Post Office	2
879	Shillong G.P.O.	Head Post Office	2
880	Tura H.O	Head Post Office	2
881	Balasore H.O	Head Post Office	2
882	Jaleswar H.O	Head Post Office	2
883	Bhadrak H.O	Head Post Office	2
884	Bhubaneswar G.P.O.	Head Post Office	2
885	Chandinchowk H.O	Head Post Office	2
886	Cuttack G.P.O.	Head Post Office	2
887	Jajpur H.O	Head Post Office	2
888	Kendrapara H.O	Head Post Office	2
889	Athagarh H.O	Head Post Office	2

890	Jagatsinghpur H.O	Head Post Office	2
891	Baripada H.O	Head Post Office	2
892	Rairangpur H.O	Head Post Office	2
893	Khurda H.O	Head Post Office	2
894	Nayagarh H.O	Head Post Office	2
895	Puri H.O	Head Post Office	2
896	Balangir H.O	Head Post Office	2
897	Angul H.O	Head Post Office	2
898	Dhenkanal H.O	Head Post Office	2
899	Keonjhar H.O	Head Post Office	2
900	Bargarh H.O	Head Post Office	2
901	Jharsuguda H.O	Head Post Office	2
902	Sambalpur H.O	Head Post Office	2
903	Rourkela H.O	Head Post Office	2
904	Sundargarh H.O	Head Post Office	2
905	Uditnagar H.O	Head Post Office	2
906	Aska H.O	Head Post Office	2
907	Bhanjanagar H.O	Head Post Office	2
908	Berhampur(GM) H.O	Head Post Office	2
909	Chatrapur H.O	Head Post Office	2
910	Parlakhemundi H.O	Head Post Office	2
911	Bhawanipatna H.O	Head Post Office	2
912	Jeyapore(K) H.O	Head Post Office	2
913	Koraput H.O	Head Post Office	2
914	Rayagada(K) H.O	Head Post Office	2
915	Phulbani H.O	Head Post Office	2
916	Chandigarh GPO	Head Post Office	2
917	Ropar HO	Head Post Office	2
918	Ludhiana HO	Head Post Office	2
919	Jagraon HO	Head Post Office	2
920	Khanna HO	Head Post Office	2
921	Patiala HO	Head Post Office	2
922	Rajpura HO	Head Post Office	2
923	Sangrur HO	Head Post Office	2
924	Amritsar GPO	Head Post Office	2
925	Tarn Taran HO	Head Post Office	2
926	Bathinda HO	Head Post Office	2
927	Faridkot HO	Head Post Office	2
928	Moga HO	Head Post Office	2
929	Ferozepur HO	Head Post Office	2
930	Batala HO	Head Post Office	2
931	Gurdaspur HO	Head Post Office	2
932	Dasuya HO	Head Post Office	2
933	Hoshiarpur HO	Head Post Office	2
934	Jalandhar Cantt HO	Head Post Office	2
935	Jalandhar City HO	Head Post Office	2
936	Kapurthala HO	Head Post Office	2

937	Phagwara HO	Head Post Office	2
938	Ajmer H.O	Head Post Office	2
939	Madanganj Kishangarh H.O	Head Post Office	2
940	Beawar (Raj) H.O	Head Post Office	2
941	Nasirabad H.O	Head Post Office	2
942	Bhilwara H.O	Head Post Office	2
943	Chittorgarh H.O	Head Post Office	2
944	Banswara H.O	Head Post Office	2
945	Dungarpur H.O	Head Post Office	2
946	Jhalawar H.O	Head Post Office	2
947	Kota H.O	Head Post Office	2
948	New Grain Mandi Kota H.O	Head Post Office	2
949	Bundi H.O	Head Post Office	2
950	Tonk Raj H.O	Head Post Office	2
951	Kankroli H.O	Head Post Office	2
952	Udaipur H.O	Head Post Office	2
953	Alwar H.O	Head Post Office	2
954	Bahror H.O	Head Post Office	2
955	Bharatpur H.O	Head Post Office	2
956	Deeg H.O	Head Post Office	2
957	Dholpur HO	Head Post Office	2
958	Jaipur G.P.O.	Head Post Office	2
959	Jawahar Nagar H.O	Head Post Office	2
960	Shastri Nagar H.O	Head Post Office	2
961	Dausa HO	Head Post Office	2
962	Sambhar Lake HO	Head Post Office	2
963	Shahpura HO	Head Post Office	2
964	Gangapur HO	Head Post Office	2
965	Hindaun HO	Head Post Office	2
966	Sawaimadhampur HO	Head Post Office	2
967	Barmer H.O	Head Post Office	2
968	Bikaner H.O	Head Post Office	2
969	Churu H.O	Head Post Office	2
970	Ratangarh H.O	Head Post Office	2
971	Chirawa H.O	Head Post Office	2
972	Jhunjhunu H.O	Head Post Office	2
973	Jaisalmer HO	Head Post Office	2
974	Jodhpur HO	Head Post Office	2
975	Didwana H.O	Head Post Office	2
976	Nagaur H.O	Head Post Office	2
977	Marwar Jn. H.O	Head Post Office	2
978	Pali Marwar H.O	Head Post Office	2
979	Sikar HO	Head Post Office	2
980	Srimadhampur HO	Head Post Office	2
981	Jalore H.O	Head Post Office	2
982	Sirohi H.O	Head Post Office	2
983	Hanumangarh Jn. H.O	Head Post Office	2

984	Sriganganagar H.O	Head Post Office	2
985	Anna Road H.O	Head Post Office	2
986	Arakkonam HO	Head Post Office	2
987	Ranipet HO	Head Post Office	2
988	Chengalpattu HO	Head Post Office	2
989	Mylapore H.O	Head Post Office	2
990	Thygarayanagar H.O	Head Post Office	2
991	Park Town H.O	Head Post Office	2
992	St Thomas Mount HO	Head Post Office	2
993	Chennai G.P.O.	Head Post Office	2
994	Kanchipuram H.O	Head Post Office	2
995	Tiruvallur H.O	Head Post Office	2
996	Pondicherry HO	Head Post Office	2
997	Tindivanam HO	Head Post Office	2
998	VILUPPURAM HO	Head Post Office	2
999	Ambattur HO	Head Post Office	2
1000	Avadi Camp HO	Head Post Office	2
1001	Tambaram HO	Head Post Office	2
1002	Arni HO	Head Post Office	2
1003	Tiruvannamalai HO	Head Post Office	2
1004	Vellore H.O	Head Post Office	2
1005	Coimbatore HO	Head Post Office	2
1006	Rathinasabapathy Puram HO	Head Post Office	2
1007	Dharmapuri H.O	Head Post Office	2
1008	Bhavani HO	Head Post Office	2
1009	Erode HO	Head Post Office	2
1010	Gobichettipalayam HO	Head Post Office	2
1011	Krishnagiri H.O	Head Post Office	2
1012	Namakkal H.O	Head Post Office	2
1013	Tiruchengodu H.O	Head Post Office	2
1014	Coonoor H.O	Head Post Office	2
1015	Udagamandalam H.O	Head Post Office	2
1016	Pollachi H.O	Head Post Office	2
1017	Udamalpet H.O	Head Post Office	2
1018	Atur H.O	Head Post Office	2
1019	Salem H.O	Head Post Office	2
1020	Suramangalam H.O	Head Post Office	2
1021	Gudiyattam H.O	Head Post Office	2
1022	Tirupattur H.O	Head Post Office	2
1023	Dharapuram HO	Head Post Office	2
1024	Mettupalayam HO	Head Post Office	2
1025	Tirupur HO	Head Post Office	2
1026	Dindigul HO	Head Post Office	2
1027	Nilakottai HO	Head Post Office	2
1028	Palani HO	Head Post Office	2
1029	Nagercoil H.O	Head Post Office	2
1030	Thuckalay H.O	Head Post Office	2

1031	Devakottai H.O	Head Post Office	2
1032	Karaikudi H.O	Head Post Office	2
1033	Kovilpatti H.O	Head Post Office	2
1034	Sankarankovil H.O	Head Post Office	2
1035	Tenkasi H.O	Head Post Office	2
1036	Arasaradi HO	Head Post Office	2
1037	Madurai HO	Head Post Office	2
1038	Tallakulam HO	Head Post Office	2
1039	Paramakudi HO	Head Post Office	2
1040	Ramanathapuram HO	Head Post Office	2
1041	Manamadurai HO	Head Post Office	2
1042	Sivaganga HO	Head Post Office	2
1043	Bodinayakanur H.O	Head Post Office	2
1044	Periyakulam H.O	Head Post Office	2
1045	Ambasamudram HO	Head Post Office	2
1046	Palayankottai HO	Head Post Office	2
1047	Tirunelveli HO	Head Post Office	2
1048	Srivaikuntam H.O	Head Post Office	2
1049	Tiruchendur H.O	Head Post Office	2
1050	Tuticorin H.O	Head Post Office	2
1051	Aruppukottai HO	Head Post Office	2
1052	Rajapalayam HO	Head Post Office	2
1053	Sivakasi HO	Head Post Office	2
1054	Virudhunagar HO	Head Post Office	2
1055	Chidambaram H.O	Head Post Office	2
1056	Cuddalore H.O	Head Post Office	2
1057	Karur H.O	Head Post Office	2
1058	Kulittalai H.O	Head Post Office	2
1059	Kumbakonam H.O	Head Post Office	2
1060	Melakaveri H.O	Head Post Office	2
1061	Mayiladuthurai H.O	Head Post Office	2
1062	Sirkali H.O	Head Post Office	2
1063	Nagapattinam H.O	Head Post Office	2
1064	Tiruvarur H.O	Head Post Office	2
1065	Pattukottai H.O	Head Post Office	2
1066	Tiruturai pundi H.O	Head Post Office	2
1067	Pudukkottai H.O	Head Post Office	2
1068	Perambalur H.O	Head Post Office	2
1069	Srirangam H.O	Head Post Office	2
1070	Turaiyur H.O	Head Post Office	2
1071	Mannargudi H.O	Head Post Office	2
1072	Papanasam H.O	Head Post Office	2
1073	Thanjavur H.O	Head Post Office	2
1074	Lalgudi HO	Head Post Office	2
1075	Tiruchirappalli HO	Head Post Office	2
1076	Kallakurichi H.O	Head Post Office	2
1077	Tirukkoyilur H.O	Head Post Office	2

1078	Vridhachalam H.O	Head Post Office	2
1079	Adilabad H.O	Head Post Office	2
1080	Mancherial H.O	Head Post Office	2
1081	Hanamkonda H.O	Head Post Office	2
1082	Jangaon H.O	Head Post Office	2
1083	Parkal H.O	Head Post Office	2
1084	Jagtial H.O	Head Post Office	2
1085	Karimnagar H.O	Head Post Office	2
1086	Gadwal H.O	Head Post Office	2
1087	Mahabubnagar H.O	Head Post Office	2
1088	Medak H.O	Head Post Office	2
1089	Siddipet H.O	Head Post Office	2
1090	Bhongir H.O	Head Post Office	2
1091	Nalgonda H.O	Head Post Office	2
1092	Armoor H.O	Head Post Office	2
1093	Kamareddy H.O	Head Post Office	2
1094	Nizamabad H.O	Head Post Office	2
1095	Huzurabad H.O	Head Post Office	2
1096	Peddapalli H.O	Head Post Office	2
1097	Sangareddy H.O	Head Post Office	2
1098	Zaheerabad H.O	Head Post Office	2
1099	Miryalguda H.O	Head Post Office	2
1100	Suryapet H.O	Head Post Office	2
1101	Stn. Jadcherla H.O	Head Post Office	2
1102	Wanaparthy H.O	Head Post Office	2
1103	Mahabubabad H.O	Head Post Office	2
1104	Warangal H.O	Head Post Office	2
1105	Khairatabad H.O	Head Post Office	2
1106	Hyderabad G.P.O.	Head Post Office	2
1107	Charminar H.O	Head Post Office	2
1108	Secunderabad H.O	Head Post Office	2
1109	Trimulgherry H.O	Head Post Office	2
1110	Vikarabad H.O	Head Post Office	2
1111	Bhadrachalam H.O	Head Post Office	2
1112	Khammam H.O	Head Post Office	2
1113	Kothagudem Colls H.O	Head Post Office	2
1114	UPPAL H.O	Head Post Office	2
1115	Agra Fort HO	Head Post Office	2
1116	Agra HO	Head Post Office	2
1117	Aligarh HO	Head Post Office	2
1118	Bulandshahr HO	Head Post Office	2
1119	Khurja HO	Head Post Office	2
1120	Etah HO	Head Post Office	2
1121	Auraiya HO	Head Post Office	2
1122	Etawah HO	Head Post Office	2
1123	JHANSI HO	Head Post Office	2
1124	LALITPUR HO	Head Post Office	2

1125	ORAI HO	Head Post Office	2
1126	Firozabad HO	Head Post Office	2
1127	Mainpuri HO	Head Post Office	2
1128	Mathura HO	Head Post Office	2
1129	PRAYAGRAJ HPO	Head Post Office	2
1130	Prayagraj Kty. H.O	Head Post Office	2
1131	Ghazipur HO	Head Post Office	2
1132	Jaunpur HO	Head Post Office	2
1133	Mirzapur HO	Head Post Office	2
1134	Robertsganj HO	Head Post Office	2
1135	Pratapgarh HO	Head Post Office	2
1136	Varanasi HO	Head Post Office	2
1137	Varanasi Cantt HO	Head Post Office	2
1138	Bareilly HO	Head Post Office	2
1139	Pilibhit HO	Head Post Office	2
1140	Bijnor HO	Head Post Office	2
1141	Dhampur HO	Head Post Office	2
1142	Budaun HO	Head Post Office	2
1143	Hardoi HO	Head Post Office	2
1144	Kheri HO	Head Post Office	2
1145	Baraut HO	Head Post Office	2
1146	Meerut Cantt HO	Head Post Office	2
1147	Meerut City HO	Head Post Office	2
1148	Amroha HO	Head Post Office	2
1149	Moradabad HO	Head Post Office	2
1150	Rampur HO	Head Post Office	2
1151	Muzaffarnagar HO	Head Post Office	2
1152	Saharanpur HO	Head Post Office	2
1153	Shahjahanpur HO	Head Post Office	2
1154	Azamgarh HO	Head Post Office	2
1155	Mau HO	Head Post Office	2
1156	Bahraich HO	Head Post Office	2
1157	BALLIA HO	Head Post Office	2
1158	RASRA HO	Head Post Office	2
1159	Basti HO	Head Post Office	2
1160	SIDDHARTH NAGAR H.O	Head Post Office	2
1161	Deoria HO	Head Post Office	2
1162	Padrauna HO	Head Post Office	2
1163	Balrampur HO	Head Post Office	2
1164	Gonda HO	Head Post Office	2
1165	Gorakhpur HO	Head Post Office	2
1166	Maharajganj H.O	Head Post Office	2
1167	Banda HO	Head Post Office	2
1168	Hamirpur HO	Head Post Office	2
1169	Fatehgarh HO	Head Post Office	2
1170	Fatehpur HO	Head Post Office	2
1171	Kanpur Cantt HO	Head Post Office	2

1172	Kanpur HO	Head Post Office	2
1173	Nawabganj HO	Head Post Office	2
1174	Unnao HO	Head Post Office	2
1175	Barabanki HO	Head Post Office	2
1176	Akbarpur HO	Head Post Office	2
1177	Faizabad HO	Head Post Office	2
1178	Ghaziabad HO	Head Post Office	2
1179	New Hapur HO	Head Post Office	2
1180	Noida HO	Head Post Office	2
1181	Lucknow Chowk HO	Head Post Office	2
1182	Lucknow GPO	Head Post Office	2
1183	Lalganj Raebareli HO	Head Post Office	2
1184	Raebarely HO	Head Post Office	2
1185	Sitapur HO	Head Post Office	2
1186	Amethi HO	Head Post Office	2
1187	Sultanpur Avadh HO	Head Post Office	2
1188	Almora HO	Head Post Office	2
1189	Ranikhet HO	Head Post Office	2
1190	Gopeshwar HO	Head Post Office	2
1191	Dehradun Cantt HO	Head Post Office	2
1192	Dehradun GPO	Head Post Office	2
1193	Roorkee HO	Head Post Office	2
1194	Haldwani HO	Head Post Office	2
1195	Nainital HO	Head Post Office	2
1196	Kotdwara HO	Head Post Office	2
1197	Lansdowne HO	Head Post Office	2
1198	Pauri HO	Head Post Office	2
1199	Pithoragarh HO	Head Post Office	2
1200	Tehri HO	Head Post Office	2
1201	Alipore HO	Head Post Office	2
1202	Barabazar H O	Head Post Office	2
1203	Barasat HO	Head Post Office	2
1204	Basirhat HO	Head Post Office	2
1205	Rampurhat HO	Head Post Office	2
1206	Suri HO	Head Post Office	2
1207	Tollygunge HO	Head Post Office	2
1208	Park Street HO	Head Post Office	2
1209	Belegkata HO	Head Post Office	2
1210	KOLKATA GPO	Head Post Office	2
1211	Cossipore HO	Head Post Office	2
1212	Berhampore WB HO	Head Post Office	2
1213	Kandi HO	Head Post Office	2
1214	Raghunathganj HO	Head Post Office	2
1215	Krishnanagar HO	Head Post Office	2
1216	Nabadwip HO	Head Post Office	2
1217	Kalyani HO	Head Post Office	2
1218	Ranaghat HO	Head Post Office	2

1219	Barrackpore HO	Head Post Office	2
1220	Belgharia HO	Head Post Office	2
1221	Baruipur HO	Head Post Office	2
1222	Diamond Harbour HO	Head Post Office	2
1223	Port Blair H.O	Head Post Office	2
1224	Cooch Behar HO	Head Post Office	2
1225	Darjeeling HO	Head Post Office	2
1226	Siliguri HO	Head Post Office	2
1227	Jalpaiguri HO	Head Post Office	2
1228	Mal HO	Head Post Office	2
1229	Malda HO	Head Post Office	2
1230	Gangtok HO	Head Post Office	2
1231	Balurghat HO	Head Post Office	2
1232	Raiganj H.O	Head Post Office	2
1233	Asansol HO	Head Post Office	2
1234	Durgapur HO	Head Post Office	2
1235	Raniganj HO	Head Post Office	2
1236	Bankura HO	Head Post Office	2
1237	Burdwan HO	Head Post Office	2
1238	Katwa HO	Head Post Office	2
1239	Contai HO	Head Post Office	2
1240	Arambagh HO	Head Post Office	2
1241	Chinsurah HO	Head Post Office	2
1242	Serampore HO	Head Post Office	2
1243	Howrah HO	Head Post Office	2
1244	Salkia HO	Head Post Office	2
1245	Jhargram HO	Head Post Office	2
1246	Midnapore HO	Head Post Office	2
1247	Purulia HO	Head Post Office	2
1248	Tamluk HO	Head Post Office	2
1249	Speedpost Centre Vijayawada	Business Post Centre	4
1250	Guwahati BNPL SP Hub	Business Post Centre	4
1251	Surat HO at BDO Surat BPC	Business Post Centre	4
1252	BNPL AHMEDABAD	Business Post Centre	4
1253	Gurgaon BPC	Business Post Centre	4
1254	Bengaluru NSH BNPL Centre	Business Post Centre	4
1255	Parcel Processing Center Peenya, Karnataka	Business Post Centre	4
1256	Manipal BPC	Business Post Centre	4
1257	Parcel Processing Center Bengaluru	Business Post Centre	4
1258	BNPL UNIT BHOPAL	Business Post Centre	4
1259	BNPL SP Hub Agripada, Karnataka	Business Post Centre	4
1260	BCRC DADAR	Business Post Centre	4
1261	Dadar BPC	Business Post Centre	4
1262	Mbc Vileparle W BPC, Maharashtra	Business Post Centre	4
1263	BNPL SP Hub Mumbai	Business Post Centre	4
1264	UTI Konkan Bhavan Mumbai BNPL SP Hub	Business Post Centre	4
1265	Pune SP BNPL Hub	Business Post Centre	4

1266	BPC BNPL SP Hub PBC Kashmere Gate, Delhi	Business Post Centre	4
1267	Basant Lok BNPL SP Hub, New Delhi	Business Post Centre	4
1268	BNPL AMPC, New Delhi	Business Post Centre	4
1269	E Commerce Centre Safdarjung, New Delhi	Business Post Centre	4
1270	Bnpl Hub Bhubaneswar	Business Post Centre	4
1271	Chandigarh BNPL SP Hub	Business Post Centre	4
1272	Jaipur GPO BPC	Business Post Centre	4
1273	Hosur SPBO BPC	Business Post Centre	4
1274	BNPL Hub Anna Road, Chennai	Business Post Centre	4
1275	ECOMMERCE HUB HYD SET, Hyderabad	Business Post Centre	4
1276	BNPL Hyderabad	Business Post Centre	4
1277	Noida BNPL SP Hub	Business Post Centre	4
1278	BNPL CENTER KANPUR	Business Post Centre	4
1279	Lucknow BNPL SP Hub	Business Post Centre	4
1280	MBC KOLKATA RMS	Business Post Centre	4
1281	BNPL SP HUB SBROAD KOLKATA	Business Post Centre	4
1282	Yogayog Bhavan BO BPC, West Bengal	Business Post Centre	4
1283	BNCC Block BO BPC, West Bengal	Business Post Centre	4
1284	BPC Bollaram, Telangana	Business Post Centre	4
1285	BNPL Hub Anna Road Counter, Chennai	Business Post Centre	4

RFID Hardware: Required technical specifications

UHF RFID reader:

i. 4-Port reader

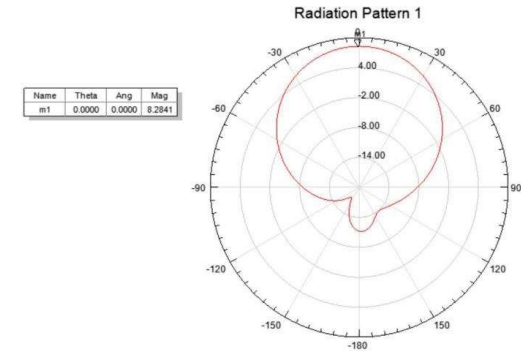
- Chip: Impinj E710
- Frequency Range: Global UHF band (860-960 MHz)
- Support: EPC Class 1 Gen2 (ISO18000-6C)
- Read Rate: 900+ tags per second
- Sensitivity: <-84 dBm
- Power: 0 to +33 dBm
- Reading Range: up to 20m
- Mounting: Overhead/Conveyor Belt
- Communication : RJ45/ Wifi/ 4G
- CPU Qualcomm 1.8 GHz Octa-core
- RAM+ROM 3 GB + 32 GB
- Operating System Android 9.0
- Display Interface HDMI Type A, support 720P
- Material Aluminium Diecasting
- Power Supply DC (12V), POE (802.3af 13W), POE+ (802.3at 25.5W)
- Antenna Port 4 channel 50Ω TNC port

UHF RFID Antenna:

9 dBi Circularly Polarized Antenna

- Type: Circular polarized, high-gain antenna
- Frequency Support: Global UHF band (860-960 MHz)
- Support: EPC Class 1 Gen2 (ISO18000-6C)
- Reading Range: Up to 12 meters
- Beamwidth: 65°/65° (Azimuth/Elevation)
- External Antenna Port: Optional
- Mounting: Overhead

Antenna Gain:



Parameters	Values
Return Loss	-36 dB
VSWR	<1 dB
Gain	8.3 dB
Bandwidth	30 MHz
Beam width	65.38 degree
Directivity	8.8 dBi
Polarization	Circular
Axial Ratio	1.5 dB

RF Cables & Connectors

Coax Cables and Their Suggested Lengths with No Loss (7.5 dBi)

LMR-240:

Suggested Length: 6 meters

Details: A thicker option, LMR-240 ensures reliable signal transmission up to 6 meters while maintaining minimal signal loss for 7.5 dBi antennas.

LMR-400:

Suggested Length: 12.5 meters

Details: This cable is known for its low signal attenuation over long distances, allowing for up to 12.5 meters of cable length with minimal loss at a 7.5 dBi gain.

Mounting Elements

VESA Mounting Interface (MIS), 100mm x 100mm VESA M6 Hole

Standard VESA mounting interface for easy installation of RFID readers and antennas. Includes extendable arms for modular or compact structures.

POE Switch (Optional): A Power Over Ethernet (POE) Switch that can supply both data and electrical power through Ethernet cables, eliminating the need for separate power sources for connected devices.

Peripherals: Includes various devices such as Wi-Fi access points (4G/5G), POE converters, IoT sensors, alarms, LED lights, and Android screens, which can all be connected for enhanced functionality.

UHF RFID Writer

Work Frequency Standard ISM 865-867 MHz (IND), 865-868 MHz (EU), 902-928 MHz (US)

Read Range – 300 mm

Write Range - 100mm

Air Interface Protocol ISO18000-6B EPC Class 1 Gen2 (ISO18000-6C)

Antenna Built-in 2.5 dBm circular polarized antenna

SDP Provided DLL and Demonstration Software Source code to Facilitate Further Development

Reading Rate Software Programmable Operating Mode Answer, Active, Trigger

Power Output 0-30dBm (Adjustable)

Frequency Hopping FHSS

Protection Class IP 40

Operating Mode Answer, Active, Trigger